

(Group consists of SuperOffice Group AS and all subsidiaries)



# An update from Gisle Jentoft, CEO of SuperOffice

Q2/2021 - Strong growth in new sales bookings, annual recurring revenue, consulting revenues and profits



**Gisle Jentoft** CEO, SuperOffice

The second quarter of 2021 was strong across all areas of the business, with significant growth in sales, ARR, consulting revenues as well as profits. Booked new contract values, driven from sales to net new customers as well as upsell to the existing customer base, was up 44% vs the same quarter last year and ended up 22% in 1H/21. The Annual Recurring Revenue (ARR) growth continued its positive development, as a result of the above-mentioned growth in sales and a positive development in churn. ARR net growth ytd this year is 36% vs the same period last year. The consulting side of the business continues to work well and migrations from on-premise to our cloud offering continue to be strong. Also in Q2/21, there are certain C-19 effects across all our markets, leading to somewhat longer decisions making processes. The positive side related to C-19 is a growing focus on digitalization of customer facing processes as well as migrations to cloud based solutions. These are trends we, with our offering as well as organization competencies, are strongly positioned to capitalize on.

During the quarter we have continued the strategy implementation process, based on our 2021-25 strategy. Focus is placed on accelerating growth, bringing exciting new software functionality to our customers and partners and expand our footprint in our existing markets. As part of the strategy, we are strengthening the central management team with experienced executives from the software industry. At the time of this report, all key executive hires are on-board and have hit the ground running. Moving forward we will improve our visibility, drive net new customer business to higher levels and deliver great value and experiences to our customers. With our current standing as the largest northern European player in SaaS CRM – and our local teams in Norway, Sweden, Denmark, Germany, Netherlands, Switzerland and UK – we are in a strong position to expand our leadership in the growing CRM application market in Northern Europe.

In October this year, we bring out SuperOffice 10, with a new pricing & packaging model and exciting new capabilities. This will further strengthen our position on being ahead of our Northern European based competitors in terms of offering a true SaaS CRM offering. This offers our customers a truly scalable and cost-effective platform for driving their business forward in the areas of marketing, sales and customer service. Enabling digitalization of customer journeys and automating process with the goal of improving business performance is at the core of what we offer our customers.

Our growth strategy is primarily based on organic growth, but we are also considering good-fit strategic acquisitions which expand our offering, strengthen our team and adds value to our customers. The integration of the acquired InfoBridge Software B.V., completed in September 2020, is progressing well. Their apps are now fully implemented as part of the SuperOffice offering and are already generating new sales opportunities to new and existing customers. With the InfoBridge team we are this fall bringing a new and improved SuperOffice App Store to market. In connection to this, the InfoBridge team has developed new apps which integrate SuperOffice CRM with market leading applications like MailChimp, Trello, Slack, WordPress and Microsoft Teams. This enables further integration points to popular and widely used productivity applications and secures flexibility and efficiency for all user our our solutions. We will continue to evaluate targeted acquisition opportunities in the time ahead.

From a financial point of view, our business is solid. The cloud business continues to grow and for Q2 2021 our EBITDA increased by 5,3% versus Q2 2020 (pro forma). Our current SaaS software solutions and our experienced go-to-market teams perform very well both vs the global US players and local European CRM vendors. This position will be further strengthened by our ambitious growth strategy. The underlying forecasted SaaS CRM application growth in the SME segment is strong and we are committed to growing our share of this market in time ahead.





# **Second Quarter 2021 Highlights**



#### Financial development

### Income statements (unaudited) Q2 2021:

- Total operating income ended at NOKm 126,2 (121,8). The Cloud revenues continue to grow with a growth of 22,7% in the quarter versus pro-forma Q2 2020. The consulting services delivered a growth of 21,4%. The successful transition of existing customers to Cloud continues, and revenues from on premise solutions (maintenance) decreased by 29% from last year. SuperOffice generate close to 65% of its revenues in forregin currency. A stronger NOK exchange rate in Q2 2021 compared to Q2 2020 has affected the revenues and EBITDA negatively by respectively NOKm 6.6 and NOKm 2.5.
- Total operating expenses landed in Q2 2021 at NOKm 90,8 versus NOKm 85,8 in the proforma Q2 2020 accounts. The increase relates amongst others to increased commissions following improved sales performance versus the same quarter last year, and strategy implementation costs. In addition, the C19 pandemic was followed by some reduced social taxes in some entities in Q2 2020. Marketing costs have also increased to drive the demand generation.

The EBITDA ended at NOKm 23,8 (NOKm 22,6) including a one off adjustment of NOKm 2,5, and the EBITDA margin (adjusted for IFRS 16) increased from 18,6% in 2020 to 18,9% in 2021 as a result of increased recurring revenues and solid cost control. The group has at end of the quarter an annual recurring revenue (ARR) base of NOKm 419 at current exchange rates.

#### Balance sheet and liquidity (unaudited)

- Total reported assets (unaudited) as at 30 June were NOKm 1 704. The majority of the balance sheet is related to intangibles (NOKm 1 344).
- At the end of the quarter the Group had bank deposits of MNOK 107 and long term borrowings of NOKm 695.
- Cash flow from operating activities is for the quarter is negative by NOKm 14,3. The negative cash flow is closely related to a high share of customers paying upfront for 12 months in Q1.

#### Last twelve months

 Pro-forma revenues and EBITDA last twelve months ended at respectively NOKm 495 and NOKm 100.



# Alternative performance measures

#### **Alternative performance measures (APMs)**

- The group presents certain measures and ratios considered as alternative performance measures (APMs) in order to enhance the underlying performance of the SuperOffice Group AS and subsidiaries (group). These suplemental measures should not be viewed as substitute for any IFRS financial measures, and are presented and defined to the right.
- The group considers the APMs as imporant KPIs to understand the overall and long term revenue and profit generating aspects of the business.

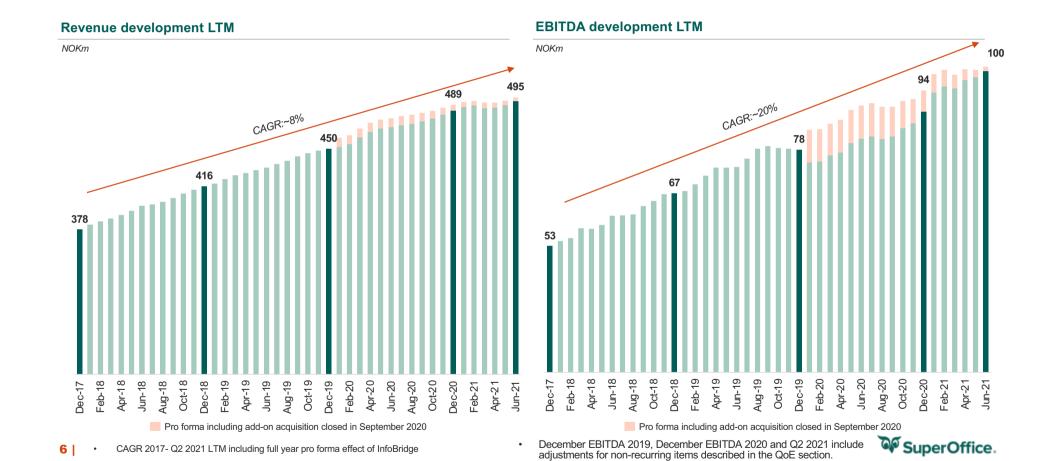
#### **Definitions**

- ARR is defined as the annual recurring revenues the group expects to receive on a yearly basis from existing contracts with customers.
- EBITDA is defined as the profit for the year before net financial items, income tax, depreciation and amortization.
- EBITDA margin is defined as the EBITDA as a percentage of total revenues.
- Adjusted EBITDA is the defined as the EBITDA adjusted for special non-recurring and operating items.
- Pro forma is defined as the financial statements normalized for non recurring events and new business combinations. Non recurring events are excluded and new business combinations are included as if the they had been part of the group for the entire reporting period.
- Capex is defined as capital expenditures and are funds that are used to purchase assets, improve assets and capitalization of internal time for development expenditures.
- Net working capital (NWC) is defined as the difference between the current assets and current liabilities on the balance sheet.



# Continuous solid financial performance

Proforma including add on acquisition of InfoBridge closed in September 2020 and one offs



### Cost base overview and EBITDA

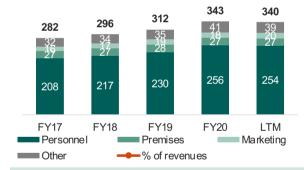
#### Purchase of materials & services

#### NOKm 13.5% 12.9% 11,3% 10.8% 10,7% 54 53 43 40 33 33 25 FY17 FY18 FY19 FY20 LTM Direct operating costs Third party consultants Third party products Other % of revenues

 Purchase of materials & services have been reduced in FY 2020 and LTM following the acquisition of InfoBridge (eliminated in group accounts), and reduced use of thirdparty consultants. Almost 50% of InfoBridge sales have historically been sold through SuperOffice, and purchase of materials and & services for the group will be reduced.

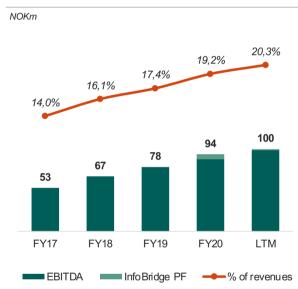
#### **Operating expenses**





- Personnel expenses are the largest cost category, approximately 40% of the personnel is based in Norway. Salaries, especially for sales employees, is based on variable compensation schemes with new sales and churn as key KPIs.
- Non-recurring items are adjusted for in 2020, and InfoBridge opex for the full year are included in pro forma accounts.

#### **EBITDA**



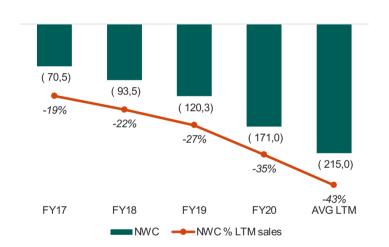
- EBITDA has increased significantly over the periods, both due to increased sales and margin expansion.
- InfoBridge PF (pro-forma) relates to the net effect on the EBITDA as if it had been part of the group for the entire period.



# **Net working capital and Capex**

#### **Net working capital**

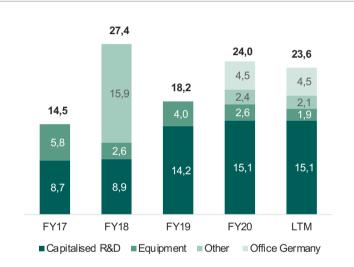
**NOKm** 



- Net working capital continue an increasingly negative profile, driven by customer prepayments, more than 80% of cloud customers are paid annually in advance.
- Average net working capital last twelve months at end of Q2 is affected by the share of maintenance from customers that are still on the on premise platform. They pay maintenance up front for 12 months.
- Earn out provision related to sale of the shares in SuperOffice AS from SuperInvest AS to SuperOffice Group AS in 2020 has been excluded from the short-term liabilities.

#### **Capex overview**

NOKm



- Development costs are capitalised according to the capitalisation principles applied by the company, and in accordance with IAS.
- In 2018 SuperOffice purchased the rights to sell SuperOffice products to the American market (NOK15.9m).
- The 2020 Capex and LTM are related to capitalized R&D, marketing investments and moving to a new office in Germany.



# **Quality of earnings**

#### **Pro-forma EBITDA**

NOKm	Q2 2021 P	Q2 2020 P	LTM P
EBITDA	21,3	20,3	116,9
Margin	16,9%	16,6%	23,6%
Infobridge pf adjustment		2,3	2,3
Severance pay			4,9
Acquisition related costs			7,9
Strategy implementation costs	2,5		2,5
Reversal of on previous estimate on earn o	ut		-34,2
Pro-forma EBITDA	23,8	22,6	100,3
Margin	18,9%	18,6%	20,3%

#### **Adjustments**

#### Q2 2021 and Q2 2020:

- Strategy implementation costs of NOKm 2,5 has been adjusted for in Q2 2021 related to consultancy for the implementation of the longterm strategic plan for the period 2021-2025.
- The proforma adjustment for InfoBridge in Q2 2020 has been included by NOKm 2,3.

#### Last twelve months (adjustments not described above):

- Severance pay: The total cost of severance pay was NOKm 4,9 and relates to positions in Sweden, Norway and the Netherlands.
- Acquisition costs: These costs are non-recurring acquisition related costs. The majority is related to third party consultancy for building a long-term strategic plan for the group for the period 2021-2025. In total, NOKm 7,9.
- Reversal of previous estimate for earn-out: The original provision for earn out has been reduced by NOKm 34,2. The reduction relates to a lower than expected earn out than was provided at the acquisition.





### **Second Quarter 2021 Highlights**

### **Interim Financial Statements**



## **Condensed income statement**

#### Unaudited

NOKm	Note	Q	2 2021	Q2 2020	1H 2021	1H 2020
Operating income			126,2	69,9	249,7	69,9
Total revenues		3	126,2	69,9	249,7	69,9
Operating expenses						
Purchase of materials and services			14,1	9,4	28,2	9,4
Payroll and related expenses			69,7	35,4	133,8	35,4
Other operating expenses			20,8	12,4	42,7	12,4
Bad debts			0,3		0,4	
Total operating expenses			104,9	57,2	205,1	57,2
Operating profit before deprecation,						
amortisation and transaction costs						
(EBITDA)			21,3	12,7	44,6	12,7
Depreciation and amortisation			18,6	11,4	37,0	11,4
Operating Profit (EBIT)			2,8	1,3	7,7	1,3
Net financial items			13,8	8,8	24,8	8,8
Profit before tax			-11,0	-7,5	-17,1	-7,5
Income tax			1,7		4,4	
Profit/loss for the period			-12,7	-7,4	-21,5	-7,4

#### Comments

- SuperOffice Group AS was established in February 2020 and acquired all the shares in SuperOffice AS in May 2020.
- The condensed consolidated group financial statements for Q2 2020 and 1H 2020 include the results for the SuperOffice AS Group for the period from the acquisition date on 8 May 2020. There was no operational activity in SuperOffice Group AS before the acquisition of SuperOffice AS in May 2020.



# **Comprehensive Income Statement**

#### Unaudited

NOKm	Q2 2021	Q2 2020	1H 2021	1H 2020
Profit/loss for the period	-12,7	-7,4	-21,5	-7,4
Other comprehensive income/loss:				
Currency translation differences (may				
be reclassified to profit or loss):	0,3	1,4	1,2	1,4
Total comprehensive income/loss				
for the period	-12,4	-6,0	-20,3	-6,0

# **Condenced consolidated interim balance sheet**

#### **Assets - unaudited**

NOKm	30/6 2021	31/12 2020
Non-current assets		<u> </u>
Deferred tax assets	16,4	16,4
Intangible assets	1 343,6	1 369,7
Tangible assets	15,8	17,0
Right-of-use assets	143,2	143,2
Other non-current receivables	0,9	0,9
Total non-current assets	1 519,9	1 547,2
Current assets		
Account receivables	50,1	39,7
Other current assets	26,5	23,1
Cash and cash equivalents	107,4	44,2
Total current assets	183,9	107,0
Total assets	1 703,8	1 654,2

### Equity and liabilities - unaudited

NOKm	30/6 2021	31/12 2020
Equity		
Total equity	390,0	364,8
Non-current liabilities		
Deferred tax liabilities	146,7	153,8
Pension liability	0,3	0,3
Non-current lease liability	126,0	125,9
Borrowings	695,2	695,4
Other non-current liabilities		19,2
Total non-current liabilities	968,1	994,6
Current liabilities		
Prepayments from customers	221,7	146,0
Current lease liabilities	17,8	17,8
Other current liabilities	106,2	131,0
Total current liabilities	345,7	294,7
Total equity and liabilities	1 703 8	1 65/1 2
Total equity and liabilities	1 703,8	1 654,2



# Condenced consolidated interim statement of changes in equity

#### Unaudited

NOKm	Share capital	Share premium	Currency difference	Other equity	Total equity
2020					
Equity 25.02.2020	0,03				0,03
Profit (loss) for the period				-21,3	-21,3
Currency translation effects			-2,7		-2,7
Total comprehensive					
income for the period			-2,7	-21,3	-24,0
Transactions with owners in					
their capacity as owners:					
Issue of shares	0,03	580,2			580,2
Paid dividend				-191,5	-191,5
Equity 31.12.2020	0,06	580,2	-2,7	-212,8	364,8

NOKm	Share capital	Share premium	Currency difference	Other equity	Total equity
2021					
Equity 31.12.2020	0,06	580,2	-2,7	-212,8	364,8
Profit (loss) for the period				-18,3	-18,3
Currency translation effects			1.2		1,2
Total comprehensive					
income for the period			1,2	-18,3	-17,2
Transactions with owners in					
their capacity as owners:					
Issue of shares	0,03	42,4			42,4
Equity 30.06.2021	0,09	622,6	-1,6	-231,1	390,0



### Condensed consolidated statement of cash flow

#### Unaudited

NOKm	Q2 2021	Q2 2020	1H 2021 1	
Profit before income tax	-11,0	-7,5	-17,1	-7,5
Depreciation and amortisation	20,9	11,4	42,7	11,4
Change NWC	-35,1	-43,8	79,3	-43,8
Other	11,0	11,5	2,5	11,5
Cash flow from operating activities	-14,3	-28,4	107,3	-28,4
Interest paid	-13,8	-3,4	-26,0	-3,4
Income tax paid	-1,0	-1,0	-2,0	-1,0
Net cash flow from operating activities	-29,1	-32,8	79,3	-32,8
Investing activities			-	
Purchase of property, plant and equipment (PPE)	-0,8	-0,7	-2,2	-0,7
Development and purchase of intangible asset	-4,2	-2,8	-8,2	-2,8
Acquisition of subsidiary, less cash acquired	-42,4	-740,9	-42,4	-740,9
Net cash investments	-47,4	-744,4	-52,8	-744,4
Plant de la Particio				
Financing activities	10.1	405.7		105.7
Proceeds from issuance of share capital	42,4	435,7	42,4	435,7
Payment of principal portion of lease liabilitites	-2,3	-3,4	-5,7	-3,4
Proceeds from borrowings		443,6		443,6
Repayment of borrowings		-5,0		-5,0
Net cash used in financing activities	40,1	870,9	36,7	870,9
Net decrease/increase in cash, cash eqivalents				
and bank overdrafts	-36,4	93,7	63,2	93,7
Cash and cash equivalents at beginning of period	143,8	0,0	44,2	0,0
Cash and cash equivalents at the end of the period	107,4	93,7	107,4	93,7

#### Comments

- SuperOffice Group AS was established in February 2020 and acquired all the shares in SuperOffice AS in May 2020.
- The condensed consolidated statement of cash flow for Q2 2020 and 1H 2020 include the results for the SuperOffice AS Group for the period from the acquisition date on 8 May 2020. There was no operational activity in SuperOffice Group AS before the acquisition of SuperOffice AS in May 2020.



### **Notes**

#### Note 1 – Company information

- SuperOffice Group AS is a limited liability company incorporated at 25 February 2020 and domiciled in Norway. The address of its registered office is Wergelandsveien 27, P.O. Box 1884 Vika, NO-0124 Oslo. SuperOffice Group AS is owned 100% by SuperOffice Holding I AS, which is owned by SuperOffice Holding II AS which is owned 91,5 % by SuperOffice Holding III AS.
- SuperOffice is Europe's leading supplier of CRM software solutions to the professional business-to-business market. SuperOffice's solutions are delivered and implemented through subsidiaries, distributors and value added resellers. In addition to providing software solutions, SuperOffice also delivers consulting services related to strategic CRM issues, implementation, integrations and user education.
- SuperOffice Group AS is the parent company in the SuperOffice group.

#### Note 2 - Basis for preparation and accounting principles

#### Basis for preparation

- The consolidated financial statements for the SuperOffice Group have been prepared in accordance with IFRS as adopted by the EU, and interpretations stated by the International Accounting Standards Board. The consolidated financial statements have been prepared based on uniform accounting principles for similar transactions and events under otherwise similar circumstances. The interim financial statements for the period ending 30 June 2021 are prepared in accordance with IAS 34. The interim financial statements do not include all the information disclosures required in the annual financial statements, and should be read in conjunction with the Group's financial statements for the year ending 31 December 2020. The interim financial statements are unaudited.
- The consolidated financial statements for 2020 have been prepared for the period from 25 February to 31 December 2020. There was no activity in SuperOffice Group AS before the acquisition of SuperOffice AS in May 2020.

#### **Accounting principles:**

 The accounting policies adopted in the preparation of the interim financial statements are consistent with those followed in the preparation of the Group's financial statement for the year ending 31 December 2020, except for IFRS 16 leasing not adjusted in opex. All amounts in the notes are in NOKm, except where otherwise indicated.



## **Notes**

### Note 3 – Segment Reporting

 The Group has identified only one segment across the Group's companies and sites, thus no separate segment reporting is required.

#### Note 4 – Risks

• There have not been any changes to the risk factors described in note 21 in the Annual Report for 2020.



## **Notes**

#### Note 5 – Related Parties

 There have not been transactions with any related parties that significantly impact the group's financial position or result of the period.

#### Note 6 - Events after the balance sheet date

• There have not been events that have significantly affected or may significantly affect the operations of the group after 30 June 2021.



# **Responsibility Statement**

We, confirm that, to the best of our knowledge, the condensed consolidated interim financial statements for the first half of 2021 which have been prepared in accordance with IFRS addopted by EU and IAS 34 interim Financial Reporting, give a true and fair view of the Company's consolidated assets, liabilities, financial position and results of the operation. To our best knowledge, the interim report for the first half of 2021 includes a fair review of important events that have occurred during the period and their impact on the condensed financial statements, the principal risks and uncertainties for the remaining half of 2021, and significant related party transactions.

