

# SuperOffice Synchronizer

In today's mobile world to stay in sync with the rest of your organization is crucial.

The ability to plan and react on the spot has never been more important. With SuperOffice Synchronizer you are able to synchronize your SuperOffice diary and SuperOffice contacts with Microsoft Outlook and in this way for instance share appointments with other employees in your organization not using SuperOffice CRM. As SuperOffice Synchronizer is running on the server, the synchronization will work automatically without any user interaction, ensuring that the SuperOffice diary and Outlook calendar is always in sync.

## Truly mobile

When you or other employees in your organization are out travelling or just not in touch with your PC, the need to access customer contact information or appointments in you diary is exactly the same as when you are in the office. SuperOffice Synchronizer offers the capability to have this access on a PDA, a SmartPhone or a regular mobile phone. The only requirement is that your device is supporting synchronization with Microsoft Exchange/Outlook.

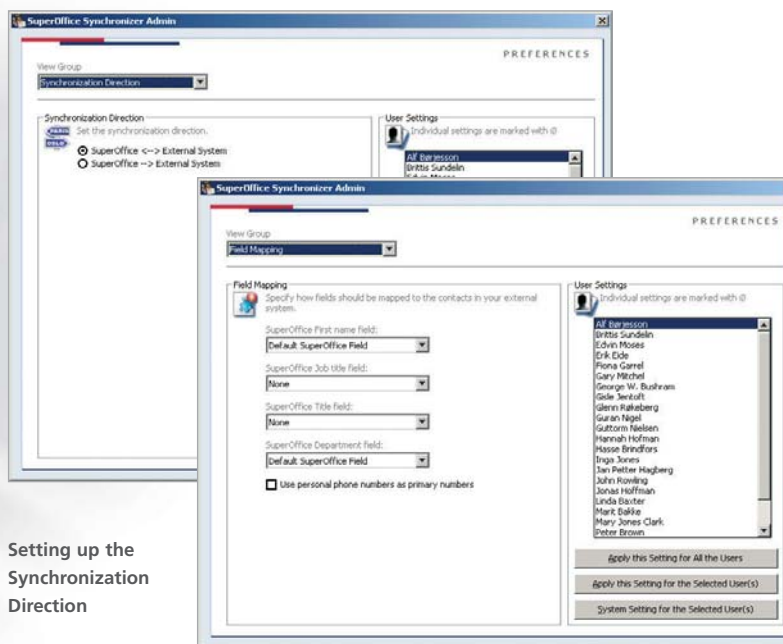
On your device, you will have your appointment and contacts; you can look up information, add information or change existing information. All appointment and to-do changes will be updated when your device connects with the network to your PC or you could synchronize the information instantly through a wireless connection (WLAN, GPRS etc.) with the companies Exchange server and at the same time get updated information in return. For contacts, SuperOffice CRM is the leading system, meaning that contact information changes should be done directly in SuperOffice CRM. The reason for handling contacts in this way is that security settings applied in SuperOffice CRM are impossible to implement on a SmartPhone or PDA.

SuperOffice Synchronizer is a server-side application, making administration of the solution easy and efficient. If your company, for some reason, prefers a client-based solution, SuperOffice Outlook Sync should be considered as an alternative.

- Synchronize your SuperOffice CRM and Microsoft Outlook automatically with the server based synchronization tool
- Synchronize your PDA or SmartPhone wireless with the Exchange server.
- Exchange appointments, contacts and to-do's between SuperOffice CRM and Microsoft Outlook /PDA and SmartPhone automatically.

## System requirements

See separate documentation.



# SuperOffice®