September 1st, 2021

Sign	Sign	Sign	Sign	Sign
Klaus Holse	Christian Bamberger Bro	Björn Erik Larsson	Endre Rangnes	Eilert Hanoa

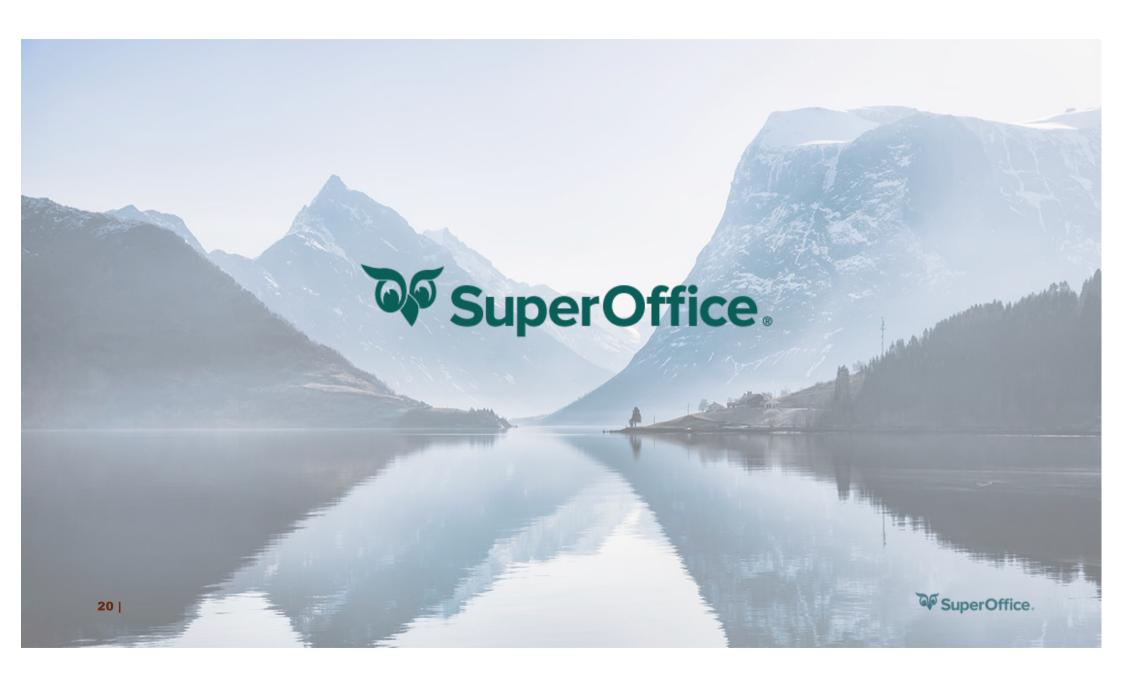
Chair Deputy chair Board member Board member Board member Board member

Sign

Gisle Jentoft

CEO





# **Annual Report**

2020

SuperOffice Group AS

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#### SUPEROFFICE EXECUTIVE MANAGEMENT

#### **GISLE JENTOFT**

CEO - Chief Executive Officer

Gisle Jentoft has worked for SuperOffice since 1992 and became CEO of SuperOffice in 2006. As CEO, he is responsible for setting the company's vision and strategy. He was a key driving force in the international expansion of SuperOffice into 7 European markets, as well as building a strong partner and services network. His work is split between growing the Company and working with the team on all areas of product, R&D, sales, and customer loyalty. When he's not working, Gisle loves to play tennis. He says he used to be quite good (he played Davis Cup for Norway back in the days).

#### **GUTTORM NIELSEN**

CPO - Chief Product Officer

Guttorm has held this position since 1997. Together with his very competent R&D team he is responsible for future proofing the SuperOffice CRM applications. Guttorm was instrumental in taking the Company on a terrific journey from the Windows based software in the 90's, through the web applications from 2000 and into the SaaS era that we currently are in. Guttorm also holds the position as the Company's Information Security Officer — an area we consider to be vital for the position of SuperOffice as a leading, solid and secure European CRM alternative. His favorite leisure activity is trekking or skiing in the high mountains of Norway - or elsewhere in Europe.

#### **OLE ERLEND VORMELAND**

CFO - Chief Financial Officer

Ole Erlend Vormeland has worked as CFO for SuperOffice since 2006. As the CFO, he mainly focuses on all areas related to managing the financial risks of the SuperOffice Group, including compliance, record-keeping, financial planning, analysis, cash management and financial reporting. In addition, he facilitates financial processes that improve the customer's long term relationship with SuperOffice. Outside of work he is a strong fan of outdoor activities, especially cross-country skiing and bicycling.

#### JENNIFER LIM LUND

CMO - Chief Marketing Officer

Jennifer joined SuperOffice in 2007 as the Director Marketing. At the time, SuperOffice was looking for a creative and internationally experienced marketing person. Jennifer came to Norway from Texas "on the wings of love" and brought solid and highly relevant experience from Dell Computers in Austin, Texas.

Since then Jennifer has taken us on a great and very exciting digital marketing journey, earning us awards and recognition in the market. Jennifer is responsible for brand, communication, lead generation, digital marketing, product- and customer marketing. These are obviously vital areas and components of our business and that is why Jennifer is a natural member of the management team.

When she is not working, Jennifer loves running, hard work outs and has a thing for action movies. After all these years in Norway, she is still trying to figure out how to become awesome in skiing.

#### STATEMENT OF THE BOARD OF DIRECTORS

#### **ACTIVITIES**

SuperOffice Group AS is a holding company and owns 100 % of the shares in SuperOffice AS. There is no operating activity in SuperOffice Group AS, the operations are in SuperOffice AS and its subsidiaries. The financing of the Group is held in SuperOffice Group AS.

SuperOffice Group AS was established in February 2020 and acquired all the shares in SuperOffice AS in May 2020. A holding structure of SuperOffice Group AS, SuperOffice Holding I AS, SuperOffice Holding II AS and SuperOffice Holding III AS was established and the ultimate owner is the Danish private equity fund Axcel.

The consolidated group financial statements include the results for the SuperOffice AS Group for the period from the acquisition date on 8 May 2020. SuperOffice AS acquired the shares of InfoBridge B.V. on 31 August 2020 and the company has been included in the consolidated statements from 1 September 2020. There was no activity in SuperOffice Group AS before the acquisition of SuperOffice AS in May 2020.

SuperOffice AS is a CRM (Customer Relationship Management) software company with head office in Oslo, and subsidiaries in Norway, Sweden, Denmark, Germany, the Netherlands, Switzerland, UK and Lithuania.

#### **GOING CONCERN ASSUMPTION**

In accordance with the Norwegian Accounting Act, the Board confirms that the accounts have been prepared in conformity with the going concern assumption and that this assumption is valid. For 2020 the SuperOffice Group is preparing its Group accounts in accordance with IFRS, while the Financial Statements for SuperOffice Group AS have been prepared in accordance with the Norwegian General Accepted Accounting Principles (NGAAP). In the Board's opinion, the Financial Statements provide an accurate view of the Group's and the Company's financial position at the end of the fiscal year.

#### FINANCIAL STATEMENTS - GROUP

#### Income statement

The Group has during 2020 focused on developing and selling CRM software in the European market. The product development has continued with undiminished strength in 2020.

When Covid-19 hit the world in March 2020, SuperOffice Group quickly transformed from eight office locations to more than 250 home-offices across Europe. Despite the virus, the Group experienced a growing market interest and more than 400 net new customers were won during the year. The SuperOffice Group is financially solid. More than 80 % of the Group's revenue are generated from subscriptions/recurring revenues. Most of the subscriptions/recurring revenues are paid in advance for a 12-month period.

The total operating revenues in the period were TNOK 313 967. The Group's main revenue derives from license revenues and consulting services. License revenues are mainly software revenues from subscription models and maintenance from existing customers related to on premise models.

The total license revenues in the period were TNOK 275 882, with 62 % of the license revenues coming from subscription models.

Revenues generated from consulting services in the period were TNOK 35 457.

Total operating expenses in the period were TNOK 246 335. Depreciations and amortisation for the period were TNOK 62 219. Amortisation of intangibles related to the purchase price allocations from the acquisitions of SuperOffice AS and InfoBridge Software B.V. came to TNOK 45 796.

SuperOffice Group has a contingent liability "earn-out" from the purchase of SuperOffice AS. The earn-out is measured at fair value and gains/losses are booked through the profit and loss. For 2020 SuperOffice Group booked a gain of TNOK 34 177. The gain reduces the Group's operational cost in the profit and loss statement.

The Group had transactions cost of TNOK 17 440 related to the acquisitions of SuperOffice AS and InfoBridge B.V.

The Group's operating profit for the period ended at TNOK 22 151 and the operating profit before depreciations, amortisation and transactions cost were TNOK 67 632. The operating profit margin was 7,1 % and the margin on operating profit before depreciations and transaction costs was 21,5 %.

The Group had financial expenses of TNOK 55 546 in the period. SuperOffice Group AS financed the acquisitions of SuperOffice AS and InfoBridge Software B.V through loans from Danske Bank and equity. In November 2020, the bank loans were repaid and replaced with a bond loan of TNOK 700 000. The fees and interest relating to the bank financing have been charged to financial expenses in the period. The Group had financial income of TNOK 1 748.

#### **Development**

In 2020 the Group has continued the development of its software, and new features and technology have been presented over the year. A total of TNOK 41 175 has been charged to the income statement related to development costs. In accordance with IFRS the development of new solutions has been capitalised. In the period from the Group capitalised TNOK 10 041 in development.

#### **Cash Flow**

In the period the positive cash flow from operating activities was TNOK – 50 081. The difference between the operating result of the year and the cash flow from operating activities is related to depreciation and a reduction in short term liabilities. At the time of the acquisition of SuperOffice AS in May the SuperOffice AS Group had prepayments on annual maintenance contracts with customers of TNOK 104 653 which was recognised as revenue over period from May to December.

Investing activities in the period were mainly related to the investments in subsidiaries of a total of TNOK 797 909 (investment, less cash acquired). SuperOffice AS was acquired in May and InfoBridge Software B.V was acquired in August. Development of software and purchase of intangible assets came to TNOK 10 041 and investment in fixed assets was TNOK 6 849. Net cash to investing activities amounted to TNOK 814 772.

The financing activities in the period was TNOK 907 352. The shareholders have invested TNOK 435 735 in share capital, a dividend of TNOK 191 500 has been paid to the shareholders in the period. Initially the acquisitions of the subsidiaries were financed by loans from Danske Bank, however the bank loans were terminated in November and replaced with a bond loan of TNOK 687 156 (nominal value TNOK 700 000, less fees).

#### **Balance sheet - GROUP**

The SuperOffice Group had total assets of TNOK 1 654 216 on 31 December 2020. The Board's assessment is that the underlying values in the Group are higher than the book values. The total current assets are TNOK 106 997. The equity ratio was 22,1 %. As of 31 December 2020 the Company had a bond loan with a nominal value of TNOK 700 000 and TNOK 125 971 in long term lease liabilities. In the Board's opinion, the financial position of SuperOffice Group is solid, and the Group is in a good position to meet its obligations.

#### FINANCIAL STATEMENTS - PARENT COMPANY

SuperOffice Group AS has no operating activity. The Group's financing is in the company. In 2020 SuperOffice Group AS no operating revenues. The operating expenses ended at TNOK 678 and were related to audit fees and fees to the Board of Directors. In addition the company had an income of TNOK 7 795 related to the earn-out liability from the acquisition of SuperOffice AS (note 19).

#### **Events after the balance sheet date**

After the balance sheet date, the Covid-19 virus continues to have an effect on all the countries where SuperOffice is represented. There have not been any events which have an impact on the financial statements for 2020.

#### Allocation of the profit and dividend basis

The Group's net loss for the period was TNOK 21 274. The Board will propose to the general meeting that there will be no payment of dividend for 2020.

#### SuperOffice sustainability strategy

The Group has during 2020 been working on a new sustainability strategy, and the work is with the Global Compact framework designed by United Nations. The group has in 2021 signed up for the UN Global Compact program, and support the ten principles of human rights, labour, environment and anti-corruption. The strategy plan will be completed in 2021.

The sustainability vision for 2025 is not to contribute to climate change. The Group should be carbon negative, we are active in reducing inequality and are transparent about sustainability reporting.

The Group does not pollute the external environment beyond what ensues from normal office operations.

The main operations of the Group do not contribute to any negative impact on the environment. The input to the development of our products and services - software and consulting services - is people and knowledge. Nevertheless, we have developed an environmental policy that addresses how the Group, our employees and our choices will contribute to a better environment. We are systematically working to keep our CO2 emissions at the lowest possible level. Our offices shall be located so that employees and visitors can easily use public transportation. We have reduced our emissions by 50% (compared to our 2019 benchmark).

The Group supports diversity in every aspect in its workforce. The Board deems the working environment in SuperOffice as good. There were no personal injuries, accidents or absences from work of a significant nature. In 2020, the absence due to sickness in SuperOffice was 3,5 %.

The Group's board consists of five men and the Group's executive management consists of three men and one female. Half of the country managers are females. At the end of 2020 1/3 of the employees in the group are females. The human resources policy is based on equal rights for men and women and there should not be any difference in treatment based on gender in terms of salary, promotion and recruitment. The Group also seeks to allow for the best possible ways to accommodate for different life situations and individual needs among its employees.

SuperOffice recognises that on average basis the male employees have higher salaries compared to the female employees. In the positions with a high share of bonus and commission, such as sales and consultancy, SuperOffice has many male employees. SuperOffice also have a considerable RnD department with a high share of men. SuperOffice is actively working to recruit more women to these positions. Over the last few years, the Group has had a positive development in recruiting female country managers and all the Scandinavian subsidiaries and the UK office had female management in 2020. description of the Company's Corporate Governance principles is in

the Company's Annual Report. The Company's principles for Corporate Governance are reviewed on an annual basis.

#### Financial market risks

The Company's financial market risks relate essentially to the fact that the Company operates internationally and that 62 % of its turnover was in foreign currencies in 2020. Exchange rate fluctuations affect, in the main, transactions with, and the preparation of the accounts of, the foreign subsidiaries.

The credit risk of counterparties being unable to meet their liabilities has been low. The SuperOffice AS Group has experienced few losses of accounts receivables and has not experienced increased losses on accounts receivable due to covid-19 in 2020. The liquidity risk must be considered since the Group has interest bearing debt, however the liquidity position throughout the year has been good.

During 2020 the Group has employed a limited number of financial instruments related to forward contracts for currency exchanges and fixing of interest rates. At year-end the Group has one forward contract securing the interest on a part of the bond loan. The Company's financial activities are managed and controlled by the Board of Directors and Group management in Oslo, Norway.

#### **OUTLOOK**

SuperOffice Group AS acquired SuperOffice AS and subsidiaries in May 2020 and SuperOffice AS acquired InfoBridge B.V. end of August 2020. The board has together with management and external advisors performed a solid strategy process during the last months of 2020. The result is a strategy plan for 2021-25, focused on accelerating growth, bringing exciting new software functionality to our customers and partners and expand the footprint in our existing markets. Based on the new strategy the Board is positive about the Group's growth prospects, driven by its strong SuperOffice CRM software offerings in combination with the increasing demand in the European market for subscription based (SaaS) CRM software. External analysts expect a strong growth for CRM software in the markets where SuperOffice operate in the coming years, and SuperOffice aims to strengthen its position as a leading supplier of CRM solutions in Europe.

The Covid-19 virus has led to an increased market focus on digitization. Our existing customers have accelerated their migration to our SaaS offering to secure their company and employees a more scalable and flexible access to their business-critical CRM solution. We also experience that we attract new customers to our SaaS offering following the pandemic.

From a financial point of view, the SuperOffice AS Group has 45 months of consecutive growth in last-twelve-months revenues and underlying growth in profitability, the business is solid.

The Board stresses that, despite the positive outlook, there is uncertainty related to the assessment of future conditions.

Oslo, 23 April 2021

Klaus HolseChristian Bamberger BroBjörn Erik LarssonChairman of the BoardDeputy ChairmanBoard member

Endre Rangnes Eilert Hanoa
Board member Board member

#### THE SUPEROFFICE BOARD OF DIRECTORS

#### **KLAUS HOLSE**

Chairman of the Board

Klaus Holse is the CEO of SimCorp and a board member in technology driven businesses. Klaus Holse holds a Master of Computer Science from University of Copenhagen.

#### **CHRISTIAN BAMBERGER BRO**

Deputy Chairman of the Board

Christian Bamberger Bro is a Partner at Axcel Before joining Axcel in 2014 he was Investment Excetutive at Permira in London and Stockholm and before that he spent several year with McKinsey and Company and Nordea Corporate Finance in Copenhagen. Christian Bamberger Bro hold and MSc in Economics and Management from Aarhus University.

#### **BJÖRN ERIK LARSSON**

Board member

Björn Erik Larsson is a Partner at Axcel and has a broad background from the private equity industry. Before joining Axcel in 2019 he was the CFO of AniCura, he has also worked for the private equity firm The Riverside Company and KPMG Transaction Services. He holds and MSc in Economics from Stockholm School of Economics.

#### **ENDRE RANGNES**

Board member

Endre Rangnes has extensive management experience from the IT industry, with 19 years at IBM and 7 years as CEO at EDB Business Partner (now part of TietoEvry). Endre Rangnes CEO of Lindorf and Axactor for 10 years. Endre Rangnes holds a Bachelor's Degree in Business Administration and Management and an IBM Management & Executive Education from Brussels, Milan and USA.

#### **EILERT HANOA**

Board member

Eilert Hanoa is the CEO of Kahoot! Eilert Hanoa has long experience from the IT industry and before Kahoot he worked for Visma and Mamut.

#### CORPORATE GOVERNANCE

SuperOffice Group AS practices a strong commitment to principles of good Corporate Governance. These principles are considered important tools, contributing to achieve the corporate policy of open communication between the Board of Directors, management and the shareholder.

Corporate Governance is an important integrated part of SuperOffice Group AS's everyday business.

The Norwegian Code of Practice for Corporate Governance is issued by the Norwegian Corporate Governance Board. Adherence to the practice in force at the time is based on the "comply or explain" principle. The Corporate Governance documents at SuperOffice are reviewed and revised on a yearly basis to comply with the recommendations and requirements from the Norwegian Corporate Governance Board.

A key concept in SuperOffice Group AS's approach to Corporate Governance is the equal treatment of shareholders.

- All shares in the Company carry equal voting rights and are freely transferable. The shareholders exercise the highest authority in the Company through the General Meeting.
- All shareholders are entitled to submit items to the agenda, meet, speak, and vote at the General Meeting.

#### STATEMENT ON CORPORATE GOVERNANCE

The Corporate Governance principles applied by SuperOffice Group AS have been outlined and approved by the Board of Directors of SuperOffice Group AS.

SuperOffice Group AS is hardwired to a set of values, which guides the way we develop our products, as well as interact with our customers, partners, and investors.

SuperOffice Group AS views the development of high standards of Corporate Governance as a continuous process and will continue to focus on improving the level of Corporate Governance.

#### THE BUSINESS

The SuperOffice Group AS operations are set out in the Company's Articles of Association § 2: "The company's operations consist of investing in securities and other assets, including participation in and ownership of other companies with similar operations."

The SuperOffice vision is to redefine how companies build sustainable customer relationships through people, processes and technology.

#### **EQUITY AND GROUP CONTRIBUTION**

#### Equity

Based on the Group's objectives, strategy and risk profile, the Board considers the equity on December 31, 2020 to be satisfactory.

#### **Group Contribution and dividend**

SuperOffice Group AS paid an extraordinary dividend of TNOK 191 500 to the parent company in 2020.

### EQUAL TREATMENT OF SHAREHOLDERS AND TRANSACTIONS WITH CLOSE ASSOCIATES

#### **Equal treatment**

A key concept in SuperOffice Group AS's approach to Corporate Governance is the equal treatment of shareholders: All shares have equal right, and all shares are ordinary shares.

#### **Transactions with related parties**

Any transactions between SuperOffice Group AS and other businesses controlled by members of the board and the management of SuperOffice Group AS are at arm length basis. Members of the Board and management must report to the Board that they commit SuperOffice to any other company where they have a major interest. Please refer to the financial statements for details on transactions with related parties in 20.

#### **FREELY NEGOTIABLE**

The shares in SuperOffice Group AS are freely negotiable, and the articles of association do not impose any restrictions on transfer of shares.

#### **GENERAL MEETINGS**

#### Annual General Meetings at SuperOffice Group AS

Through the Annual General Meeting the shareholders exercise the highest authority in the company. All shareholders are entitled to submit items to the agenda, meet, speak and vote at General Meetings.

#### **The Annual General Meeting**

The Annual General Meeting is held each year before the end of June. Extraordinary General Meetings may be called by the Board of Directors at any time. The Company's auditor or shareholders representing at least ten percent of the total share capital may demand that an Extraordinary General Meeting is called. General Meetings are convened by written notice to all shareholders with known addresses no later than 7 days prior to the date of the meeting. Proposed resolutions and supporting information will be distributed to the shareholders no later than the date of the notice. The Board decides on the agenda. The main agenda items are determined by the requirements of the Public Limited Liability Companies Act.

#### **Participation**

Shareholders must give written notice of their intention to attend the Annual General Meeting, either by post, or e-mail. Shareholders who are unable to attend the meeting may appoint a proxy. The Board attends the Annual General Meeting together with the management group. The auditor must at least be available by phone.

#### **ELECTION COMMITTEE**

SuperOffice Group AS has no election committee. The board members nominate jointly new members to the board, and a thorough evaluation process of potential candidates is performed before they are proposed for the Annual General Meeting. New members to the board are elected by the Annual General Meeting.

#### **BOARD OF DIRECTORS - COMPOSITION AND INDEPENDENCE**

#### **Members of the Board of Directors**

The Board of Directors currently consists of Chairman, Deputy Chairman and three Board Members.

#### **Elections to the Board**

The Chairman, the Deputy Chairman and the members of the Board are elected by the General Meeting.

#### The Composition and the independence of the Board

It is the Company's intention that the members of the Board of Directors will be selected in the light of an evaluation of the Company's needs for expertise, capacity and balanced decision making, and with the aim of ensuring that the Board of Directors can operate independently of any special interests.

#### **BOARD WORK**

#### Overall responsibilities and mandate of the Board

The Board of Directors has the ultimate responsibility for the management of the Group. This includes the responsibility of supervising and exercising control of the Company's activities. The proceedings and responsibilities of the Board of Directors are governed by a set of rules of procedure. The Board has currently no separate committees. The Chairman of the Board is responsible for ensuring that the work of the Board is carried out in an effective manner. The Board carries out an annual evaluation of its own performance and competence.

#### Mandate for the Chief Executive Officer (CEO)

The Board is responsible for the appointment of the CEO, and the CEO reports to the Board of Directors. The CEO is responsible for the day-to-day management of the Company. The CEO is responsible for ensuring that the Company's accounts are in accordance with existing Norwegian legislation and regulations and other relevant laws, and that the assets of the Company are soundly managed. The powers and responsibilities of the CEO are defined in instructions adopted by the Board of Directors.

#### **Internal Control**

The responsibility of the internal control is delegated to the management group on a day-to-day basis. It is the management group's responsibility to prepare a budget that highlights the strategy and risk for the coming year, and the board of directors is directly involved in the process. SuperOffice continuously monitors threats to product quality, delivery standards, its financial status, and changes in the market conditions. SuperOffice has a constant focus on risk factors and means for reducing the risks.

SuperOffice has a continuous focus on improving in all aspects of internal control, and the main areas of focus for improvement are discussed with the Board of Directors.

#### Financial Reporting

The Board of Directors receives monthly financial reports on the Group's economic and financial status. The monthly report highlights potential risk areas, and the means that are employed to reduce the risk.

#### **REMUNERATION OF THE BOARD OF DIRECTORS**

The remuneration paid to the Board of Directors is decided by the Annual General Meeting. For further information on the remuneration of the Board of Directors please refer to the financial statements. There is no option programme for the members of the Board.

#### REMUNERATION OF LEADING EMPLOYEES

In accordance with the Norwegian Public Limited Companies Act a statement will be presented to the Annual General Meeting on the remuneration policies for leading employees of SuperOffice AS. The Board decides the annual compensation for the CEO. There is no outstanding share option scheme for the management team. See the notes to the financial report for further information on the compensation to the leading employees.

#### INFORMATION AND COMMUNICATIONS

The shareholders shall not be exposed to differential treatment that lacks a factual basis in the Company's and the shareholders common interest, and the Company's information policy shall be based on openness and equal treatment of all shareholders.

#### **TAKE-OVERS**

The Articles of Association do not contain any restrictions or limitations on acquiring the SuperOffice Group AS shares. The Board of Directors will evaluate all potential offers on the Company and the shareholders shall not be exposed to differential treatment that lacks a factual basis in the Company's and the shareholders' common interest.

#### **AUDITOR**

The Company's auditor is elected by the Annual General Meeting based on a recommendation from the Board of Directors. The Company's auditor is available at Board Meetings that consider the annual accounts, and the Board of Directors receives a management letter from the auditor following the year-end audit. The auditor participates at meetings where it is deemed necessary by the Board of Directors. The Board of Directors has approved that the auditor can be used for certain consultancy work. The fees paid to the Company's auditor are presented in the annual accounts.

# FINANCIALS – SUPEROFFICE GROUP (IFRS) SuperOffice Group – IFRS

### Consolidated income statement

#### All figures in TNOK

	Note	2020
REVENUES	•	040.00=
Operating income	2	313 967
Total revenues		313 967
OPERATING EXPENSES		
Purchase of materials and services	3	37 381
Payroll and related expenses	4, 18, 20	161 294
Other operating expenses	5	47 394
Bad debts	13	266
Total operating expenses	2	246 335
, , ,		
Operating profit before depreciation, amortisation	ı	
and transaction costs		67 632
Depreciations and amortisations	6, 8, 9	62 219
Change in earn-out liability	19	(34 177)
Transactions costs	23	17 440
Operating profit		22 151
FINANCIAL ITEMS		
Financial income		1 748
Financial expenses		55 546
Net financial items	10	(53 798)
		, ,
Profit before income tax		(31 647)
Tolk bolole moome tax		(01041)
Income tax expenses	12	(10 373)
		(12 27 3)
Profit for the year		(21 274)
,		, , ,

### SuperOffice Group - IFRS

### Consolidated statement of comprehensive income

All figures in TNOK

ı	Note	<u>2020</u>
Profit/(loss) for the year Other comprehensive income:	(21	1 274)
Currency translation differences (may be reclassified)	(2	2 746)
Total comprehensive income for the year	(24	1020)

### SuperOffice Group - IFRS

### Consolidated balance sheet - assets

### All figures in TNOK

ASSETS	Note	31.12.2020
Non-current assets		
Deferred tax assets Goodwill Intangible assets Tangible assets Right-of-use assets Other non-current receivables Total non-current assets	12 7 6 8 9 13	16 420 668 318 701 332 17 035 143 224 889 1 547 219
Current assets		
Account receivables Receivables on group companies Prepaid income tax Other current assets Cash and cash equivalents Total current assets	13 11 12 13 21	39 659 153 3 142 19 850 44 194 106 997
TOTAL ASSETS		1 654 216

### SuperOffice Group - IFRS

### Consolidated balance sheet - equity and liabilities

All figures in TNOK

EQUITY AND LIABILITIES	Note	31.12.2020
Equity		
Share capital	17	60
Share premium		580 219
Total paid in capital		580 279
Other reserves		(215 515)
Total equity		364 765
, ,		
Non-current liabilities		
5.6	40	450 700
Deferred tax liabilities	12	153 783
Pension liabilities	18	310
Non-current lease liabilities	9	125 971
Borrowings	16, 21	695 604
Other non-current liabilities	19	19 016
Total non-current liabilities		994 684
Current liabilities		
Trade payable	19	23 726
Current income tax payable	12	401
Tax witholding and VAT		28 829
Prepayments from customers	19	145 959
Current lease liabilities	9	17 815
Other current liabilities	19	78 039
Total current liabilities		294 768
TOTAL EQUITY AND LIABILITIES		1 654 216

Oslo, 23.04.2021

Klaus Holse	Christian Bro	Björn Erik	Eilert	Endre
	Bamberger	Larsson	Hanoa	Rangnes
Chairman of the	Deputy Chairman of the	Board member	Board	Board
Board	Board		member	Member

# SuperOffice Group - IFRS

# Consolidated statement of changes in equity

All figures in TNOK					
	Share	Share	Currency	Other	Total
	Note capital	premium	difference	equity	equity
2020					
Equity 25.02.2020	30	-	-	-	30
Profit (loss) for the period	-	-	-	(21 274)	(21 274)
Currency translation effects	-	-	(2 746)	-	(2 746)
Total comprehensive					
income for the period	30	-	(2 746)	(21 274)	(24 020)
Transactions with owners in					
their capacity as owners:					
Issue of shares	30	580 219	=	=	580 249
Paid dividend	-	-	-	(191 500)	(191 500)
Other	-	-	-	5	5
Equity 31.12	60	580 219	(2 746)	(212 769)	364 765

# SuperOffice Group - IFRS

# Consolidated statement of cash flows

All figures in TNOK	Note	2020
Cash flows from operating activities:	14	(26 860)
Interest paid Income tax paid	10	(16 358) (6 863)
Net cash generated from operating activities		(50 081)
Cash flows from investing activities:	22.45	(707,000)
Acquistion of subsidiary, less cash acquired	23,15	(797 909)
Purchase of property, plant and equipment (PPE)	8 6	(6 849)
Development and purchase of intangible assets Interest received	10	(10 065) 52
Interest received	10	52
Net cash used in investing activities		(814 772)
Cash flows from financing activities:		
Proceeds from issuance of share capital		435 735
Proceeds from borrowings	16	1 179 993
Repayment of borrowings	16	(506 437)
Payment of principal portion of lease liabilities	9	(10 439)
Dividend paid to company's shareholders		(191 500)
Net cash used in financing activities		907 352
Net cash used in infancing activities		907 332
Net (decrease)/increase in cash, cash		
equivalents and bank overdrafts		42 500
Cash and cash equivalents at beginning of period		30
Exchange gains/(losses) on cash and bank overdrafts	5	1 664
CASH AND CASH EQUIVALENTS AT END OF YEA		44 194

The notes on page 18-56 are an integral part of these consolidated financial statements.

# Notes to the consolidated accounts

# SuperOffice Group - IFRS NOTE 1 – SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

### 1.0 GENERAL INFORMATION

SuperOffice Group AS is a limited liability company incorporated at 25 February 2020 and domiciled in Norway. The address of its registered office is Wergelandsveien 27, P.O. Box 1884 Vika, NO-0124 Oslo. SuperOffice Group AS is owned 100% by SuperOffice Holding I AS, which is owned by SuperOffice Holding II AS which is owned 91,5 % by SuperOffice Holding III AS. SuperOffice Holding I, II and III AS are not included in these consolidated financial statements. A set of separate consolidated financial statements are prepared for SuperOffice Holding III AS and its subsidiaries.

SuperOffice is Europe's leading supplier of CRM software solutions to the professional business-to-business market. SuperOffice's solutions are delivered and implemented through subsidiaries, distributors and value added resellers. In addition to providing software solutions, SuperOffice also delivers consulting services related to strategic CRM issues, implementation, integrations and user education.

### 1.1 BASIS FOR PREPARATION OF THE ANNUAL ACCOUNTS

The consolidated financial statements for the SuperOffice Group have been prepared in accordance with IFRS as adopted by the EU, and interpretations stated by the International Accounting Standards Board. The consolidated financial statements have been prepared based on uniform accounting principles for similar transactions and events under otherwise similar circumstances.

The consolidated financial statements for 2020 has been prepared for the period from 25 February to 31 December. SuperOffice Group AS obtained control of SuperOffice AS and its subsidiaries on 8 May 2020 and SuperOffice AS Group was consolidated from 8 May 2020. The group obtained control of InfoBridge Software B.V. at 31 August 2020 and the company was consolidated from 1 September 2020.

### 1.2 CONSOLIDATION PRINCIPLES

# Subsidiaries

The Group's consolidated financial statements comprise SuperOffice Group AS and the companies in which SuperOffice Group AS has a controlling interest. A controlling interest is normally attained when the Group owns, either directly or indirectly, more than 50% of the shares in the Company and has the power of exercising control over the Company. Minority interests are included in the Group's equity. The purchase method of accounts is applied when accounting for business combinations. Companies which have been acquired or sold during the year are consolidated from the date control is obtained or ceased.

#### Other 1 4 1

All other investments are accounted for in accordance with IFRS 9, "Financial Instruments, and additional information provided in the notes.

Intra-group transactions and balances, including internal profits and unrealised gains and losses are eliminated in the consolidation. Unrealised gains that have arisen due to transactions with associates are eliminated against the Group's share in the entity. Unrealised losses are correspondingly eliminated, but only to the extent that there are no indications of a decrease in value of the asset that has been sold intra-group.

# 1.3 CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

Management has used estimates and assumptions that have affected assets, liabilities, revenues, expenses and information on potential liabilities. Future events may lead to changes in these estimates. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

The Group tests annually whether goodwill has suffered any impairment. The recoverable amount of cash generating units has been determined based on value in use calculations.

The Group has used assumptions and estimates in determining the lease term of contracts with renewal options. The assumptions affects the value of the right-of-use asset and the future lease liabilities as well as the depreciations and financial cost related to the lease contracts.

The Group has used assumptions and estimated in determining the fair value of assets and liabilities in business acquisitions. In determining the fair value of the assets and liabilities in the SuperOffice AS Group and InfoBridge B.V. the Group has made assumptions about the future development, results and cash flows of the companies.

The Group has used assumptions and estimates related to the earn-out liability from the acquisition of the shares in SuperOffice AS. The earn-liability has been estimated on the assumption the Group reaches its budgeted total operation revenue in 2021. Management considers the budgeted revenue for 2021 to be the best estimate for calculating the liability at the closing of 2020.

If the changes also affect future periods, the effect is distributed over the current and future periods. Estimates and assumptions are continuously reviewed. Such changes will be recognised in the period new estimates can be determined with certainty. If the changes relate to other than the current period, the effects are allocated to the current and future periods respectively.

### 1.4 FOREIGN CURRENCY

The Group's presentation currency is NOK. This is also the parent company's functional currency.

The statement of financial position figures of entities with a different functional currency are translated at the exchange rate prevailing at the end of the reporting period for balance sheet items, including goodwill, and the exchange rate at the date of the transaction for profit and loss items. The monthly average exchange rates are used as an approximation of the transaction exchange rate. Exchange differences are recognised in other comprehensive income ("OCI").

When investments in foreign subsidiaries are sold, the accumulated translation differences relating to the subsidiary attributable to the equity holders of the parent are recognised in the statement of comprehensive income. When a loss of control, significant influence or joint control is present the accumulated exchange differences related to investments allocated to controlled interests is recognised in profit and loss.

### 1.5 REVENUE FROM CONTRACT WITH CUSTOMERS

At contract inception, SuperOffice identifies the promised licenses and services within the contract and determine which of those are separate performance obligations. SuperOffice performance obligation within the contracts are described below. SuperOffice recognises revenue when we satisfy the identified performance obligations by transferring the promised licenses or service to the customer. The timing of the transfer is determined based on when the customer obtains control of the delivered licenses or services.

The SuperOffice group has the following types of contracts:

License revenue:

- On premises license agreements (right to use)
- Cloud subscriptions (right to access)
- Onsite subscriptions (right to access)
- Maintenance and support for on premises license agreements.

Sale of license subscriptions (right to access) are recognised over time, as the customer simultaneously receives and consumes the benefits of the services. Revenue from sale of on premises licenses (right to use) are recognised at the point in time when the customer get access to the software. Revenue from the sale of on premises licenses is recognised at the point in time as the customer may use the license without any further services or deliveries from the Group. Revenues from subscriptions and maintenance and support are recognised over time as they require continuous delivery from the Group.

Maintenance and support related to on premises license agreements are delivered and recognised over the maintenance period.

#### Services:

- Service agreements

The performance obligations within services are typically consulting hours which are performed and the customer simultaneously receives and consumes the benefit of the services. The SuperOffice Group has decided to recognise the revenue linear over the service agreement period as a simplified approach and thereby the service agreements are recognised over time.

Other operating revenue:

Other

Other operating revenue are revenues from contracts not related to the core business. Recognition of revenue from these contracts are considered individually.

Interests on bank deposits are recognised in the income statement when they are earned. Group contributions and dividends are recognised in the income statement when the shareholders' right to receive the group contribution has been determined by the Annual General Meeting.

### Significant financing component

The Group receives short-term advances from its customers. Using the practical expedient in IFRS 15, the Group does not adjust the promised amount of consideration for the effects of a significant financing component if it expects, at contract inception, that the period between the transfer of the promised good or service to the customer and when the customer pays for that good or service will be one year or less.

# Contract costs

Under IFRS 15 there are two types of contract costs where an asset needs to be recognised:

- Incremental cost of obtaining a contract
- Cost incurred in fulfilling a contract.

Incremental costs of obtaining a contract (e.g. sales commission) will be recognised as an asset if the Group expects to recover them through the inherent margin of the contract. Cost such as bid costs, negotiations, meetings and contract writing are not considered incremental and are expensed as incurred.

IFRS 15 requires these costs to be recognised as an asset and amortised on a systematic basis that is consistent with the transfer to the customer of the goods and services to which the assets relates.

# 1.6 SEGMENTS

SuperOffice management operates under one segment: Development and sale of CRM software. The segment is consequently equal to ordinary consolidated income statement.

# 1.7 INCOME TAX

The tax expense consists of the tax payable and changes to deferred tax. Deferred tax/tax assets are calculated on all differences between the book value and tax value of assets and liabilities, with the exception of:

- temporary differences linked to goodwill that are not tax deductible
- temporary differences related to investments in subsidiaries, associates or joint ventures when the Group controls when the temporary differences are to be reversed and this is not expected to take place in the foreseeable future.

Deferred tax assets are recognised when it is probable that the company will have a sufficient profit for tax purposes in subsequent periods to utilise the tax asset. The companies recognise previously unrecognised deferred tax assets to the extent it has become probable that the company can utilise the deferred tax asset. Similarly, the company will reduce a deferred tax asset to the extent that the company no longer regards it as probable that it can utilise the deferred tax asset.

Deferred tax and deferred tax assets are measured on the basis of the expected future tax rates applicable to the companies in the Group where temporary differences have arisen.

Deferred tax and deferred tax assets are recognised at their nominal value and classified as non-current asset investments (long-term liabilities) in the balance sheet.

Taxes payable and deferred taxes are recognised directly in equity to the extent that they relate to equity transactions.

#### 1.8 TANGIBLE ASSETS

Non-current assets are carried at cost less accumulated depreciation and impairment losses. When assets are sold or disposed of, the gain or loss is recognised in the income statement and the carrying amount is derecognised. Repairs and maintenance are charged to the income statement during the financial period in which they incurred.

The depreciation period and method are assessed each year to ensure that the method and period used harmonise with the financial reality of the non-current asset. Depreciation is calculated using the straight-line method to allocate their cost or re-valued amounts to their residual values over the estimated useful lives as follows:

Operating equipment 3 years
Furniture and fittings 3-10 years
Fittings rented office locations lease period

# 1.9 INTANGIBLE ASSETS

Intangible assets are recognised in the balance sheet if there are probable future economic benefits that can be attributed to the asset which is owned by the Group and the asset's cost price can be reliably estimated. Intangible assets with indefinite economic life are annually tested for impairment. Intangible assets with a definite useful life are recognised at their cost price less accumulated depreciation and impairment losses. Depreciation is carried out using the straight-line method over the estimated useful life. The amortisation estimate and method applied are subject to an annual assessment. Intangible assets consist of goodwill, customer relationships, development and software.

# **Development**

Costs associated with developing or maintaining computer software programmes are recognised as an expense as incurred. Expenses relating to development are capitalised and reported as intangible assets in the balance sheet if the following criteria are met in full:

- the product or process is clearly defined and its cost can be identified and measured reliably
- the technical solution for the product has been demonstrated
- the product or process will be sold or used in the Company's operations
- the asset will generate future economic benefit; and
- sufficient technical, financial and other resources for completing the project are present

The Group starts to capitalise the costs related to a project when the criteria above has been met in full.

The directly attributable costs that are capitalised as part of the software product include the software development employee costs and an appropriate portion of the relevant overheads.

Amounts invested in product development are capitalised and depreciated under the straight-line method over the expected useful life of the product. The expected useful life for capitalised development is 3-5 years.

Amount paid for source code is capitalised and depreciated in a straight line over the estimated useful life. The estimated useful life for source codes is 3-5 years.

#### Technology

Technology acquired through a business acquisition is recognised at fair value on the acquisition date. Technology recognised as asset is depreciated over its estimated useful life, 10 years.

# Customer relationships

Customer relationships acquired through a business acquisition are recognised at fair value on the acquisition date. Customer relationships are recognised as an asset on the acquisition date and depreciated over their estimated useful life, 10 years.

### Brand name

Brand names acquired through a business acquisition are recognised at fair value on the acquisition date. Brand names are deemed to have indefinite useful life.

Brand names are impairment tested annually or more often is there are indication of impairment. The carrying value of the cash generating unit to which the brand is attributed is compared to the recoverable value, which is the highest of the value in use and the fair value less costs to sell. Any impairment loss is recognised immediately as a cost and it is not reversed.

### Value of rental agreements

Rental agreements acquired through business acquisitions where the agreements are deemed to be below market value and will present a future economic benefit for the Group. The asset is recognised at the present value of the annual cost savings and depreciated over the remaining contract length.

# Goodwill

Excess value on the purchase of operations that cannot be allocated to assets or liabilities on the acquisition date is recognised as goodwill in the balance sheet. Goodwill is recognised in the balance sheet at cost price less accumulated impairment losses. Goodwill is not amortised, but allocated to cash flow generating units and assessment is made annually as to whether the carrying amount can be justified by future earnings. If there are indications of any need to recognise impairment losses relating to goodwill, an assessment will be made of whether the discounted cash flow relating to the goodwill exceeds the carrying amount of goodwill. If the discounted cash flow is less than the carrying amount, goodwill will be written down to its fair value. Goodwill is tested for impairment annually.

Goodwill that has been reported by the acquired company is eliminated in the acquisition analysis.

## Software

Purchases of software licenses for internal use are capitalised and reported as intangible assets. The software is depreciated over the expected useful life under the straight-line method.

# 1.10 FINANCIAL INTRUMENTS

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

# Financial Assets

The Group's financial assets are: derivatives, non-listed equity instruments, quoted debt instruments, trade receivables and cash and cash equivalents.

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Group's business model for managing them. With the exception of trade receivables that do not contain a significant financing component, the Group initially measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs.

The Group classified its financial assets in two categories:

- Financial assets at amortised cost
- Financial assets at fair value through OCI (other comprehensive income) with recycling of cumulative gains and losses

### Financial assets at amortised cost

The Group measures financial assets at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows and,
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding

Financial assets at amortised cost are subsequently measured using the effective interest (EIR) method and are subject to impairment. Gains and losses are recognised in profit or loss when the asset is derecognised, modified or impaired.

The Groups financial assets at amortised cost includes trade receivables and other short-term deposit. Trade receivables that do not contain a significant financing component are measured at the transaction price determined under IFRS 15 Revenue from contracts with customers.

### Derecognition of financial assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is primarily derecognised (i.e., removed from the Group's consolidated statement of financial position) when:

- The rights to receive cash flows from the asset have expired, or
- The Group has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and either
  - a. the Group has transferred substantially all the risks and rewards of the asset, or
  - b. the Group has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset

Financial assets at fair value through the profit or loss are financial assets held for trading. A financial asset is classified in this category if acquired principally for selling them in the short term, Derivatives are also categorised as held for trading unless they are designated as hedges. Assets in this category are classified as current assets if expected to be settled within 12 months, otherwise they are classified as non-current.

## Financial liabilities

Financial liabilities are classified, at initial recognition, as loans and borrowings, payables, or as derivatives designated as hedging instruments in an effective hedge, as appropriate. Derivatives are recognised initially at fair value. Loans, borrowings and payables are recognised at fair value net of directly attributable transaction costs.

Derivatives are financial liabilities when the fair value is negative, accounted for similarly as derivatives as assets.

# Loans, borrowings and payables

Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are subsequently stated at amortised cost and any difference between the proceeds (net of transactions costs) and the redemption value is recognised in the income statement over the period of the borrowings using the effective interest method. Gains and losses are recognised in profit or loss when the liabilities are derecognised as well as through the EIR (effective interest rate) amortisation process. The EIR amortisation is included as finance costs in the income statement.

The financial liability from borrowings is derecognised when the obligation under the liability is discharged, cancelled or expires.

Amortised cost is calculated by taking into account any premium on acquisition and fees or costs that are an integral part of the EIR.

Payables are measured at their nominal amount when the effect of discounting is not material.

# **Derecognition of financial liabilities**

A financial liability is de-recognised when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in the statement of profit or loss.

### Cash flow hedges

The Group uses only derivative financial instruments, such as forward currency contracts to hedge its foreign currency risks and interest rate swaps to secure future interest payments. Such instruments are initially recognised at fair value on the date on which a derivative contract is entered into and are subsequently remeasured at fair value. Derivatives are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative.

The effective portion of the gain or loss on the hedging instrument is recognised in OCI in the cash flow hedge reserve, while any ineffective portion is recognised immediately in the statement of profit or loss. The cash flow hedge reserve is adjusted to the lower of the cumulative gain or loss on the hedging instrument and the cumulative change in fair value of the hedged item. The forward premium of currency contracts is excluded from the hedging relationship and is accounted for as cost of hedging.

Fair value hedges and hedges of a net investment is not applicable to the group.

# Impairment of financial assets

The Group recognises an allowance for expected credit losses (ECLs) for all debt instruments not held at fair value through profit or loss. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

ECLs are recognised in two stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure, irrespective of the timing of the default (a lifetime ECL).

For trade receivables and contract assets, the Group applies a simplified approach in calculating ECLs. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. The Group has established a provision matrix that is based on its historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment.

For debt instruments at fair value through OCI, the Group applies the low credit risk simplification. At every reporting date, the Group evaluates whether the debt instrument is considered to have low credit risk using all reasonable and supportable information that is available without undue cost or effort. In making that evaluation, the Group reassesses the internal credit rating of the debt instrument. In addition, the Group considers that there has been a significant increase in credit risk when contractual payments are more than 30 days past due.

The Group considers a financial asset in default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to be in default when internal or external information indicates that the Group is unlikely to receive the outstanding contractual amounts in full before

taking into account any credit enhancements held by the Group. A financial asset is written off when there is no reasonable expectation of recovering the contractual cash flows.

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

#### 1.11 LEASING

### Identifying a lease

At the inception of a contract, The Group assesses whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

# The Group as a lessee

For contracts that constitute, or contain a lease, the Group separates lease components if it benefits from the use of each underlying asset either on its own or together with other resources that are readily available, and the underlying asset is neither highly dependent on, nor highly interrelated with, the other underlying assets in the contract. The Group then accounts for each lease component within the contract as a lease separately from non-lease components of the contract.

# Recognition of leases and exemptions

At the lease commencement date, the Group recognises a lease liability and corresponding right-of-use asset for all lease agreements in which it is the lessee, except for the following exemptions applied:

- Short-term leases (defined as 12 months or less)
- Low value assets (defined as less than TNOK 75)

For these leases, the Group recognises the lease payments as other operating expenses in the statement of profit or loss when they incur.

# Lease liabilities

The lease liability is recognised at the commencement date of the lease. The Group measures the lease liability at the present value of the lease payments for the right to use the underlying asset during the lease term that are not paid at the commencement date. The lease term represents the non-cancellable period of the lease, together with periods covered by an option either to extend or to terminate the lease when the Group is reasonably certain to exercise this option.

The lease payments included in the measurement comprise of:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives receivable
- Variable lease payments that depend on a minimum index, initially measured using the minimum index or rate as at the commencement date. Other index or rate adjustments are a included in the calculation when the Group know the adjustment.
- Amount expected to be payable by the Group under residual value guarantees
- The exercise price of a purchase option, if the Group is reasonably certain to exercise that option
- Payments of penalties for terminating the lease, if the lease term reflects the Group exercising an option to terminate the lease.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability, reducing the carrying amount to reflect the lease payments made and remeasuring the carrying amount to reflect any reassessment or lease modifications, or to reflect adjustments in lease payments due to an adjustment in an index or rate.

The Group does not include variable lease payments in the lease liability. Instead, the Group recognises these variable lease expenses in profit or loss.

The Group presents its lease liabilities as separate line items in the statement of financial position.

#### Right-of-use assets

The Group measures the right-of use asset at cost, less any accumulated depreciation and impairment losses, adjusted for any remeasurement of lease liabilities. The cost of the right-of-use asset comprise:

- The amount of the initial measurement of the lease liability recognised
- Any lease payments made at or before the commencement date, less any incentives received
- Any initial direct costs incurred by the Group. An estimate of the costs to be incurred by the Group
  in dismantling and removing the underlying asset, restoring the site on which it is located or restoring
  the underlying asset to the condition required by the terms and conditions of the lease, unless those
  costs are incurred to produce inventories.

The Group applies the depreciation requirements in IAS 16 Property, Plant and Equipment in depreciating the right-of-use asset, except that the right-of-use asset is depreciated from the commencement date to the earlier of the lease term and the remaining useful life of the right-of-use asset.

The Group applies IAS 36 Impairment of Assets to determine whether the right-of-use asset is impaired and to account for any impairment loss identified.

# Recognition of lease liabilities and right-of-use asset from business combinations

The group recognised lease liabilities and right-of-use asset from business combinations by using the remaining lease period from the acquisition date.

# Practical expedients applied

The Group also leases some personal computers, office equipment and furniture with contract terms of 1 to 5 years. The Group has elected to apply the practical expedient of low value assets for some of these leases and does not recognise lease liabilities or right-of-use assets. The leases are instead expensed when they incur. The Group has also applied the practical expedient to not recognise lease liabilities and right-of-use assets for short-term leases, presented in the table above.

#### The Group as a lessor

For a contract that contains a lease component and one or more additional lease or non-lease components, The Group allocates the consideration in the contract applying the principles in IFRS 15 Revenue from Contracts with Customers.

# Recognition of leases and income

For contracts where the Group acts as a lessor, it classifies each of its leases as either an operating lease or a finance lease. A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of an underlying asset. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership of an underlying asset.

The Group as a lessor does not have any financial leases.

# Operating leases

For operating leases, the Group recognises lease payments as other income, mainly on a straight-line basis. The Group recognises costs incurred in earning the lease income in other operating expenses. The Group adds initial direct costs incurred in obtaining an operating lease to the carrying amount of the underlying asset and recognises those costs as an expense over the lease term on the same basis as the rental income.

## 1.12 CASH AND CASH EQUIVALENTS

Cash includes cash at hand and in the bank.

#### 1.13 EQUITY

Financial instruments are classified as liabilities or equity in accordance with the underlying financial reality. Interest, dividends, gains and losses relating to a financial instrument classified as a liability will be presented

as an expense or revenue. Amounts distributed to holders of financial instruments which are classified as equity will be recognised directly in equity.

When treasury shares are acquired, the purchase price, including direct costs, is accounted for as a change in equity. These shares are classified as treasury shares and are presented as a negative equity element. Losses or gains on transactions involving treasury shares are not recognised in the income statement.

Cost of equity transactions are recognised directly in equity net of tax expenses.

When rights and obligations relating to how amounts are distributed from financial instruments depend on certain types of contingent events in the future and lie outside both the issuer's and holder's control, the financial instrument will be classified as a liability unless the probability of the issuer having to pay cash or other financial assets is remote at the time of issuance. In such case, the financial instrument is classified as equity.

#### 1.14 EMPLOYEE BENEFITS

The Group operates various post-employment schemes, including both defined benefit and defined contribution pension plans.

# Pension obligations

A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. The Group has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods. A defined benefit plan is a pension plan that is not defined contribution.

Typically, defined benefit plans define an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors such as age, years of service and compensation.

The liability recognised in the balance sheet in respect of defined benefit pension plans is the present value of the defined benefit obligation at the end of the reporting period less the fair value of the plan assets. The defined benefit obligation is calculated annually by independent actuaries using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future cash outflows using interest rates recommended in the marked where the liability has incurred.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to equity in other comprehensive income in the period in which they arise. Past-service costs are recognised immediately in income.

For defined contribution plans, the Group pays contributions to privately or publicly administrated pension insurance plans on a mandatory, contractual or voluntary basis. The Group has no further payment obligations once the contributions have been paid. The contributions are recognised as employee benefit expense when they are due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction of future payments is available.

# **Termination benefits**

Termination benefits are payable when employment is terminated by the Group before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these benefits. The Group recognises termination benefits at the earlier of the following dates: (a) when the Group can no longer withdraw the offer of those benefits; and (b) when the entity recognisees cost for a restructuring that is within the scope of IAS 37 and involves the payment of terminations benefits. Benefits falling due more than 12 months after the end of the reporting period are discounted to their present value.

# 1.15 PROVISIONS

Provisions are recognised when, and only when, the Group has a valid liability (legal or estimated) because of events that have taken place and it can be proven probable (more probable than not) that a financial settlement will take place, as a result of this liability, and that the size of the amount can be measured reliably.

### 1.16 TRADE PAYABLES

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liability.

# 1.17 CONTINGENT LIABILITIES AND ASSETS

Contingent liabilities and assets are not recognised in the annual accounts but are disclosed if significant and probable.

# 1.18 GOVERNMENT GRANTS

Government grants are recognised when it is reasonably certain that the company will meet the conditions stipulated for the grants and that the grants will be received. Operating grants are recognised systematically during the grant period. Grants are deducted from the cost which the grant is meant to cover. Investment grants are capitalised and recognised systematically over the asset's useful life. Investment grants are recognised either as deferred income or as a deduction of the asset's carrying amount.

### 1.19 CHANGES IN ACCOUNTING POLICIES AND DISCLOUSURES

The annual report for 2020 is the first financial statement of the SuperOffice Group and new or amended standards and interpretations has been implemented, but this will not be a change as there are no previous periods to compare with.

# 1.20 EVENTS AFTER THE BALANCE SHEET DATE

New information about the Group's financial position which becomes known after the balance sheet date is recorded in the annual financial statements. Events after the balance sheet date that do not affect the Company's position, but which will affect the Company's position in the future are stated if significant.

# SuperOffice Group - IFRS NOTE 2 – REVENUES FROM CONTRACTS WITH CUSTOMERS AND OPERATING EXPENSES

# All figures in TNOK

OPERATING INCOME GEOGRAPHICALLY	<u>2020</u>
Norway	119 432
Sweden	67 967
Denmark	29 760
Germany	33 362
Netherlands	36 616
Great Britain	8 996
Switzerland	17 834
Total	313 967

62 % of the revenues were in foreign currency.

Revenues are recognised according to IFRS 15 and revenues in the group are from customer contracts, with the exception of revenues from lease contracts on the office location in Oslo which is recognised according to IFRS 16.

OPERATING INCOME BY TYPE	<u>2020</u>
Licence revenue	275 882
Services	35 457
Other income	2 629
Total	313 967
OPERATING INCOME BY TYPE	<u>2020</u>
On premises licenses	7 302
Maintenance and support	98 615
Onsite subscriptions	27 706
Cloud subscriptions	142 258
License revenue	275 882
Services	35 457
Other income	2 629
Total	313 967
TIMING OF REVENUE RECOGNITION	<u>2020</u>
At a point in time	7 302
Over time	306 665
Total	313 967

# ASSETS AND LIABILITIES RELATED TO CUSTOMER CONTRACTS

The timing of revenue recognition, invoicing and cash collections results in, prepayments from customers (contract liabilities) and contract assets. Receivables is recognised when the right to conditional consideration becomes unconditional. Contract liabilities are recognised as revenue as (or when) SuperOffice preforms under the contracts.

Contract liabilities consists of prepaid amounts from the customers.

Cost to obtain a contract/prepaid contract costs, is the commission paid to the sales representative. The commission is calculated and paid to the sales representatives on a quarterly basis. The cost is distributed over the committed contract period of 12 months.

All figures in TNOK	<u>Note</u>	<u>2020</u>
Prepaid contract costs	13	4 389
Contract liabilities:		
Prepayments from customers	19	145 537
Net contact assets/-liabilities		(141 148)

Customer contracts are invoiced on the following intervals: monthly, quarterly, bi-annually and annually. The invoicing period does not exceed 12 months. Prepayments from customers at 31 December 2020 will be recognized as revenue in 2021.

OPERATING EXPENSES GEOGRAPHICALLY	<u>2020</u>
Norway	96 965
Sweden	49 557
Denmark	16 760
Germany	22 600
Netherlands	23 899
Great Britain	5 040
Switzerland	18 019
Lithuania	13 494
Total	246 335

# SuperOffice Group - IFRS NOTE 3 - PURCHASE OF MATERIALS AND SERVICES

All figures in TNOK	<u>2020</u>
Direct operating cost	27 415
Third party consultants	3 815
Third party products	5 932
Other	220
Total	37 381

# SuperOffice Group - IFRS NOTE 4 – PAYROLL AND RELATED EXPENSES

All figures in TNOK	<u>Note</u>	<u>2020</u>
Salaries and holiday pay Bonuses Payroll tax Pension cost, defined benefit plans Pension cost, defined contribution plans Other payroll expenses	18 18	104 442 13 855 18 192 2 016 9 148 13 641
Total payroll cost		161 294
Average man-year Absence due to sickness		248 3.5 %

# SuperOffice Group - IFRS NOTE 5 – OTHER OPERATING EXPENSES

All figures in TNOK	<u>2020</u>
Consultancy	15 059
Marketing cost	12 223
Location cost/rent	3 899
Hosting of servers and lease cost	2 234
Fixtures not capitalised	1 549
Maintenance software and equipment	6 710
Office cost general	1 176
Communication cost	1 669
Company cars expenses	2 559
Travel expenses	316
Total	47 394

# SuperOffice Group - IFRS NOTE 6 - INTANGIBLE ASSETS

All figures in TNOK

2020	Customer Relationships	Technology	Brand	Rental Agreement	Develop- ment	Software	Total
Acquisition of SuperOffice	359 700	295 400	29 700	34 200	-	27	719 027
Acquisition of InfoBridge	8 280	9 755	-	-	-	-	18 035
Additions	-	-	-	-	10 041	24	10 065
Cost 31.12	367 980	305 155	29 700	34 200	10 041	51	747 127
Depreciation of the period	24 256	20 018	-	1 520	-	2	45 796
Acc. depreciation and write							
downs 31.12	24 256	20 018	-	1 520	-	2	45 796
Translation effects	-	-	-	-	-	2	2
CARRYING AMOUNT 31.12	343 724	285 136	29 700	32 680	10 041	51	701 332
Rates of depreciation	10 %	10 %		6,7 %	20-33 %	20-25 %	
Depreciation method	Linear	Linear	N/A	Linear	Linear	Linear	
Economic lifetime	10 years	10 years	Infinite	15 years	3-5 years	3-4 years	

# **Customer Relationships**

Customer Relationships of TNOK 359 700 are from the purchase of SuperOffice on 8 May 2020 and TNOK 8 280 is from the purchase of InfoBridge Software B.V. at 31 August 2020. The valuation of customer relationships are based on future revenues from existing customers at the time of the purchase, less expenses, churn, contributory asset charges The useful life was assessed at 10 years.

#### Technology

Technology of TNOK 295 400 is from the purchase of SuperOffice on 8 May 2020 and TNOK 9 755 is related to the software developed by SuperOffice. Technology of TNOK 9 755 is software developed by InfoBridge Software B.V. Useful life was assessed to 10 years.

# **Brand**

SuperOffice was at the time of the purchase considered to have a brand with a fair value of TNOK 29 700. According to IAS 38.88, an asset has an indefinite life if there is no foreseeable limit to the period over which the asset is expected to generate net cash inflows for the entity. The Brand name has been assumed to have indefinite remaining life.

# Rental Agreement

The rental agreement of the office location in Oslo was at the time of the purchase considered to be below market rates and the fair value of the lease contract has been recognised separately from goodwill. The assets is depreciated over 15 years which is the remaining contract length.

### **Development Cost**

The SuperOffice Group has capitalised expenses related to new development activities that are technically and commercially viable for the business according to IAS 38. Activities related to maintenance of existing software have not been capitalised but is recognised in the consolidated income statement.

The SuperOffice Group has capitalised MNOK 10,0 in development cost from May to December 2020. The projects capitalised during the period has not been finalised and depreciation have not started. MNOK 41,2 has been recognised as development cost in the in the income statement. The development cost derives from SuperOffice AS and SuperOffice Business Solutions AB.

The directly attributable development costs that are capitalised as part of the software product include the software development employee costs and an appropriate portion of the relevant overhead costs.

The costs of product development not fulfilling the criteria of capitalisation are expensed over the income statement. Amortisation of capitalised development projects are included in other operation expenses in the table below.

SPECIFICATION OF EXPENSED DEVELOPMENT COST	<u>2020</u>
Wages and personnel expenses	28 533
Consultancy	4 468
Other operating expenses	8 174
Total expenses	41 175

# **Software**

Purchased standard software licenses for internal use.

# SuperOffice Group - IFRS NOTE 7 - GOODWILL AND IMPAIRMENT TESTING OF GOODWILL

All figures in TNOK 2020	Goodwill
Acquisition of SuperOffice AS Acquisition of InfoBridge Software B.V. Cost 31.12	628 199 40 119 668 318
Acc. depreciation and write downs 31.12 CARRYING AMOUNT 31.12	- 668 318
Rates of depreciation Depreciation method Economic lifetime	N/A Indefinite

# Impairment testing of goodwill:

The Group's goodwill is related to the shares acquired by SuperOffice AS and its subsidiaries in May 2020, and the acquisition of InfoBridge software B.V 31 August 2020. InfoBridge Software B.V. is a subsidiary of SuperOffice AS. The SuperOffice AS Group (before the acquisition of InfoBridge) and InfoBridge Software B.V are considered to be two separate cash generating units.

Close to 70 % of the total operating revenue from InfoBridge Software B.V is from SuperOffice customers and 50 % of their revenues are eliminated in the Group accounts. The entire goodwill is allocated to these two cash generating units.

The goodwill is considered to be related to market presence in certain segments, market growth opportunities, organization and assembled workforce. Impairment testing of the goodwill is carried out at the end of the year for the cash generating unit. Recoverable amount is determined based on an assessment of the respective cash generating units' value in use. The values in use are estimated based on discounting expected future cash flows after tax, discounted at an appropriate discount rate after tax that takes into account the maturity and risk. Recoverable amount will therefore demonstrate what the value of the asset is expected to contribute to the business.

# Cash flows:

Future cash flows are based on the budget for 2021 and forecasts for the four subsequent years. Cash flows are determined based on historical figures for the cash generating unit. For the period after 2025, it is assumed a growth rate of 2,5 %. A growth of 2,5 % in the terminal value is assumed to be reasonable as the demand for CRM products and the company's products is expected. Market analysts expect the market for CRM applications to increase by 12 %-15 % in the coming years. EBITDA margins are based on historical data, and expectations for the coming years. The interest rate (WACC after tax) used for discounting cash flow is 10,62% % for the entire period. The WACC has been calculated based on the guidelines in IAS 36.55-57 and IAS 36. A15-A21.

Following are the applied growth factors during the period 2021-2025:

License revenues: 5,6 % to 15 %
Services growth: 10,0 % – 15,0 %,
EBITDA margin: 20,5 % - 25,0 %

The expected growth is mainly related to growth in recurring license revenues. The growth is based on past performance, product initiatives, increased marketing and management's expectation of market development. An extensive business plan is developed for the coming years with initiatives that will drive the growth. EBITDA margin is expected to increase as the recurring revenues increase. Management forecasts the cost base based on experience and expectations related to the planned growth in revenues.

The fair values calculated for goodwill are significantly above the carrying amounts of the goodwill.

The Board is of the opinion that value of the company exceeds the total consideration and the book value of the shares in SuperOffice AS. The valuation is based on a set of key assumptions, and should the results differ substantially from the assumptions an impairment might have to be considered. The risk related to the estimated value in use and a potential impairment for SuperOffice AS is mainly related to assumed growth. With no growth and the same cost base a potential write-down will have to be considered. The risk related to a write down of the goodwill is considered to be low.

# SuperOffice Group - IFRS NOTE 8 - TANGIBLE ASSETS

# All figures in TNOK

2020	Capitalised Expenses	Operating Equipment	Total
Acquisition of SuperOffice	405	32 865	33 269
Acquisition of InfoBridge	-	831	831
Additions	=	6 849	6 849
Disposals	-	(434)	(434)
Cost 31.12	405	40 111	40 515
Acc. Depreciation at the beginning of the period	320	20 818	21 139
Depreciation of the period	16	2 680	2 696
Acc. Deprecation disposal	-	(409)	(409)
Acc. Depreciation and write downs 31.12	337	23 089	23 426
Translation effects	1	(54)	(53)
Carrying amount 31.12	68	16 967	17 035

Depreciation method:	Linear	Linear
	Lease	
Economic lifetime:	period	3-10 years

# SuperOffice Group - IFRS NOTE 9 - LEASES

The Group leases several assets such as offices, cars and office equipment. The Group's right-of-use assets are categorized and presented in the table below:

# All figures in TNOK

RIGHT-OF-USE ASSETS 2020	Office Oslo		Office Equipment	Motor Vehicles	Total
Acquisition of SuperOffice	108 688	20 600	835	7 713	137 836
Acquisition of InfoBridge	-	959	-	-	959
Addition of right-of-use assets	-	14 303	_	1 869	16 173
Adjustments	-	3 420	(175)	-	3 245
Acquisition cost 31.12	108 688	39 282	660	9 582	158 212
Depreciation	4 777	6 253	215	2 480	13 726
Acc. depreciation and impairment 31.12	4 777	6 253	215	2 480	13 726
Currency exchange differences	-	(1 055)	(187)	(20)	(1 262)
CARRYING AMOUNT 31.12.	103 910	31 973	258	7 082	143 224
Lower of remaining lease term or economic life Depreciation method	15 years	1-10 years Linear	1-5 years Linear	1-4 years Linear	

# LEASE LIABILITIES

Undiscounted lease liabilities and maturity of cash outflows	Total
Less than 1 year	22 861
1-5 years	58 638
More than 5 years	99 213
Total undiscounted lease liabilities at 31.12	180 711
Discounted lease liabilities included in the statement of financial position at 31	
December	143 786
Current	17 815
Non-current	125 971
The weighted average incremental borrowing rate applied	3,80 %

### Summary of the lease liabilities

Total

From acquisition of SuperOffice AS	135 105
From acquisition of InfoBridge AS	959
New lease liabilities recognised in the year	19 418
Cash payments for the principal portion of the lease liability	(10 439)
Cash payments for the interest portion of the lease liability	(3 470)
Interest expense on lease liabilities	3 470
Currency exchange differences	(1 257)
Total lease liabilities at 31.12	143 786
Current lease liabilities	17 815
Non-current lease liabilities	125 971
Total cash outflows for leases	13 909
Other lease expensees recognised in profit or loss:	<u>2020</u>
Operating expenses related to short-term leases (including short-term value assets)	370
Operating expenses related to low value assets (excluding short-term leases included above)	544
Total lease expenses included in other operating expenses	914

# Variable lease payments

In addition to the lease liabilities above, the Group is committed to pay variable lease payments for some of their leases. The variable lease payments are expensed as incurred.

### Extension and termination options

The Group's lease of the office in Oslo has a lease term running until August 2030 with options to extend the lease for 5 + 5 years. The first five year option is included in the calculation. The second five year option is not included in the calculations. The discounted lease obligation for the office in Oslo is TNOK 105 219 at 31 December. The first five year option included in the lease obligation is not yet committed.

The office locations in the UK and Denmark has been included in the liability with lease terms of 1 and 1,5 years. However, these contract may be terminated with 3-6 months' notice.

The lease contract of the office locations in Switzerland has in 2020 been extended with a new 5 year lease running from July 2021.

### The Group as a lessor

SuperOffice AS has a lease contract of the office building in Wergelandsveien 27 in Oslo, a part of the building has been sublet to an external party. The lease contract was running to 30 September 2023, but the parties has come to an agreement to terminate the contract at the end of January 2021. The sublease is classified as an operating lease and the monthly revenue from the lease is recognised as Other Operating Revenue as they incur. The revenue from the agreement was TNOK 1 358 in 2020, the amount includes the lease, service costs and electricity.

# SuperOffice Group – IFRS NOTE 10 – FINANCE INCOME AND COSTS

All figures in TNOK

NET FINANCIAL ITEMS CONSISTS OF:	<u>Note</u>	<u>2020</u>
Interest income:		
- Bank deposits		21
- From loans to Group companies		1
- Other interest income		30
Foreign exchange gains		651
Other financial income		1 045
Total financial income		1 748
Interest expense:		
- Bank borrowings		26 388
- Bond Ioan		8 447
- Interest lease agreements	9	3 470
- Interest element on earn-out		7 712
- Other interest expense		100
Foreign exchange losses		7 086
Other financial expenses		2 342
Total financial costs		55 546
Net financial items		(53 798)

# SuperOffice Group – IFRS NOTE 11 – RELATED PARTIES

The related parties of the SuperOffice Group are as follows:

# SuperOffice Holding I AS, SuperOffice Holding II AS and SuperOffice Holding III AS

SuperOffice Group AS is the parent company of SuperOffice AS and holds 100 % of the shares in the Company. There are no employees in SuperOffice Group AS and employees in SuperOffice AS do the administrative work and accounting related to SuperOffice Group AS.

SuperOffice Holding I AS holds 100 % of the shares in SuperOffice Group AS. There is no operational activity in the company and no employees.

SuperOffice Holding II AS holds 100 % of the shares in SuperOffice Holding I AS. There is no operational activity in the company and no employees.

SuperOffice Holding III AS holds 92,3 % of the shares in SuperOffice Holding II AS. The remaining shares are held by members of the board of directors in SuperOffice Group AS and key employees in the SuperOffice AS Group. There is no operational activity in the company and no employees.

#### Subsidiaries

The subsidiaries of SuperOffice Group AS is listed in note 15.

# <u>Axcel</u>

Axcel holds 100 % of the shares in SuperOffice Holding III AS and is the ultimate owner of the Group. There has not been any transaction with Axcel during the period.

# Key management

For information on remuneration to members of the executive management of the Group and the Board of Directors please see note 20.

### YEAR-END BALANCES WITH RELATED PARTIES

All figures in TNOK	<u>2020</u>
SuperOffice Holding II AS	153
Short term debt on related parties at 31 December 2020	153

# SuperOffice Group - IFRS NOTE 12 – ACCOUNTING TREATMENT OF TAX

All figures in TNOK

INCOME TAX EXPENSE	2020
Current tax on profits for the year	(2 721)
Adjustment in respect of prior years	715
Total current tax	(2 005)
Change in deferred tax	(8 368)
Total deferred tax	(8 368)
Income tax expense	(10 373)

The tax on the group's profit before tax differs from the theoretical amount that would arise using the weighted average tax rate applicable to profits of the consolidated entities as follows:

All figures in TNOK	<u>2020</u>
Profit before income tax Estimated income tax at nominal rate (22 %)	(31 647) (6 962)
Tax effects of:	
Non-deductible costs/income not subject to tax	(2 926)
Adjustments from previous years	(22)
Other	(462)
Tax charge	(10 373)
Effective tax rate	32.8 %

Income tax payable	<u>2020</u>
Income tax payable Prepaid tax Adjustment for previous periods Total income tax payable	(2 005) 3 142 (736) 401
All figures in TNOK	
DEFERRED TAXES	<u>2020</u>
Deferred tax assets: Deferred tax assets to be recovered after more than 12 months Deferred tax asset to be recovered within 12 months	16 420 -
Total deferred tax asset	16 420
Deferred tax liabilities: Deferred tax liabilities to be recovered after more than 12 months Deferred tax liabilities to be recovered within 12 months Total deferred tax liability	138 595 15 188 153 783
Net deferred tax	(137 363)
The gross movement on the deferred income tax account is as follows:	<u>2020</u>
From acquisition of subsidiaries 8 May 2020 Income statement charge Acquistion of subsidiary 31 August 2020 Exchange rate fluctuations Net deferred tax	(141 457) 8 385 (4 274) (17) (137 363)

DEFERRED TAX LABILITIES	Operating Equipment	Intangible Assets	Gain/Loss Account	Receivables	Tax Losses	Other	Total
From acquisition of SuperOffice AS	2 974	142 245	51	33	1	5 406	150 710
Charged/(credited) to the income statement	(427)	(7 651)	(10)	189	1	6 552	(1 347)
From acquisition of Infobridge B.V.	ı	4 274	ı	ı	ı	ı	4 274
Exchange differences	Î	ı	1	1	ı	146	146
At 31 December 2020	2 547	138 868	41	222	ı	12 104	153 783
DEFFERRED TAX ASSETS	Operating Equipment	Intangible Assets	Gain/Loss Account	Receivables	Tax Losses	Other	Total
From acquisition of SuperOffice AS	78		1	29	9 042	104	9 253
Charged/(credited) to the income statement	(3)	ı	I	(59)	7 183	(114)	7 037
Exchange differences	ı	ı	ı	ı	1	130	130
At 31 December 2020	75	1	1	1	16 226	119	16 420

The tax losses carried forward are mainly related to SuperOffice GmbH and SuperOffice Group AS. SuperOffice GmbH has losses carried forward of TNOK 7 537 and these are expected to be utilized against the profit in SuperOffice GmbH over the coming years. SuperOffice Group AS has losses carried forward of TNOK 8 324. SuperOffice Group AS was established in 2020 and had costs related to the acquisitions and financing in 2020. The Group are expecting to be able to utilize the losses carried forward with the profits from the SuperOffice AS Group over the next few years.

# SuperOffice Group - IFRS NOTE 13 – TRADE AND OTHER RECEIVABLES

## All figures in TNOK

ACCOUNTS RECEIVABLE	<u>2020</u>
Accounts receivables	40 603
Accounts receivables 31.12	40 603
Provisions for bad debt at the beginning of the period	(1 443)
Provision for bad debt during the period	(35)
Reversed provisions for bad debt during the period	533
Total provisions 31.12	(945)
Net accounts receivables 31.12	39 659

Losses for bad debt are classified as operating expenses in the income statement. In the period TNOK 266 has been charged to the P&L in bad debt expenses.

Impairment of accounts receivables are assessed on an individual basis. As at 31 December 2020 trade receivables amounting to MNOK 16,8 were past due. Overdue accounts receivables are mainly related to slow processing of accounts payables with some of our customers. They are not related to any general problems with the ability or willingness to pay. Provisions have been made for the receivables that most likely will not be collected.

As at 31 December 2020 trade receivables of TNOK 945 were impaired and provided for. The impairment is based on an individual assessment of the outstanding trade receivables.

Aging of accounts receivable as of 31 December, excluding impaired receivables were as follows:

Date	Not due	1 - 30 days	31-60 days	61-90 days	> 91 days	Total
31 December 2020	23 800	13 668	1 703	160	326	39 659
					•	•

OTHER CURRENT RECEIVABLES	<u>2020</u>
Prepaid expenses	15 094
Prepaid contract cost (commissions on sales)	4 389
Other short term receivables	367
Total other current receivables	19 850
OTHER NON-CURRENT RECEIVABLES	<u>2020</u>
Deposits	556
Other long term receivables	334
Total other non-current receivables	889

# SuperOffice Group - IFRS NOTE 14 - CASH GENERATED FROM OPERATIONS

All figures in TNOK	Note	<u>2020</u>
Profit before income tax		(31 647)
Adjustments for:		
Depreciations and amortisation	6, 8, 9	62 219
Finance costs	10	53 798
Change in retirment benefit obligations	18	(29)
Fair value gains on derivative financial instruments		244
Trade and other receivables	13	(9 743)
Trade and other payables	19	12 604
Change in inter-company items	19	1 187
Movement in other liabilities	19	(115 493)
CASH GENERATED FROM OPERATIONS		(26 860)

# SuperOffice Group - IFRS NOTE 15 - LIST OF SUBSIDIARIES

The following subsidiaries are included in the consolidated financial statements:

Company	Time of acquisition	Business office	Proportion of ownership interest	Proportion of voting power held
SuperOffice AS	08.05.2020	Oslo	100 %	100 %
Subsidiaries of SuperOffice AS:				
SuperOffice Norge AS	08.05.2020	Oslo	100 %	100 %
SuperOffice Sweden AB	08.05.2020	Stockholm	100 %	100 %
SuperOffice Business Solutions AB	08.05.2020	Gothenburg	100 %	100 %
SuperOffice Danmark A/S	08.05.2020	Vallensbæk Strand	100 %	100 %
SuperOffice Benelux B.V.	08.05.2020	Eindhoven	100 %	100 %
SuperOffice Software Ltd.	08.05.2020	Cranfield	100 %	100 %
SuperOffice AG*	08.05.2020	Basel	100 %	100 %
InfoBridge B.V.	31.08.2020	S-Hertogenbosch	100 %	100 %
National Securities AS	08.05.2020	Oslo	100 %	100 %
SuperOffice KK (dormant)	08.05.2020	Tokyo	75 %	75 %
Subsidiary of SuperOffice AG				
SuperOffice GmbH	08.05.2020	Dortmund	100 %	100 %

# SuperOffice Group - IFRS NOTE 16 - BORROWINGS

In NOK 1 000

Facility	Original amount	Interest	Interest paymer frequency	nt Maturity date
Bond loan	700 000	3M Nibor + 6,5 %	Quarterly	05.11.2025
Danske Bank, revolving credit facility		,		

## **Bond Ioan**

A series of bonds has been issued in the maximum amount of TNOK 1 250 000. The bonds may be issued on different issue dates, but the initial bond has been issued at TNOK 700 000. Additional bonds may be issued when the conditions set out on the loan agreement has been met.

The bond loan will be repaid in full at maturity date 5 November 2025.

The Group pays a quarterly interest of 3 months NIBOR + 6,5 % margin per annum. As at 31 December 2020 fees related to the loan of TNOK 12 844 has been capitalised on the loan and TNOK 8 447 has been charged to Financial Cost in the Income Statement. The first payment of interest on the bond loan is due in February 2021.

The bond is listed on the Frankfurt Open and will within 12 months from the issue date be listed on Oslo Stock Exchange.

The loan is secured with share pledges of the shares in SuperOffice Group AS and the subsidiaries. The SuperOffice AS Group AS which is the underlying asset of SuperOffice Group AS has a book value of TNOK 1 085 836 at 31 December 2020. The bond agreement contains covenants including restrictions on dividend payments.

# **Revolving Credit Facility**

SuperOffice Group AS has a revolving credit facility with a limit of TNOK 90 000 with Danske Bank. As at 31 December the company has used TNOK 9 848 of the revolving facility for guarantees of withholding taxes in Norway and office locations in Switzerland and Germany.

The unused revolving credit facility was TNOK 80 152 at 31 December 2020. SuperOffice Group AS has charged fees of TNOK 450 related to the revolving credit facility to the financial expenses in 2020.

# Loan facilities in Danske Bank granted and terminated during the period

For the investment in the shares in SuperOffice AS, SuperOffice Group AS was granted loan facilities in Danske Bank of TEUR 14 100, TNOK 158 000, TNOK 79 000 and a revolving credit facility of TNOK 90 000. These loan facilities were terminated and repaid at the issue of the bond loan in November 2020.

The company paid and capitalised TNOK 16 601 in fees related to the loan facilities and paid interest of TNOK 10 494 during the period from May through to November. At the termination of the loan facilities the remaining capitalised fees were charged to financial expenses in the income statement.

The amortised cost on the loan is based on discounted cash flows with an interest rate of 7,4 %. Reconciliation of borrowings at face value and amortised cost in the balance sheet:

Borrowings	Danske Bank	Bond Ioan	Total
Balance at 25 February 2020	-	-	-
Cash changes:			
Cash proceeds received from the lender	506 437	700 000	1 206 437
Payments of fees on loans	(13 601)	(12 844)	(26 444)
Interest payments to the lender	(10 494)	-	(10 494)
Repayment of Ioan	(506 437)	=	(506 437)
Non-cash changes			
Accrued interest	24 095	8 447	32 542
Total borrowings at 31 december 2020	-	695 604	695 603

# Lease liabilities

The SuperOffice Group had a lease liability of TNOK 147 386 at 31 December 2020. The lease liabilities are from the Group's lease agreements on office location, cars and some office equipment. Below is a table with the changes in lease liabilities during the period split in cash and non-cash items. For more information about the lease agreements, see note 9.

# All figures in TNOK

Lease liabilities	<u>2020</u>
Non-cash changes:	
From acquisition of SuperOffice AS	135 105
From acquisition of InfoBrigde Software B.V.	959
Initial recognintion of new lease liabilities	16 173
Lease modifications	3 245
Accrued interest	3 470
Foreign currency exchange translation effect	(1 257)
Cash changes:	
Payment of pricipal portion of lease liability	(10 439)
Payment of interst on lease liability	(3 470)
Total lease liabilities at 31.12	143 786

# SuperOffice Group - IFRS NOTE 17 - SHARE CAPITAL, SHAREHOLDERS AND DIVIDENDS

As at 31 December 2020 SuperOffice Group AS had a share capital of NOK 60 000 distributed on 30 shares, each with a nominal value of NOK 2 000. All issued shares are held by SuperOffice Holding I AS.

At 11 November 2020 SuperOffice Group AS paid an extraordinary dividend to SuperOffice Holding I AS.

# **DIVIDEND**

Dividend paid in NOK	Number of shares	Amount in NOK
TNOK 6 383,33 per share in 2020	30	191 500 000

# SuperOffice Group - IFRS NOTE 18 - RETIREMENT BENEFIT OBLIGATIONS

The companies the Group have a variety of pension schemes. The schemes are generally funded through payments to insurance companies. With the exception of SuperOffice AG, all the companies in the Group have defined contribution plans.

In accordance with IAS 19 the Group has a defined benefit plan for 12 employees in SuperOffice AG in Switzerland. The scheme provides an entitlement to defined future benefits. The pensions depend primarily on the number of years of earnings, the salary level on retirement and the National Insurance benefits. The future obligation of the pension plan has been calculated by an actuary and has been recognized with TNOK 310 in the balance sheet.

Pension plans in the other countries are defined contribution plans in accordance with local legislation. The contribution varies from entity to entity and the contribution is in some entities combined with a contribution from the employee. At year end 2020 a total of 201 employees were included in a defined contribution based pension plan.

All figures in TNOK	<u>2020</u>
BALANCE SHEET OBLIGATION	
Defined benefit plan	310
Total balance sheet obligation	310
INCOME STATEMENT CHARGE:	<u>2020</u>
Pension cost defined contribution plans	9 148
Pension cost defined benefit plans	2 016
Total income statement charge	11 164

# SuperOffice Group - IFRS NOTE 19 – TRADE PAYABLES, PREPAYMENTS FROM CUSTOMERS, OTHER CURRENT AND NON-CURRENT LIABILITIES

2020

All figures in TNOK

TRADE PAYABLES	<u>2020</u>
Accounts payable	23 726
Total trade payables	23 726
PREPAYMENTS FROM CUSTOMERS	<u>2020</u>
Prepayment from customers - maintenance	1 409
Prepayment from customers - subscriptions	143 148
Prepayment from customers - other	1 402
Total prepayments from customers	145 959
OTHER CURRENT LIABILITIES	2020
Accrued expenses	8 748
Earn-out, current liability	42 386
Accrued salaries	10 854
Accrued vacation pay	15 961
Other current liabilities	90
Total other current liabilities	78 039
OTHER NON-CURRENT LIABILITITES	<u>2020</u>
Earn-out, non-current liability	17 504
Other non current liabilities	1 512
Total other non-current liabilities	19 016

SuperOffice Group AS acquired the shares of SuperOffice AS on 8 May 2020 and the share purchase agreement dated 8 April 2020 has an earn-out clause. If SuperOffice AS and its subsidiaries at the time of the purchase achieves at least 95 % of the budgeted revenues in 2020 and 2021 the buyer shall pay an earn-out for each of the years the threshold is met. The earn-out cannot exceed TNOK 150 000 for the two years combined.

At the time of the purchase SuperOffice Group AS estimated the earn-out to TNOK 86 356. The calculation of the earn-out liability was based on the assumptions that the SuperOffice AS group would reach its budgeted revenues in 2020 and 2021 separately.

The estimated earn-out liability for 2021 has been reduced as revenue estimates for the basis for the earn-out has been slightly reduced. The earn-out is only related to revenues, and the estimated EBITDA for the Group is not expected to be affected.

The earn-out for 2020 is estimated to TNOK 42 386 based on the actual revenue for the SuperOffice AS group excluding revenue from InfoBridge B.V. and the earn-out for 2021 is estimated to TNOK 17 504.. The

earn-out liability for 2020 is based on the total operating revenue from SuperOffice AS Group excluding InfoBridge for the calendar year 2020, TNOK 480 080. The 2021 earn-out liability is based on management's best estimate for total operating revenue for the year.

Under IFRS the earn-out has been calculated at the best estimate on 31 December 2020 and the change in liability has been charged to the Income Statement with an income of TNOK 34 177 and a financial cost of TNOK 7 712.

The earn-out for 2020 is classified as a short-term liability in the balance sheet as it falls due less than 12 months from the balance sheet date.

# SuperOffice Group - IFRS NOTE 20 - REMUNERATION AND FEES TO DIRECTORS AND EXECUTIVES

All figures in TNOK

### REMUNERATION TO EXCECUTIVES

	Salary	Bonus	Benefits in kind	Pension cost	Total remuneration	Employee tax
Gisle Jentoft, Chief Executive Officer	2 075	195	270	102	2 643	373
Guttorm Nielsen, Chief Product Officer	1 802	161	107	102	2 173	306
Ole Erlend Vormeland, Chief Finance Officer	1 377	161	185	102	1 826	257
Jennifer Lim Lund, Chief Marketing Officer	1 024	63	8	102	1 197	169
Total	6 279	580	570	409	7 838	1 105

SuperOffice Group has at the end of 2020 no outstanding option schemes. Chief Executive Office, Gisle Jentoft has an agreement for a severance pay of the equivalent of 12 months' salary and bonus. There are no loans or guarantees to the management group or other related parties. The executives are employed by SuperOffice AS and all compensation is paid from SuperOffice AS.

# **BOARD OF DIRECTORS RENUMERATION**

The Board of Directors of SuperOffice Group AS did not receive any renumeration in 2020, but the company has accrued TNOK 275 in fees to the Board of Directors and TNOK 38,8 in employee tax for the work performed in 2020.

### DIRECTORS AND EXCECUTIVES SHARES IN SUPEROFFICE HOLDING II AS:

The executives and directors own shares personally or through a company they control.

EXCECUTIVES	Company	Shares in SuperOffice Holding <b>II</b> AS	%
Gisle Jentoft, Chief Executive Officer	Cavallo AS	1 027 001	2,2 %
Guttorm Nielsen, Chief Product Officer	Maud Invest AS	601 777	1,3 %
Ole Erlend Vormeland, Chief Finance Officer	OLEKA AS	427 803	0,9 %
BOARD OF DIRECTORS			
Klaus Holse, Chairman	KHABooM Aps	391 821	0,8 %
Endre Ragnes, Board member		74 349	0,2 %
Eilert Hanoa, Board member	Glitrafjord AS	968 540	2,1 %

The executives and members of the board of directed not listed above did not have shareholding in any of the SuperOffice Group companies at 31 December 2020.

# STATEMENT TO THE ANNUAL GENERAL MEETING ON THE SETTING OF SALARIES AND OTHER REMUNERATION TO SUPEROFFICE AS'S EXECUTIVE MANAGEMENT

This statement has been prepared based on the new Public Companies Act (Aksjeloven) § 6-16a concerning salaries and other remuneration to executive management and applies to the executive management of SuperOffice AS. The executive management of SuperOffice AS consists of the Chief Executive Officer, Chief Product Officer, Chief Marketing Officer and Chief Financial Officer.

The statement describes the Company's guidelines for setting salaries and other remuneration for the forthcoming financial year, as well as the guiding principles for the Company's management remuneration policy.

- It is in the Company's interest and its policy for salaries and other benefits to be competitive, so that SuperOffice is an attractive employer, able to attract and retain competent individuals in the Group's management.
- Managers' remuneration must be competitive and reflect the individual manager's responsibility and performance.
- The Board of Directors of SuperOffice AS sets the remuneration for the Chief Executive Officer and the Chief Executive Officer sets the remuneration to the other members of the executive management in consultation with the Chairman of the Board.
- In addition to a basic salary, SuperOffice may offer executive management a variable bonus scheme. This variable remuneration is based on the results SuperOffice achieves and is linked to selected financial key performance indicators such as the Company's turnover and operating profit. The variable bonus may also be linked directly to specific targets for the individual manager.
- SuperOffice also offers company cars to the executive management Group. Other benefits in kind correspond to benefits offered to all or parts of SuperOffice AS and include free mobile phones, broadband, free newspapers, and accident and travel insurance.
- The executive management of SuperOffice AS has no outstanding share options or subscription rights.
- SuperOffice AS has signed a severance pay agreement with the Chief Executive Officer which applies only if the employer terminates the employment contract. In this case, the Chief Executive Officer is entitled to severance pay equivalent to 12 months' salary and bonus based on an average of salary and bonus paid to the Chief Executive Officer in the three financial years preceding termination. Holiday pay will not be included in the severance pay.
- SuperOffice AS's executive management is included in the general pension scheme that applies to all SuperOffice AS employees. There is no special pension scheme for executive management from,

for example, the age of 62, but the absence of such a scheme is being compensated for directly, to allow the individual manager to set up his or her own pension scheme.

REMUNERATION TO THE AUDITORS	<u>2020</u>
Statutory audit Other assurance services	742 76
Other non-assurance services	154
Tax consultant services	-
Total	972

All amounts are excl. VAT.

# SuperOffice Group - IFRS NOTE 21 - FINANCIAL INSTRUMENTS

The Group's principal liabilities, other than derivatives, compromise loans and borrowings, and accounts payable. The main purpose of these financial liabilities is to finance the Group's operations. The Group's principal financial assets include accounts receivables, cash and cash equivalents. In addition the Group enters into derivative transactions.

The Group is exposed to market risk, credit risk and liquidity risk. The risk management is carried out by the Group's central finance department in close co-operation with the Company's Board of Directors.

#### Market risk

Market risk is that the future cash flows or fair value of a financial instrument will fluctuate because of changes in market prices. Market risk includes interest risk and currency risk. Financial instruments affected by market risk include loans and borrowings, deposits, dept and equity investments and derivative financial instruments.

### Interest rate risk

Interest rate risk is the risk that the future cash flows of financial instruments will fluctuate because of changes in market interest rates. The Group's exposure to the risk of changes interest rates relates primarily to the Group's long term debt obligations with floating rates.

The objective for the interest rate management is to minimize interest cost and at the same time keep the volatility of future interest payments within acceptable limits. The Group's policy is to fix the interest rate at 2/3 of the loan. The Group's interest rate exposure has been limited though an interest rate swap, fixing the interest rate at 0,724 % on TNOK 237 000 of the loan until 2024. In January 2021, the Group secured another TNOK 232 000 of the loan at a fixed interest rate of 0,75 % until 2024. The interest is fixed until 2024 on 2/3 of the bond loan.

At year-end year end the Group's borrowing at variable interest were in NOK and amount to TNOK 700 000 and the variable rate was linked to 3 months NIBOR.

The interest rate swaps are recognised at fair value. The Group does not use hedge accounting for the interest rate swaps.

# Interest rate sensitivity:

The following table demonstrates the sensitivity to a reasonable possible changes in interest rates on the portion of financial liabilities affected after the impact of the interest rate swaps.

All figures in TNOK	Increase in basis points	Effect on profit before tax	Effect on pre- tax equity
2020	1 %	(1 994)	(1 994)
2020	2 %	(3 234)	(3 234)

### Foreign currency risk

The Group's operations are international in nature and 62 % of the revenues in the period from May to December 2020 were in foreign currencies. The currency risk relates primarily to Euro, Swedish and Danish Kroner. Swiss Francs and British Pounds.

The operating units have their income and expenses in their operational currency, and the underlying currency risk for the respective operating unit is limited. The foreign currency exchange risk is mainly related to the translation of the Group presentation currency, and translation of foreign currency to finance the parent Company's development costs in NOK. The costs of Group's CXC operations centre in Lithuania are in EUR and reduces the exchange rate risk as it limits the need for conversion of EUR from other entities operating in EUR.

At year end 2020 the group have no financial instruments to secure the currency risk.

The following table sets the Group's sensitivity for potential adjustments in NOK exchange rates, with all the other variables held constant. The calculation is based on equal adjustments in all relevant currencies.

All figures in MNOK	Adjustment in exchange rate	Effect on total revenue	Effect on EBIT
Feb Dec. 2020	+10%	(20)	(7)
Feb Dec. 2020	-10%	22	7

# Translation differences

The Group has investments in foreign subsidiaries in which net assets are exposed to currency risk when converted. The development in intra-group liabilities also comprises a currency risk. Exchange rate exposure of the Group's net investments in foreign currency is not secured.

#### Liauiditv risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Groups approach to managing liquidity is to ensure that it always have sufficient liquidity to meet its liabilities when due. Cash flow projections are prepared at Group level and management closely monitors the cash flows and the Group's cash reserve to ensure that the Group has sufficient cash to meet the need of the daily operations.

Excess liquidity is primarily held as bank deposits, and the terms of the deposits are monitored on a continuing basis.

The table below sets out the maturity profile of the Group's financial liabilities on contractual undiscounted payments:

Financial liabilities 31.12.2020	Less than one year	1-5 years	More than 5 years	Total
Interest - bond loan	49 746	241 683		291 429
Bond Ioan	-	700 000	-	700 000
Accounts payables	23 726	_	_	23 726
Lease obligations	22 861	58 638	99 213	180 711
Total	96 333	1 000 321	99 213	1 195 866

### Credit risk

Credit risk is the risk of counterparties having insufficient financial capacity to meet their obligations under a financial instrument or customer contract, leading to a financial loss. The Group is exposed to credit risk from its operating activity – primarily accounts receivables – and from its financing activities, including deposits with banks.

#### Trade receivables:

Customer credit risk is manage by each business unit and subject to the Group has guidelines for creditchecking new customers/partners and routines for ensuring that sales are only made to customers/partners who have not had significant previous payment problems. The Group's license revenues are invoiced and paid in advance and SuperOffice may close the access to the system if the invoice has not been paid. SuperOffice invoice a majority of the subscription agreement on 12 months intervals.

At 31 December 2020 the Group had two customers that owed more than TNOK 1 000 and amounted for approximately 8 % of the outstanding receivables. There were 9 customers with balances between TNOK 500 and TNOK 1000 which amounted to 14 % of the accounts receivables. The remaining 78 % of the accounts receivables was divided on 1 084 customers

The Group has not experienced an increase in losses on accounts receivables during the COVID-19 pandemic compared to previous years. SuperOffice has focused on keeping up good routines for collection of receivables.

An impairment analysis is performed at each reporting date using a provision matrix to measure the expected credit losses. The provision rates are based on days past due for the customers. The calculations reflects the probability-weighted outcome, the time value of money and reasonable and supportable information that is available at the reporting date about past events current conditions and forecasts of future economic conditions. Generally, trade receivables are written-off only when the customer is bankrupt or if the collection enforcement activity is costing more than the receivable the company is trying to collect. The maximum exposure to credit risk at the reporting date is the carrying value of each class of financial assets disclosed in this note.

The Group evaluates the concentration of risk with respect to trade receivables as low as its customers are located in several jurisdictions and industries and operates in different markets.

			Days past of	due		
Accounts receivables 2020	Current <	30 days	30 <b>-</b> 60 days	61 <b>-</b> 90 days	>91 days	Total
Expected credit loss rate Estimated total gross	1 %	1 %	8 %	20 %	30 %	
carrying amount at default	23 596	13 638	1 675	160	1 347	40 416
Expected credit loss	236	136	126	32	404	934

### FINANCIAL INSTRUMENTS BY CATEGORY

### All figures in TNOK

Assets as per balance sheet 31.12.2020	Loans and receivables at amortised cost	Assets at fair value through the profit and loss	Total
Other non-current assets	889	-	889
Accounts receivables	39 659	-	39 659
Receivables on group companie	153	-	153
Total	40 701	-	40 701

liabilities at	Liabilities at fair value through the profit and loss	Total
-	244	244
23 726	-	23 726
143 786	-	143 786
=	59 890	59 890
696 215	=	696 215
863 727	60 134	923 861
	- 23 726 143 786 - 696 215	other financial liabilities at mortised cost    - 244 23 726 143 786 - 59 890 696 215 - fair value through the profit and loss

<sup>\*)</sup>Included in Other current liabilities and Other non-current liabilities

The fair value of Borrowings at 31 December was TNOK 707 568, the accrued interest has been calculated with an interest rate 6,95 %. Fair value of short-term receivables and liabilities other than borrowings is equal to the balance sheet value as the effect of amortisation is insignificant.

The carrying amounts of the Group's accounts receivables and payables are denominated in the following currencies:

### **ACCOUNTS RECEIVABLE**

	<u>2020</u>
NOK	8 891
EUR	11 205
SEK	11 995
DKK	4 551
GBP	860
CHF	2 156
Total accounts receiveable	39 659

#### **ACCOUNTS PAYABLE**

	<u>2020</u>
NOK	19 398
EUR	67
SEK	3 575
DKK	312
GBP	41
CHF	332
Total accounts payable	23 726

The list below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:

- Quoted prices (unadjusted) in active markets for identical assets or liabilities. (Level 1)
- Inputs other than quoted prices included within level 1 that are observable for the asset or the liability, either directly (that is as prices) or indirectly (that is, derived from prices). (Level 2)
- Inputs for the asset or liability that are not based on observable market data (that is, unobservable inputs). (Level 3).

## SuperOffice Group - IFRS NOTE 22 - SIGNIFICANT EVENTS AFTER THE BALANCE SHEET DATE

There have not been any significant events after the balance sheet date that have an impact on the financial statements for 2020.

The COVID-19 pandemic has been going on for more than a year and SuperOffice has adopted well to a new normal where most of the employees are working from the home office most days. Experience has shown that the Group has managed the transition well.

## SuperOffice Group - IFRS NOTE 23 – BUSINESS COMBINATIONS

Acquired companies are presented in the financial statements from the date on which control transfers to the group. The date of control is normally the date on which the contract takes effect and all official approvals have been obtained. The date of control will normally be after the contract date.

On 8 May 2020, 100% of the shares in SuperOffice AS (and subsidiaries, see note 15) were acquired by SuperOffice Group AS. The purchase consideration, the net assets acquired and goodwill are specified in the table below. The business combination was accounted for using the acquisition method. For further description of the contingent liability – please see note 19. The acquisition of SuperOffice AS contributed to

the Group's total operating revenue with TNOK 310 609 in the period. The contribution to profit before tax was TNOK 28 233.

On 31 August 2020, 100% of the shares in InfoBridge Software B.V. were acquired by SuperOffice AS. The purchase consideration, the net assets acquired and goodwill are specified below. The business combination was accounted for using the acquisition method. The acquisition of InfoBridge contributed to the Group's total operating revenues with TNOK 3 358 in the period. The contribution to profit before tax was TNOK 3 300.

InfoBridge Software B.V has been an important partner of SuperOffice for a long period, and close to 50% of their turnover is generated through SuperOffice. The companies deliver products that are integrated with SuperOffice, and are important for the further growth of the Group.

The fair values, assets and liabilities recognized as a result of the acquisitions and the allocation of excess values are presented in the table below.

There were no activities in the group prior to the acquisition in May.

The goodwill reflects the ability of the SuperOffice Group to make a higher profit than would be expected from the assets recognized. The goodwill relates mainly to market growth opportunities, market presence in certain segments and to the organization.

If the acquisition of SuperOffice AS had occurred on 1 January 2020, the pro-forma contribution to the total operating revenue would be TNOK 480 077 and the contribution to profit before tax would be TNOK 50 915. respectively. If the acquisition of InfoBridge had occurred on 1 January 2020, the pro-forma contribution to the total operating revenue would be TNOK 8 632 and the contribution to profit before tax would be TNOK 9 113. These amounts have been calculated using the subsidiary's results and adjusting them for differences in the accounting policies between the group and the subsidiary.

## All figures in TNOK

		InfoBridge
Purchase Considerations	SuperOffice AS	Software B.V
	Fair value	Fair value
Date of purchase	08.05.2020	31.08.2020
Interest acquired	100 %	100 %
Cash paid	876 860	53 879
Vendor loan	125 000	-
Earn-out liabilty	86 356	
Total consideration	1 088 217	53 879
Recognised amounts of identifiable		InfoBridge
assets acquired and liabilites assumed:	SuperOffice AS	Software B.V
	- upo	20111101112
Cash acquired	129 499	774
Intangible assets	2 821	-
Fixed assets	12 626	763
Deferred tax asset	9 253	-
Trade and other current receveiables	33 091	1 098
Prepaid expenses	28 102	523
Right of use assets	135 356	-
Deposits	949	-
Deferred tax liability	(5 690)	-
Pension liability	(339)	-
Lease Liabilities	(135 674)	-
Accounts payable	(11 122)	(220)
Tax and public duties payable	(49 335)	(314)
Pepayments from customers	(228 928)	(2 112)
Other current liabilities	(34 542)	(512)
Total identifiable net assets and liabilities	(113 932)	-
Excess value	1 202 149	53 879
The allocation of excess value is as follows:		
Customer relationship	359 700	8 280
Technology	295 400	9 755
Brand name	29 700	-
Rental agreement	34 200	-
Goodwill	628 199	40 119
Deferred tax on excess values	(145 050)	(4 274)
Total excess value	1 202 149	53 879

## FINANCIALS – SUPEROFFICE GROUP AS - NGAAP

## SuperOffice Group AS - 25.02.-31.12.2020

## Income statement

In NOK 1 000	Note	2020
ODEDATING EVDENCES		
OPERATING EXPENSES	•	044
Payroll expense	2	314
Change in earn-out liability	11	-7 795
Other operating expenses	3	678
Total operating expenses		-6 803
NET OPERATING INCOME		6 803
FINANCIAL INCOME AND EXPENSES		
Finance income		16 036
Finance expense		-44 298
Net financial items	4	-28 262
NET LOSS BEFORE TAX		-21 459
Income tax expense	5	-5 389
NET LOSS		-16 070
ATTRIBUTABLE TO		
Retained Earnings		-16 070
Sum		-16 070

## SuperOffice Group AS - NGAAP

## Balance sheet - assets

## **ASSETS**

In NOK 1 000	Note	2020
FIXED ASSETS		
Intangible assets		
Deferred tax asset	5	5 389
Total intagible assets		5 389
Long term financial assets		
Investments in subsidiaries	6	1 085 836
Total long term fixed assets		1 085 836
Total fixed assets		1 091 225
CURRENT ASSETS		
Other currents asset		
Prepayments and other current receivables		1 355
Receivables on group companies	10	64 189
Total other current assets		65 544
Bank deposits		1 392
Total current assets		66 936
TOTAL ASSETS		1 158 162

## SuperOffice Group AS - NGAAP

## Balance sheet - equity and liabilities

## **EQUITY & LIABILITIES**

In NOK 1 000	Note	2020
EQUITY		
Paid-in capital		
Share capital	8	60
Share premium reserve		580 219
Total paid-in capital		580 279
Retained earnings		
Other equity		-207 570
Total retained earnings		-207 570
Total equity	9	372 709
LIABILITIES		
Other long term liabilities		
Borrowings	7	695 604
Other long term liabilities	11	43 887
Total other long term liabilities		739 490
Current liabilities		
Trade creditors		3 018
Other current liabilities	11	42 944
Total current liabilities		45 962
Total liabilities		785 452
TOTAL EQUITY AND LIABILITIES		1 158 162

Oslo, 23 April 2021

Klaus Holse Chairman of the Board **Christian Bamberger Bro**Deputy chairman of the Board

**Björn Erik Larsson** Board member

**Eilert Hanoa**Board member

**Endre Rangnes** Board Member

## SuperOffice AS – NGAAP

## Cash flow statement - 25.02.2020-31.12.2020

In NOK 1 000	Note	2020
CASH FLOW FROM OPERATIONS:		
Profit/(loss) before taxation		-21 459
Items classified as investment or financing activities		19 182
Change in trade payables		3 018
Changes in other current assets and other liabilities		-1 355
Net cash flow from operations		-615
CASH FLOW FROM INVESTMENT ACTIVITIES:		
Outflows due to investments in financial non-current assets	6	-872 539
Net cash flow from investment activities		-872 539
CASH FLOW FROM FINANCING ACTIVITIES:		
Inflow due to new non-current liabilities	7	1 144 481
Outflow due to downpayment of non-current liabilities	7	-469 852
Paid interests		-12 402
Net change in equity	9	435 735
Dividend payment to SuperOffice Holding I AS		-191 500
Outflow due to intercompany loans		-56 687
Inflow due to intercompany loans		17 087
Dividend payment from SuperOffice AS	4	9 000
Net cash flow from financing activities		875 862
Effects of currency rate changes on bank deposits, cash		
and equivalents		
Exchange gain/loss on cash		-1 346
Net change in bank deposits, cash and equivalents		1 362
Bank deposits, cash and equivalents at 1 January		30
Bank deposits, cash and equivalents at 31 December		1 392

## **Notes**

SuperOffice Group AS - NGAAP

### **NOTE 1 - ACCOUNTING PRINCIPLES**

#### 1.0 GENERAL

SuperOffice Group AS was incorporated on 25 February 2020 and is domiciled in Norway. The Financial Statements have been prepared in accordance with the Norwegian Accounting Act and generally accepted accounting principles.

#### 1.1 FOREIGN CURRENCY

Monetary items are translated using the exchange rates at the balance sheet date.

#### 1.2 INCOME TAX

The income tax expense is comprised of both tax payable for the period, and changes in deferred tax. Deferred tax is determined on the basis of existing temporary differences between accounting net income and tax net income, including year-end loss carry-forwards, calculated at 22 %. Temporary differences, both positive and negative, which will or are likely to reverse in the same period, are recorded as a net amount.

#### 1.3 CLASSIFICATION IN THE BALANCE SHEET

Current assets and short-term liabilities consist of receivables and payables due within one year, and items related to the inventory cycle. Other balance sheet items are classified as fixed assets / long term liabilities.

Current assets are valued at the lower of cost and fair value. Short term liabilities are recognized at nominal value.

Fixed assets are valued at cost, less depreciation and impairment losses. Long term liabilities are recognized at nominal value. Borrowings are recognised at amortised cost, net of fees.

## 1.4 SUBSIDIARIES AND ASSOCIATED COMPANIES

Subsidiaries and investments in associates are valued at cost in the company accounts. The investment is valued as cost of the shares in the subsidiary, less any impairment losses. Impairment loss is recognised if the impairment is not considered temporary, in accordance with generally accepted accounting principles. Impairment losses are reversed if the reason for the impairment loss disappears in a lather period.

Dividends, group contributions and other distributions from subsidiaries are recognised in the same year as they are recognised in the financial statement of the provider. If dividends / group contribution exceeds withheld profits after the acquisition date, the excess amount represents repayment of invested capital, and the distribution will be deducted from the recorded value of the acquisition in the balance sheet for the parent company.

### 1.5 RECEIVABLES

Accounts receivables and other receivables are recorded in the balance sheet at nominal value less a provision for doubtful accounts. Provision for doubtful accounts is determined based on an assessment of individual receivables.

### 1.6 NON-CURRENT ASSETS

Non-current assets are capitalised at historical initial cost and are depreciated linearly over the life of the asset. Investments connected with the acquisition of computer equipment with an estimated useful life of less than three years have been recorded as costs on a continuous basis. In connection with sales of non-current assets, gains are recorded as operating income and losses are booked as operating cost. Costs related to leasing of premises are recorded as costs over the term of the lease.

#### 1.7 USE OF ESTIMATES WHEN PREPARING THE ANNUAL FINANCIAL STATEMENTS

The management has used estimates and assumptions that have affected assets, liabilities, incomes, expenses, and information on potential liabilities. This particularly applies to the depreciation of tangible fixed assets, evaluation of goodwill and evaluations related to acquisitions and pension commitments. Future events may lead to these estimates being changed. Estimates and their underlying assumptions are reviewed on a regular basis and are based on best estimates and historical experience. Changes in accounting estimates are recognised during the period when the changes take place. If the changes also apply to future periods, the effect is divided among the present and future periods.

### 1.8 CASH FLOW STATEMENTS

The cash flow statement is presented using the indirect method. Cash and cash equivalents include cash, bank deposits and other short term, highly liquid investments with maturities of three months or less.

## SuperOffice Group AS - NGAAP NOTE 2 - PAYROLL AND COMPENSATION TO THE BOARD OF DIRECTORS

In NOK 1 000

Payroll costs	2020
Salaries	275
Payroll tax	39
Total	314

As at 31 December 2020 the company had accrued for a compensation to the members of the Board of Directors. The board of directors share holding in SuperOffice Holding II AS is listed in note 20 in the consolidated group statement.

There are no employees in SuperOffice Group AS.

## SuperOffice Group AS - NGAAP NOTE 3 - OTHER OPERATING EXPENSES

In NOK 1000

Audit fees and other operating expenses	Note	2020
Statutory audit		<b>4</b> 01
Auditor - other assurance services		76
Auditor - other non-assurance services		18
Legal fees		82
Consultancy fees		102
Total		678

# SuperOffice Group AS - NGAAP NOTE 4 - FINANCIAL ITEMS

In NOK 1 000

Financial income	Note	2020
Dividend from SuperOffice AS		3 198
Group contribution from SuperOffice AS		12 521
Interest income from group companies		249
Foreign exchange gain		67
Total financial income		16 036

Financial expenses	Note	2020
Interest expenses and fees bank borrowings		24 411
Interest expense bond loan	7	8 447
Interest expense earn-out liability	11	7 712
Foreign exchange losses		2 090
Other financial expenses		1 638
Total financial expenses		44 298
Net financial items		-28 262

# SuperOffice Group AS – NGAAP NOTE 5 – TAX

In NOK 1000

This years income tax expense consists of	2020
Changes in deferred tax	-5 389
Total tax cost/income	-5 389
Calculation of this years tax basis:  Net profit/loss before tax expense	-21 459
Permanent differences *)	-21 <del>4</del> 08
Changes in temporary differences	-
Tax basis for the year	-21 459

## Specification of non-deductible expenses/non-taxable income

Losses carried forward	-37 835
Amortisation of loan expenses	13 339
Total	-24 497
Deferred tax liability (asset)	-5 389

Deferred tax asset as of 31.12.2020 have been calculated at a tax rate of 22 %.

The effect on the current year's tax expense is TNOK - 5 389:

## Explanation of why this year's tax expense is not 22 % of net loss before tax:

	2020
Profit before tax	-21 459
22 % tax of net profit before tax	<del>-4</del> 721
Permanent differences (22 %)*	-668_
Calculated tax expense	-5 389
Effective tax rate **)	25 %

## SuperOffice Group AS - NGAAP NOTE 6 - SUBSIDIARIES

## Shares in subsidiary owned directly by SuperOffice Group AS:

In NOK 1 000

	SuperOffice AS
Year of acquisition	2020
Business Location	Oslo
Ownership percentage	100 %
Share Capital 31.12.2020	13 673
Profit 2020	31 837
Book value 31.12.20	1 085 836

The investment is booked using the cost method in the financial statements of the company. Investments in subsidiaries are consolidated in the financial statements.

The company has an ownership interest in the following subsidiaries (directly or indirectly):

In NOK 1000

Company	Time of acquisition	Business office	Proportion of ownership interest	Proportion of voting power held
SuperOffice AS	08.05.2020	Oslo	100 %	100 %
Subsidiaries of SuperOffice AS:				
SuperOffice Norge AS	08.05.2020	Oslo	100 %	100 %
SuperOffice Sweden AB	08.05.2020	Stockholm	100 %	100 %
SuperOffice Business Solutions AB	08.05.2020	Gothenburg	100 %	100 %
SuperOffice Danmark A/S	08.05.2020	Vallensbæk Strand	100 %	100 %
SuperOffice Benelux B.V.	08.05.2020	Eindhoven	100 %	100 %
SuperOffice Software Ltd.	08.05.2020	Cranfield	100 %	100 %
SuperOffice AG*	08.05.2020	Basel	100 %	100 %
InfoBridge B.V.	31.08.2020	S-Hertogenbosch	100 %	100 %
National Securities AS	08.05.2020	Oslo	100 %	100 %
SuperOffice KK (dormant)	08.05.2020	Tokyo	75 %	75 %
Subsidiary of SuperOffice AG				
SuperOffice GmbH	08.05.2020	Dortmund	100 %	100 %

## SuperOffice Group AS – NGAAP NOTE 7 - BORROWINGS

In NOK 1 000

Facility	Original amount	Interest	payment frequency	Maturity date
		3M Nibor +		
Bond loan	700 000	6,5 %	Quarterly	05.11.2025

#### Bond Ioan

A series of bonds has been issued in the maximum amount of TNOK 1 250 000. The bonds may be issued on different issue dates, but the initial bond has been issued at TNOK 700 000. Additional bonds may be issued when the conditions set out on the loan agreement has been met.

The full amount of the bond loan is due for repayment on the maturity date 5 November 2025

The company pays a quarterly interest of 3 months NIBOR + 6,5 % margin per annum. As at 31 December 2020 fees related to the loan of TNOK 12 844 has been capitalised on the loan and TNOK 8 447 has been charged to Financial Cost in the Income Statement. The first payment of interest on the bond loan is due in February 2021.

The bond loan is secured with the shares in SuperOffice AS and all subsidiaries.

The bond is listed on the Frankfurt Open and will within 12 months from the issue date be listed on Oslo Stock Exchange.

The loan is secured with pledges in the shares of SuperOffice Group AS and the subsidiaries. The bond agreement contains covenants including restrictions on dividend payments.

Reconciliation of face value and amortised cost on borrowings:

In NOK 1000

	Bond loan
Face value of borrowings	700 000
Amortisation of interest and transactions cost	8 447
Interest paid	-
Fees paid on loan	-12 844
Loans at amortised cost in balance sheet 31.12.	695 603

#### **Revolving Credit Facility**

SuperOffice Group AS has a revolving credit facility with a limit of TNOK 90 000 with Danske Bank. As at 31 December the company has used the TNOK 9 848 of the revolving facility for guarantees for withholding taxes in Norway and rental on office locations in Switzerland and Germany.

The unused revolving credit facility was TNOK 80 152 at 31 December 2020. SuperOffice Group AS has charged TNOK 450 in fees to financial expenses in 2020.

### Loan facilities in Danske Bank granted and terminated during the period

For the investment in the shares in SuperOffice AS, SuperOffice Group AS was granted loan facilities in Danske Bank of TEUR 14 100, TNOK 158 000, TNOK 79 000 and a revolving credit facility of TNOK 90 000. These loan facilities were terminated and repaid at the issue of the bond loan in November 2020.

The company paid and capitalised TNOK 16 601 in fees related to the loan facilities and paid interest of TNOK 10 494 during the period from May through to November. At the termination of the loan facilities the remaining capitalised fees were charged to financial expenses in the income statement.

## SuperOffice Group AS - NGAAP NOTE 8 - SHARE CAPITAL AND SHAREHOLDERS

Share capital	Number	Face value	Book value
Ordinary shares	30	2000	60 000

All shares give equal rights in the company. SuperOffice Group AS has one shareholder at 31.12.20.

	Number of	Share of
Shareholders	shares	ownership
SuperOffice Holding I AS	30	100,0 %
Total Number of Shares	30	100,0 %

## SuperOffice Group AS - NGAAP NOTE 9 – EQUITY

In NOK 1000

	Share capital	Share reserve	Other equity	Total
Equity as of 25.02.2020, date of incorporation	30	=	-	30
Capital increase 08.05.2020	30	580 219	-	580 249
Extraordinary dividend	_	-	-191 500	-191 500
Net profit/loss for the year	_	-	-16 070	-16 070
Equity as of 31.12 2020	60	580 219	-207 570	372 709

### SuperOffice Group AS - NGAAP NOTE 10 - RELATED PARTY TRANSACTIONS

## SuperOffice Group AS has the following related parties:

#### **Subsidiaries**

For the full list of subsidiaries and ownership details, see note 6. Transaction between group companies happens on arm's length basis. Interest on intra group balances is calculated on a quarterly basis. Details of the transactions between the companies are presented at the end of the note.

## SuperOffice Holding I AS, SuperOffice Holding II AS and SuperOffice Holding III AS

SuperOffice Group has made some payments on behalf of SuperOffice Holding I and II and had a short-term receivable on these companies on 31 December 2020.

### **Board of Directors**

Information about remuneration and shareholdings of the board of directors, please see note 20 in the consolidated group accounts.

## Axcel

Axcel is the ultimate owner of the SuperOffice Group AS. SuperOffice Group AS did not have any transactions with Axcel in 2020.

## Transactions and balances with related parties:

In NOK 1000

Company	Short Term Receivables	Charged Interest
SuperOffice AS	64 134	249
SuperOffice Holding I AS	47	-
SuperOffice Holding II AS	8	-
Total	64 189	249

### SuperOffice Group AS - NGAAP NOTE 11 - OTHER SHORT TERM AND LONG-TERM LIABILITIES

In NOK 1000

Long term liabilities	2020
Earn-out liability	43 887
Total	43 887

Short term liabilities	2020
Earn-out liability	42 386
Accrued salaries	314
Fair value of financial instruments	244
Total	42 944

SuperOffice Group AS acquired the shares of SuperOffice AS on the 8 May 2020 and the share purchase agreement dated on 8 April 2020 has an earn-out clause. If SuperOffice AS and its subsidiaries at the time of the purchase achieves at least 95 % of the budgeted revenues in 2020 and 2021 the buyer shall pay an earn-out for each of the years, the threshold is met. The earn-out cannot exceed TNOK 150 000 for the two years combined.

At the time of the purchase SuperOffice Group AS estimated the earn-out to a present value of TNOK 86 356. At year-end 2020 the earn-out for 2020 has been calculated to TNOK 42 386 and the present value of the earn-out for 2021 is estimated to TNOK 43 887. The interest element on the earn-out in 2020 was TNOK 7 712 and the profit was TNOK 7 795. The profit is the change between the estimated earn-out for 2020 on the acquisition date and the calculated earn-out at year-end based on the SuperOffice Group's total operating revenue in 2020. The long-term share of the earn-out has under the NGAAP accounts not been adjusted to a lower fair value estimate at the balance sheet date.

SuperOffice Group AS has entered an interest swap and the fair value of the swap was TNOK 244 on 31 December 2020.

## SuperOffice Group AS - NGAAP NOTE 12 - EVENTS AFTER THE BALANCE SHEET DATE

There have not been any events after the balance sheet date that have an impact on the financial accounts for 2020.

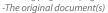


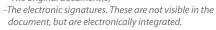
## Årsregnskap

## Signers:

Name	Method	Date
Christian Bamberger Bro	NEMID	2021-04-28 12:39
Björn Erik Larsson	BANKID	2021-04-28 12:03
Hanoa, Eilert Giertsen	BANKID_MOBILE	2021-04-28 12:34
Rangnes, Endre	BANKID_MOBILE	2021-04-23 14:49
Klaus Holse	NEMID	2021-04-28 15:22













To the General Meeting of SuperOffice Group AS

## Independent Auditor's Report

## Report on the Audit of the Financial Statements

## **Opinion**

We have audited the financial statements of SuperOffice Group AS, which comprise:

- The financial statements of the parent company SuperOffice Group AS (the Company), which comprise the balance sheet as at 31 December 2020, the income statement and cash flow statement for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and
- The consolidated financial statements of SuperOffice Group AS and its subsidiaries (the Group), which comprise the balance sheet as at 31 December 2020, the income statement, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

#### In our opinion:

- The financial statements are prepared in accordance with the law and regulations.
- The accompanying financial statements give a true and fair view of the financial position of the Company as at 31 December 2020, and its financial performance and its cash flows for the year then ended in accordance with the Norwegian Accounting Act and accounting standards and practices generally accepted in Norway.
- The accompanying consolidated financial statements give a true and fair view of the financial position of the Group as at 31 December 2020, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the EU.

## Basis for Opinion

We conducted our audit in accordance with laws, regulations, and auditing standards and practices generally accepted in Norway, including International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company and the Group as required by laws and regulations, and we have fulfilled our other ethical responsibilities in



accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Other information

Management is responsible for the other information. The other information comprises information in the annual report, except the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Responsibilities of the Board of Directors for the Financial Statements

The Board of Directors (Management) are responsible for the preparation in accordance with law and regulations, including a true and fair view of the financial statements of the Company in accordance with the Norwegian Accounting Act and accounting standards and practices generally accepted in Norway, and for the preparation and true and fair view of the consolidated financial statements of the Group in accordance with International Financial Reporting Standards as adopted by the EU, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's and the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern. The financial statements of the Company use the going concern basis of accounting insofar as it is not likely that the enterprise will cease operations. The consolidated financial statements of the Group use the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

## Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with laws, regulations, and auditing standards and practices generally accepted in Norway, including ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

For further description of Auditor's Responsibilities for the Audit of the Financial Statements reference is made to https://revisorforeningen.no/revisjonsberetninger



## Report on Other Legal and Regulatory Requirements

## Opinion on the Board of Directors' report

Based on our audit of the financial statements as described above, it is our opinion that the information presented in the Board of Directors' report concerning the financial statements and the going concern assumption is consistent with the financial statements and complies with the law and regulations.

## Opinion on Registration and Documentation

Based on our audit of the financial statements as described above, and control procedures we have considered necessary in accordance with the International Standard on Assurance Engagements (ISAE) 3000, Assurance Engagements Other than Audits or Reviews of Historical Financial Information, it is our opinion that management has fulfilled its duty to produce a proper and clearly set out registration and documentation of the Company's accounting information in accordance with the law and bookkeeping standards and practices generally accepted in Norway.

Oslo, 23 April 2021 **PricewaterhouseCoopers AS** 

Øystein Blåka Sandvik State Authorised Public Accountant

(This document is signed electronically)



## Revisjonsberetning

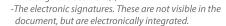
Signers:

NameMethodDateSandvik, Øystein BlåkaBANKID\_MOBILE2021-04-23 15:10











ÅRSRAPPORT 2020

SuperOffice AS

## STYRETS ARSBERETNING

#### Virksomheten

SuperOffice AS er et CRM (Customer Relationship Management) software selskap med hovedkontor i Oslo, og datterselskaper i Norge, Sverige, Danmark, Tyskland, Nederland, Sveits, Storbritannia og Litauen. I august 2020 kjøpte selskapet InfoBridge Software B.V. som i mange år har vært en viktig partner for SuperOffice. InfoBridge leverer produkter som integreres med SuperOffice og nær halvparten av omsetningen til InfoBridge skjer gjennom SuperOffice konsern.

SuperOffice AS er 100% eid av SuperOffice Group AS. Det utarbeides konsernregnskap for SuperOffice Group AS. Alle aksjene i SuperOffice AS ble solgt fra SuperInvest AS til SuperOffice Group AS den 08.05.2020, og den ultimate eier av SuperOffice Group AS er det danske investeringsselskapet Axcel.

#### Redegjørelse for fortsatt drift

I henhold til regnskapsloven bekrefter styret at regnskapet er utarbeidet i samsvar med forutsetningen om fortsatt drift, og at denne forutsetningen fortsatt er til stede. SuperOffice avlegger årsregnskap etter god regnskapsskikk i Norge (NGAAP), og etter styrets oppfatning gir årsregnskapet et korrekt bilde av selskapets økonomiske stilling ved regnskapsårets slutt.

## Redegjørelse for årsregnskapet

### Resultatregnskapet

Driftsinntektene til SuperOffice AS økte til MNOK 184,7 i 2020 fra MNOK 182,1 i 2019. Driftskostnadene utgjorde MNOK 169,0 i 2020 mot MNOK 147,5 i 2019. Økningen i driftskostnader består i stor grad av konsulenthonorar i forbindelse med utarbeidelse av ny strategi for selskapet. Driftsresultatet ble MNOK 15,7 i 2020 mot MNOK 34,6 i 2019.

## Hendelser etter balansedagen

Det har ikke vært hendelser etter balansedagen som påvirker regnskapet for 2020 i vesentlig grad.

## Resultatdisponering og utbyttegrunnlag

Selskapet har et overskudd for 2020 på MNOK 35,6 mot MNOK 53,2 for 2019. Styret har besluttet at det ved utgangen av 2020 ikke skal utbetales utbytte, men det avgis et konsernbidrag på MNOK 12,5 (før skatt) til SuperOffice Group AS. Selskapet utbetalte i juni 2020 et ekstraordinært utbytte på MNOK 21 til SuperOffice Group AS. Egenkapital i morselskapet utgjorde pr 31.12.2020 MNOK 21,1 (etter konsernbidrag).

### Kontantstrøm

Kontantstrøm fra driften var MNOK 107,6 i 2020 mot MNOK 125,9 i 2019. Forskjell mellom driftsresultat og kontantstrøm fra drift skyldes blant annet avskrivninger og økt mellomværende med datterselskapene. Datterselskapenes forskuddsbetalinger fra kunder har økt og overskuddslikviditet plasseres i morselskapet.

Utbetaling ved kjøp av InfoBridge Software B.V. utgjorde MNOK 55,9, og utbetalinger ved kjøp av driftsmidler og utvikling av immaterielle eiendeler var MNOK 17,7. Kjøpet av InfoBridge Software B.V. ble finansiert ved opptak av lån i Danske Bank på MNOK 54,6. Lånet ble tilbakebetalt i november og erstattet av et lån fra morselskapet SuperOffice Group AS på MNOK 51,6.

SuperOffice AS utbetalte i april et konsernbidrag til SuperInvest AS på MNOK 109,0, og et ekstraordinært utbytte på MNOK 21,0 til SuperOffice Group AS i juni.

#### Forskning og utvikling

Selskapet har i 2020 videreført utviklingen av sine programvareløsninger og har presentert nye løsninger på markedet i løpet av året. I 2020 har det blitt kostnadsført totalt MNOK 52,9 i utviklingskostnader, mot MNOK 49,0 i 2019. Selskapet har aktivert MNOK 16,8 i utvikling i 2020, mot MNOK 13,9 i 2019.

#### Balanse og likviditet

SuperOffice AS hadde eiendeler i balansen på MNOK 294,1 pr 31.desember 2020. Styrets vurdering er at de underliggende verdiene i selskapet er høyere enn de bokførte verdiene. Omløpsmidler utgjorde MNOK 93,2. Kortsiktig gjeld var MNOK 270,4 hvorav MNOK 244,4 er mellomværende med konsernselskaper. Egenkapitalandelen er på 7,2%. Selskapet har god likviditet.

#### Finansiell markedsrisiko

Selskapets finansielle markedsrisiko er i hovedsak knyttet til at selskapet har fordringer og gjeld mot datterselskapene i utenlandsk valuta. Endringer i valutakurser påvirker også inntekter fra datterselskapene utenfor Norge, som faktureres i lokal valuta. SuperOffice AS dekker kostnadene til datterselskapet i Vilnius som yter teknisk brukerstøtte til hele konsernet. Dette gjør at selskapet en naturlig sikring av EUR.

Kredittrisikoen anses å være lav, da selskapet historisk sett har hatt svært lite tap på fordringer.

Likviditetsrisikoen anses også som lav da eneste rentebærende gjeld er konserninterne lån.

#### Ytre miljø

Selskapet forurenser ikke det ytre miljø utover det som følger av normal kontordrift. Innsatsfaktorene i utviklingen av produkter og tjenester – programvare og konsulenttjenester – er mennesker og kunnskap. Likevel har SuperOffice et fokus på bærekraft, og har i løpet av 2020 arbeidet med en ny bærekrafts strategi, innenfor rammeverk av Global Compact i samarbeid med FN.

Selskapets visjon frem mot 2025 er å ikke bidra til klimaendringer. SuperOffice skal være karbonnegativt, aktivt redusere ulikhet og ha gjennomsiktig bærekrafts rapportering. SuperOffice arbeider systematisk for å holde egne CO2 utslipp på et lavest mulig nivå. Våre kontorer skal lokaliseres slik at ansatte og besøkende enkelt kan benytte offentlig kommunikasjon.

### Arbeidsmiljø

Styret vurderer arbeidsmiljøet i SuperOffice AS som meget bra. Det har ikke vært registrert personskader, ulykker eller arbeidsfravær av vesentlig karakter. SuperOffice AS hadde i 2020 et sykefravær på 1,5% mot 4,3% i 2019.

### Likestilling

Styret i SuperOffice AS består ved utgangen av 2020 av to menn. Ledelsen i selskapet er også tre menn og en kvinne. Ved utgangen av 2020 var 1/3 av de ansatte kvinner. Personalpolitikken i SuperOffice er basert på full likestilling mellom kjønnene, og det skal ikke forekomme forskjellsbehandling grunnet kjønn relatert til lønn, avansement eller rekruttering.

### **Fremtidsutsikter**

Styret har sammen med ledelsen og eksterne rådgivere utført en solid strategiprosess i løpet av de siste månedene av 2020. Resultatet er en strategiplan for 2021-25, med fokus på å akselerere veksten, levere spennende ny programvarefunksjonalitet til våre kunder og partnere, og utvide vårt fotavtrykk i våre eksisterende markeder. Basert på den nye strategien er styret positive til selskapets vekstutsikter, drevet av sterke SuperOffice CRM produkttilbud kombinert med økende etterspørsel i det europeiske markedet for abonnementsbasert (SaaS) CRM-programvare. Covid-19 viruset har ført til økt fokus på digitalisering i markedet. Våre eksisterende kunder har akselerert migrasjonen til vårt SaaS tilbud for å sikre selskapet og de ansatte en mer fleksibel løsning, og vi opplever også at vi tiltrekker oss nye kunder til våre SaaS løsninger etter pandemien.

Styret presiserer at til tross for positive utsikter er det knyttet usikkerhet til fremtiden.

Oslo, 31.05.2021

**Christian Bamberger Bro** Styreleder

**Björn Erik Larsson** Styremedlem Gisle Jentoft CEO

## Resultatregnskap

Alle tall i TNOK			
	Note	2020	<u>2019</u>
DRIFTSINNTEKTER	40	470.000	400.070
Distribusjonsinntekt Annen driftsinntekt	18	170 382 14 365	168 979
Sum inntekter	2	184 747	13 152 <b>182 131</b>
Juli millertei	_	104 / 4/	102 131
DRIFTSKOSTNADER			
Kostnad for tredjeparts lisenser		16 119	13 813
Lønn og sosiale kostnader	3, 16	86 388	79 031
Andre driftskostnader	4	36 578	26 972
Markedsføringskostnader		13 163	11 817
Ordinære avskrivninger	5, 6	16 753	15 884
Sum driftskostnader		169 001	147 517
Driftsresultat		15 746	34 613
FINANSPOSTER			
Finansinntekter		42 059	37 550
Finanskostnader		20 584	8 509
Netto finansinntekt	7	21 474	29 041
Resultat før skattekostnad		37 221	63 654
Skattekostnad	9	1 600	10 428
Årsresultat		35 621	53 226
DISDONISDINICED			
DISPONERINGER Konsernbidrag før skatt		12 521	109 026
Konsembidrag etter skatt		9 767	98 439
Overført til egenkapital		25 855	(45 213)
O voribit til egerikapital		20 000	(70 210)

## Balanse – eiendeler

Alle tall i TNOK			
EIENDELER	Note	31.12.2020	31.12.2019
Anleggsmidler			
Immaterielle eiendeler	5	71 438	69 819
Varige driftsmidler	6	5 399	6 114
Investeringer i datterselskaper	8	123 874	67 976
Andre langsiktige fordringer	10	120	180
Sum anleggsmidler		200 831	144 088
Omløpsmidler			
Kundefordringer	10	89	478
Fordringer på morselskap	18	98	79 026
Kortsiktige fordringer på konsernselskap	18	51 052	66 414
Andre kortsiktige fordringer	10	7 673	5 555
Kontanter og kontantekvivalenter		34 334	4 838
Sum omløpsmidler		93 246	156 311
SUM EIENDELER		294 077	300 400

## Balanse – gjeld og egenkapital

Alle tall i TNOK	Note	24.42.2020	24 42 2040
GJELD OG EGENKAPITAL	Note	31.12.2020	31.12.2019
Egenkapital			
Innskutt egenkapital			
Aksjekapital		13 673	13 673
Overkurs		5 770	5 770
Sum innskutt egenkapital		19 444	19 444
Opptjent egenkapital		1 667	(3 188)
Sum egenkapital	12	21 110	16 256
Gjeld			
Langsiktig gjeld			
Utsatt skattefordel	9	2 606	2 887
Sum langsiktig gjeld		2 606	2 887
Kortsiktig gjeld			
Leverandørgjeld	14	13 706	9 265
Kortsiktig gjeld til datterselskap	18	180 315	149 778
Kortsiktig gjeld til morselskap	18	64 134	109 026
Skyldige offentlige avgifter		2 757	1 736
Annen kortsiktig gjeld	14	9 449	11 451
Sum kortsiktig gjeld		270 360	281 257
SUM GJELD		272 967	284 144
SUM GJELD OG EGENKAPITAL		294 077	300 400

Oslo, 31.05.2021

Christian Bamberger BroBjörn Erik LarssonGisle JentoftStyrelederStyremedlemCEO

## Kontantstrømoppstilling

	ΑII	le	tall	i	TΝ	10K
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KONTANTSTRØM FRA DRIFTEN	Note	2020	<u>2019</u>
Resultat før skattekostnad Ordinære avskrivninger Agio	5,6	37 221 16 753 8 434	63 654 15 884 -
Poster klassifisert som finansiering og investering	1	5 199	-
Endring kundefordringer	10	390	27
Endring leverandørgjeld	14	4 441	3 078
Endring kortsiktig gjeld		35 203	43 282
Kontantstrøm fra driften		107 640	125 926
KONTANTSTRØM FRA INVESTERINGER			
Utbetalinger ved kjøp av driftsmidler	6	(868)	(1 636)
Utbetaling ved kjøp av datterselskaper		(55 898)	-
Mottatte renteinntekter		2 249 <sup>°</sup>	-
Agio	7	-	(1 752)
Utbetalinger ved kjøp av immaterielle eiendeler	5	(16 791)	(13 967)
Fordringer på morselskap		-	(34 730)
Netto kontantstrøm fra investeringer		(71 308)	(52 085)
KONTANTSTRØM FØR FINANSIERING		36 332	73 841
KONTANTSTRØM FRA FINANSIELLE AKTIVITE	TER		
Betalte rentekostnader		(7 448)	_
Lån fra morselskap		51 613	-
Innbetalt lån fra morselskap		79 026	
Utbetaling av ekstraordinært utbytte		(21 000)	-
Utbetaling av konsernbidrag		(109 026)	(74 296)
Netto konantstrøm fra finansiering		(6 836)	(74 296)
NETTO ENDRING LIKVIDER		29 496	(455)
LIKVIDER PR 01.01		4 838	5 293
LIKVIDER PR 31.12		34 334	4 838

## Noter

#### NOTE 1 - REGNSKAPSPRINSIPPER

#### 1.0 GENERELT

SuperOffice AS er hjemmehørende i Norge. Regnskapet er utarbeidet i henhold til regnskapslovens bestemmelser og god regnskapsskikk i Norge (NGAAP).

#### 1.1 VALUTA

Transaksjoner i utenlandsk valuta omregnes til kursen på transaksjonstidspunktet. Pengeposter i utenlandsk valuta omregnes til norske kroner ved å benytte balansedagens kurs. Ikke-pengeposter som måles til historisk kurs uttrykt i utenlandsk valuta, omregnes til norske kroner ved å benytte valutakursen på transaksjonstidspunktet. Ikke-pengeposter som måles til virkelig verdi uttrykt i utenlandsk valuta, omregnes til valutakursen fastsatt på måletidspunktet. Valutakursendringer resultatføres løpende i regnskapsperioden under andre finansposter.

#### 1.2 KRITERIER FOR INNTEKTSFØRING

Distribusjonsinntekter beregnes av datterselskapenes omsetning, og følger deres prinsipper for inntektsføring. Inntekter fra salg av lisenser, konsulenttjenester og kurs inntektsføres på leveringstidspunktet. Levering har funnet sted når programvaren er gjort tilgjengelig for kunden. Inntekter fra årlige avtaler på vedlikehold og support periodiseres og inntektsføres over avtalens varighet.

#### 1.3 SKATTER

Skattekostnad består av betalbar skatt og endring i utsatt skatt. Utsatt skatt/skattefordel er beregnet på alle forskjeller mellom regnskapsmessig og skattemessig verdi på eiendeler og gjeld. Utsatt skatt er beregnet med 22 % på grunnlag av de midlertidige forskjeller som eksisterer mellom regnskapsmessige og skattemessige verdier, samt skattemessig underskudd til fremføring ved utgangen av regnskapsåret. Netto utsatt skattefordel balanseføres i den grad det er sannsynlig at denne kan bli utnyttet.

## 1.4 KLASSIFISERING I BALANSEN

Eiendeler og forpliktelser knyttet til varekretsløpet klassifiseres som henholdsvis omløpsmidler og kortsiktig gjeld. Fordringer og gjeld som ikke knytter seg til varekretsløpet, klassifiseres som omløpsmidler/kortsiktig gjeld dersom de forfaller innen ett år etter regnskapsavslutningstidspunktet. Øvrige eiendeler/gjeld klassifiseres som langsiktige poster.

#### 1.5 RETTIGHETER

SuperOffice AS aktiverer kostnader som er relatert til nye utviklingsaktiviteter som er teknisk og kommersielt gjennomførbare for virksomheten. Aktiviteter relatert til utvikling av eksisterende programvare innregnes i resultatregnskapet på kontinuerlig basis.

### 1.6 IMMATERIELLE EIENDELER

Kostnader til utvikling av ny programvare og forbedring av eksisterende programvare blir aktivert etter hvert som de påløper. Ervervet goodwill oppføres i balansen til anskaffelseskost og avskrives lineært over forventet økonomisk levetid. Hvert enkelt erverv vurderes på individuell basis.

### 1.7 DATTERSELSKAP OG TILKNYTTEDE SELSKAP

Datterselskap og tilknyttede selskap vurderes etter kostmetoden i selskapsregnskapet. Investeringene er vurdert til anskaffelseskost for aksjene med mindre nedskrivning har vært nødvendig. Det er foretatt nedskrivning til virkelig verdi når verdifall skyldes årsaker som ikke kan antas å være forbigående og det

må anses nødvendig etter god regnskapsskikk. Nedskrivninger er reversert når grunnlaget for nedskrivning ikke lenger er til stede.

Utbytte, konsernbidrag og andre utdelinger fra datterselskap er inntektsført samme år som det er avsatt i givers regnskap. Overstiger utbyttet/konsernbidraget andel av opptjent resultat etter anskaffelsestidspunktet, representerer den overskytende del tilbakebetaling av investert kapital, og utdelingene er fratrukket investeringens verdi i balansen til morselskapet.

#### 1.8 FORDRINGER

Fordringer er oppført til pålydende verdi etter fradrag for forventede tap.

#### 1.9 VARIGE DRIFTSMIDLER

Varige driftsmidler balanseføres til historisk anskaffelseskost, og avskrives lineært over driftsmidlets levetid. Investeringer knyttet til anskaffelse av IT-utstyr med antatt levetid under tre år blir kostnadsført løpende. Ved salg av anleggsmidler føres gevinster som Annen driftsinntekt, og tap som Annen driftskostnad.

Påkostning av leide lokaler kostnadsføres over leiekontraktens varighet.

#### 1.10 PENSJONER

Selskapet har en innskuddsbasert pensjonsordning for alle ansatte. Årets innskudd til pensjonsordningen kostnadsføres i regnskapet.

#### 1.11 KONTANTSTRØMOPPSTILLING

Kontantstrømoppstillingen er utarbeidet etter indirekte metode. Likvider omfatter kontanter, bankinnskudd og andre kortsiktige, likvide plasseringer.

#### 1.12 LEIEAVTALER

Operasjonelle leieavtaler, leieavtaler hvor det vesentligste av risiko og avkastning som er forbundet med eierskap av eiendelen er beholdt av utleier, klassifiseres som operasjonelle leieavtaler. Leiebetalinger klassifiseres som driftskostnad og resultatføres lineært over kontraktsperioden.

Finansielle leieavtaler, leieavtaler hvor konsernet overtar den vesentlige del av risiko og avkastning som er forbudet med eierskap av eiendelen er finansielle leieavtaler. Ved leieperiodens begynnelse innregnes finansielle leieavtaler til et beløp tilsvarende det laveste av virkelig verdi og minsteleiens nåverdi, fratrukket av- og nedskrivninger. Ved beregning av leieavtalens nåverdi benyttes den implisitte rentekostnaden i leiekontrakten dersom det er mulig å beregne denne, i motsatt fall benyttes selskapets marginale lånerente. Direkte utgifter tilknyttet til etablering av leiekontrakten er inkludert i eiendelens kostpris.

## NOTE 2 – INNTEKTER

## SPESIFISERING ETTER ART

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Distribusjonsinntekt	170 382	168 979
Administrasjonshonorar	7 929	6 858
Andre driftsinntekter	6 436	6 294
Totalt	184 747	182 131
GEOGRAFISK FORDELING		
Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Norge	111 095	106 060
Sverige	24 186	20 547
Danmark	18 566	13 858
Tyskland	3 800	17 032
Nederland	20 086	17 311
Storbritannia	5 827	4 838
Sveits	(208)	1 289
Litauen	1 396	1 195
Totalt	184 747	182 131

## NOTE 3 - LØNN OG SOSIALE KOSTNADER

Alle tall i TNOK	<u>Note</u>	<u>2020</u>	<u>2019</u>
Lønn inkl. feriepenger		37 011	37 081
Bonus		2 021	2 320
Arbeidsgiveravgift		8 041	7 845
Pensjonskostnad	13	3 771	3 491
Innleid personale		28 650	21 874
Andre personalkostnader		6 893	6 420
Sum lønn og sosiale kostnader		86 388	79 031
Gjennomsnitt antall årsverk Sykefravær i %		59 1,5 %	57 4,3 %

Av innleid personale på TNOK 28 650 utgjør kostnader fra UAB SuperOffice TNOK 21 500. Selskapet yter teknisk support for alle selskapene i SuperOffice konsernet, og fakturerer SuperOffice AS for alle sine kostnader +7% påslag.

## NOTE 4 – ANDRE DRIFTSKOSTNADER

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Konsulenthonorarer	14 930	7 217
Husleiekostnader	12 426	11 934
Leiekostnader	1 681	1 112
Utstyr, ikke aktivert	572	486
Vedlikehold software & equipment	4 696	2 941
Andre kontorkostnader	192	346
Telefon og bredbånd	525	586
Firmabilkostnader	1 423	1 582
Reisekostnader	134	769
Sum andre driftskostnader	36 578	26 972

## NOTE 5 – IMMATERIELLE EIENDELER

## Alle tall i TNOK

<u>2020</u>	Goodwill	Rettigheter	Software	Utvikling	Total
Anskaffelseskost 01.01.	33 634	15 874	3 138	102 260	154 906
Tilgang	-	-	-	16 791	16 791
Avgang	-	-	(137)	-	(137)
Anskaffelseskost 31.12.	33 634	15 874	3 001	119 051	171 560
Akkumulerte av- og nedskr. 01.01.	21 022	4 157	3 013	56 896	85 088
Årets avskrivning	1 682	2 268	49	11 173	15 172
Akkumuerte avskrivninger på avgang	-	-	(137)	-	(137)
Akkumulerte av- og nedskr. 31.12.	22 703	6 425	2 925	68 069	100 122
BOKFØRT VERDI 31.12.	10 931	9 449	76	50 982	71 438
Avskrivningssatser	5 %	14 %	25 %	20-33 %	
Avskrivningsmetode	lineær	lineær	lineær	lineær	
Økonomisk levetid	20 år	7 år	4 år	3-5 år	
Exertement revenu	20 41	,	ı uı	0 0 41	
2019	Goodwill	Rettigheter	Software	Utvikling	Total
Anskaffelseskost 01.01.	33 634	15 874	3 056	88 376	140 940
Tilgang	-	10 074	83	13 884	13 967
Anskaffelseskost 31.12.	33 634	15 874	3 138	102 260	154 906
Aliskalieiseskost 31.12.	33 034	13 074	3 130	102 200	134 900
Akkumulerte av- og nedskr. 01.01.	19 340	1 890	2 943	46 322	70 494
Arets avskrivning	1 682	2 268	2 943 70	10 574	14 594
· ·	21 022	4 157	3 013	56 896	85 088
Akkumulerte av- og nedskr. 31.12.					
BOKFØRT VERDI 31.12.	12 613	11 716	125	45 364	69 819
	12 010				
Avskrivningssatser	5 %	14 %	25 %	20-33 %	
Avskrivningsmetode	5 % lineær	14 % lineær	lineær	lineær	
· ·	5 %	14 %			

Goodwill i SuperOffice AS er relatert til kjøpet av SuperOffice eJournal AS i 2007 og deretter fusjonen med SuperOffice AS i 2014. Den forventede økonomiske levetiden på goodwill er beregnet til 20 år, og ved utgangen av 2020 er det en gjenværende levetid på 6,5 år. Goodwill blir testet for nedskrivning ved utgangen av hvert år dersom det er noen indikatorer på verditap. Kildekoden og dets produkt frembringer en positiv kontantstrøm. Den forventede levetiden for goodwill er basert på verdien av kildekoden og produktenes verdi for SuperOffice AS og SuperOffice konsernet.

Nedskrivningstesten er gjort på grunnlag av budsjettet for 2021 og estimater for perioden frem til utgangen av 2025. Kontantstrømmen for nedskrivningstesten er basert på estimat for 2021 og prognose for de fire følgende år. For perioden etter 2025 er det antatt en vekstrate på 2,5 %. Kostnadsbasen og EBIT marginen er basert på historiske data for SuperOffice eJournal AS som et separat selskap. Renten (WACC) benyttet til diskontering av kontantstrømmen er 10,6 % (etter skatt).

SuperOffice AS har aktivert kostnader relatert til nye utviklingsaktiviteter som er teknisk og kommersielt gjennomførbare for virksomheten. Aktiviteter relatert til utvikling av eksisterende programvare er innregnet i resultatregnskapet. Utviklingskostnadene som er aktivert er inkludert i immaterielle eiendeler. SuperOffice AS har aktivert MNOK 16,8 og avskrevet MNOK 11,2 i utviklingskostnader i 2020. I tillegg har selskapet bokført utviklingskostnader på MNOK 52,8 (MNOK 48,9 i 2019) i resultatregnskapet.

#### Alle tall i TNOK

#### SPESIFIKASJON AV KOSTNADSFØRTE UTVIKLINGSKOSTNADER

	<u>2020</u>	<u>2019</u>
Lønn og personalkostnader	34 590	31 277
Konsulentkostnader	6 882	5 534
Andre kostnader	11 411	12 180
Totale kostnader	52 883	48 991

## NOTE 6 – VARIGE DRIFTSMIDLER

## Alle tall i TNOK

	Utstyr, inventar o.l.
2020	
Anskaffelseskost 01.01.	14 101
Tilgang	868
Avgang	(270)
Anskaffelseskost 31.12.	14 699
Akkumulerte av- og nedskr. 01.01.	7 987
Årets avskrivning	1 581
Akkumulerte avskriving avgang	(268)
Akkumulerte av- og nedskr. 31.12.	9 300
BOKFØRT VERDI 31.12.	5 399
Avskrivningssatser	10-33 %
Avskrivningsmetode	lineær
Økonomisk levetid	3-10 år
2019	Utstyr, inventar o.l.
	•
Anskaffelseskost 01.01.	12 462
Anskaffelseskost 01.01. Tilgang	12 462 1 638
Anskaffelseskost 01.01.	12 462
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.	12 462 1 638 14 101
Anskaffelseskost 01.01. Tilgang	12 462 1 638
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.	12 462 1 638 14 101
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12. Akkumulerte av- og nedskr. 01.01.	12 462 1 638 14 101 6 696
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.  Akkumulerte av- og nedskr. 01.01. Årets avskrivning	12 462 1 638 14 101 6 696 1 290
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.  Akkumulerte av- og nedskr. 01.01. Årets avskrivning Akkumulerte av- og nedskr. 31.12.	12 462 1 638 14 101 6 696 1 290 7 987
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.  Akkumulerte av- og nedskr. 01.01. Årets avskrivning Akkumulerte av- og nedskr. 31.12.	12 462 1 638 14 101 6 696 1 290 7 987
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.  Akkumulerte av- og nedskr. 01.01. Årets avskrivning Akkumulerte av- og nedskr. 31.12. BOKFØRT VERDI 31.12.  Avskrivningssatser	12 462 1 638 14 101 6 696 1 290 7 987 6 114
Anskaffelseskost 01.01. Tilgang Anskaffelseskost 31.12.  Akkumulerte av- og nedskr. 01.01. Årets avskrivning Akkumulerte av- og nedskr. 31.12. BOKFØRT VERDI 31.12.	12 462 1 638 14 101 6 696 1 290 7 987 6 114 10-33 %

## NOTE 7 - FINANSPOSTER

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Inntekt på investering i datterselskap	35 646	28 677
Renteinntekter	152	223
Renteinntekt fra konsernselskap	2 097	5 211
Agio gevinst	4 164	3 438
Sum finansinntekter	42 059	37 550
Rentekostnader banklån	2 024	-
Rentekostnader	56	127
Rentekostnader fra konsernselskap	5 368	6 549
Agio tap	12 597	1 686
Andre finanskostnader	538	146
Sum finanskostnader	20 584	8 509
Netto finansposter	21 474	29 041

## NOTE 8 – INVESTERINGER I TILKNYTTEDE SELSKAP

#### Alle tall i TNOK

Datterselskap	Valuta	31.12.2020 Aksjekapital	Eierandel	31.12.2020 Bokført verdi	31.12.2019 Bokført verdi
SuperOffice GmbH, Dortmund *	EUR	-	100 %	-	-
SuperOffice Software Ltd, London	GBP	201	100 %	-	-
SuperOffice Danmark AS, København	DKK	1 000	100 %	1 092	1 092
SuperOffice Benelux B.V., Eindhoven	EUR	127	100 %	1 017	1 017
SuperOffice Norge AS, Oslo	NOK	200	100 %	17 662	17 662
SuperOffice Sweden AB, Stockholm	SEK	1 058	100 %	28 756	28 756
SuperOffice Business Solutions AB, Gøteborg	SEK	100	100 %	83	83
SuperOffice AG, Basel	CHF	200	100 %	19 342	19 342
SuperOffice KK, Tokyo **	JPY	-	75 %	-	-
National Securities AS	NOK	876	100 %	-	-
UAB SuperOffice	EUR	3	100 %	24	24
InfoBridge B.V.	EUR	18 000	100 %	55 898	-
Total				123 874	67 976

<sup>\*</sup> SuperOffice AG eier 100% av SuperOffice GmbH i Tyskland

<sup>\*\*</sup> SuperOffice KK har ingen aktivitet

NOTE 9 - SKATT

#### Alle tall i TNOK

### ÅRETS SKATTEKOSTNAD FREMKOMMER SLIK:

	<u>2020</u>	<u>2019</u>
Betalbar skatt	2 755	10 587
Endring i utsatt skatt 22%	(1 155)	(160)
Skattekostnad	1 600	10 428
Avstemming fra nominell til faktisk skattesats:		
Ordinært resultat før skatt	37 221	63 654
FORVENTET INNTEKTSSKATT ETTER		
NOMINELL SKATTESATS (22%)	8 189	14 004
Skatteeffekten av følgende poster:		
Permanente forskjeller	(6 589)	(3 576)
Skattekostnad	1 600	10 428
Effektiv skattesats	4,3 %	16,4 %

# SPESIFIKASJON AV SKATTEEFFEKTEN AV MIDLERTIDIGE FORSKJELLER OG UNDERSKUDD TIL FREMFØRING

		<u>2020</u>		<u>2019</u>
	Fordel	Forpliktelse	Fordel I	orpliktelse
Driftsmidler	-	2 578	-	3 000
Andre regnskapsmessige avsetninger	-	29	143	30
Sum	-	2 606	143	3 030
Utsatt skattefordel/-forpliktelse i balansen		2 606		2 887

SuperOffice AS avgir et konsernbidrag for 2020 på TNOK 12 521. Skatteeffekt er TNOK 2 755. Betalbar skatt er redusert med TNOK 2 755.

#### NOTE 10 – KUNDEFORDRINGER OG ANDRE FORDRINGER

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Kundefordringer	89	478
Kundefordringer netto 31.12	89	478
Tap på fordringer er klassifisert som driftskostnader i resultatregnskapet.		
ANDRE KORTSIKTIGE FORDRINGER	2020	<u>2019</u>
Forskuddsbetalte kostnader	7 673	5 555
Sum andre kortsiktige fordringer	7 673	5 555
ANDRE LANGSIKTIGE FORDRINGER	<u>2020</u>	<u>2019</u>
Lån til ansatte	120	180
Sum andre langsiktige fordringer	120	180

#### NOTE 11 – AKSJEEIERE

SuperOffice AS hadde den 31. desember 2020 en aksjekapital på NOK 13 673 237 fordelt på 19 533 195 aksjer, hver med en pålydende verdi på NOK 0,70. Alle utstedte aksjer ble solgt fra SuperInvest AS til SuperOffice Group AS den 08.05.2020.

#### NOTE 12 - EGENKAPITAL OG ANTALL AKSJER

Alle tall i TNOK	Aksje kapital	Overkurs- fond	Annen egenkapital	Totalt
Egenkapital 31.12.2019	13 673	5 770	(3 188)	16 256
Årsresultat	-	-	35 621	35 621
Konsernbidrag etter skatt	-	-	(9 767)	(9 767)
Ekstraordinært utbytte	-	-	(21 000)	(21 000)
Egenkapital 31.12.2020	13 673	5 770	1 667	21 110

Antall aksjer i tusen	<u>2020</u>	<u>2019</u>
Antall utstedte aksjer	19 533	19 533
Utestående aksjer	19 533	19 533

#### NOTE 13 - PENSJON

SuperOffice AS er pliktig til å ha en tjenestepensjonsordning i henhold til "lov om obligatorisk tjenestepensjon". Selskapets pensjonsordning oppfyller lovens krav. Ordningen gjelder alle ansatte og utgjør mellom 6 % og 14 % av lønn.

SuperOffice AS har en innskuddsbasert pensjonsordning for 63 ansatte. Det har i løpet av år 2020 blitt innbetalt TNOK 3 771 til ordningen og tilsvarende beløp er kostnadsført i regnskapet.

#### Alle tall i TNOK

PENSJONSKOSTNAD	<u>2020</u>	<u>2019</u>
OTP ordning	3 771	3 491
Årets pensjonskostnad	3 771	3 491

#### NOTE 14 - LEVERANDØRGJELD OG ANNEN KORTSIKTIG GJELD

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Leverandørreskontro	13 706	9 265
Totalt	13 706	9 265
ANNEN KORTSIKTIG GJELD	<u>2020</u>	<u>2019</u>
Forskuddsbetalte inntekter	-	323
Påløpte kostnader	645	1 770
Påløpte lønnskostnader	2 926	3 959
Påløpte feriepenger	5 878	5 398
Annen kortsiktig gjeld	9 449	11 451

#### NOTE 15 - LEIEAVTALER

SuperOffice AS har inngått flere forskjellige operasjonelle leieavtaler av biler, kontorer og andre fasiliteter. Enkelte av avtalene er gjenstand for indeksregulering eller renteregulering. De fleste avtalene har en opsjon for forlengelse.

Fremtidig minimumsleie forfaller som følger:

Alle tall i TNOK

2020

	Leie av		Maskiner og	
Operasjonelle leieavtaler	kontorlokaler	Firmabiler	utstyr	Sum
Innen 1 år	9 590	990	139	10 719
Senere enn 1 år, mindre enn 5 år	41 113	1 094	31	42 238
Senere enn 5 år	53 268	-	-	53 268
Sum	103 971	2 084	170	106 225

2019

Operasjonelle leieavtaler	Leie av kontorlokaler	Firmabiler	Maskiner og utstyr	Sum
Innen 1 år	9 402	824	64	10 289
Senere enn 1 år, mindre enn 5 år	37 625	415	117	38 157
Senere enn 5 år	51 750	-	-	51 750
Sum	98 777	1 239	181	100 197

SuperOffice AS har en 15 år lang kontrakt med Wergelandsveien 27 AS for leie av kontorlokaler i Wergelandsveien 27 AS. Kontrakten løper fra august 2015.

SuperOffice AS har ingen finansielle leieavtaler.

# NOTE 16 - GODTGJØRELSER

Alle tall i TNOK

# GODTGJØRELSER TIL LEDELSEN

2020	Lønn	Bonus	Natural-	Pensjon	Andre	Sum	Arbeidsgiver- Sluttavtale	Sluttavtale	Opsjoner
			yterser		goargjørerser	dodigjørerser	avgill		
Gisle Jentoft, Chief Executive Officer	3 113	440	26	102	378	4 059	572	Ja	Nei
Guttorm Nielsen, Chief Product Officer	2 703	352	16	102	124	3 296	465	Nei:	Nei
Ole Erlend Vormeland, Chief Finance Officer	2 066	410	25	102	250	2 853	402	Nei	Nei
Jennifer Lim Lund, Chief Marketing Officer	1 537	94	12	102		1 745	246	Nei	Nei
Total	9 4 1 8	1 295	79	409	752	11 953	1 685		
2019	Lønn	Bonus	Natural-	Pensjon	Andre	Sum	Arbeidsgiver- Sluttavtale	Sluttavtale	Opsjoner
			ytelser		godtgjørelser	godtgjørelser	avgift		
Gisle Jentoft, Chief Executive Officer	2 981	469	24	100	377	3 952	222	Ja	Nei
Guttorm Nielsen, Chief Product Officer	2 590	375	12	100	137	3 2 1 4	453	Nei:	Nei
Ole Erlend Vormeland, Chief Finance Officer	1 952	375	24	100	246	2 697	380	Nei:	Nei
Jennifer Lim Lund, Chief Marketing Officer	1 422	71	11	100	•	1 604	226	Nei	Nei
Total	8 945	1 290	71	401	760	11 466	1 617		

# GODTGJØRELSER TIL STYRET

2020	Styrehonorar	Lønn	Natural-	Natural- Pensjon	Andre	Sum	Arbeidsgiver-
Oddbjørn Lende, Chairman	150	•	ytelser -	ı		godtgjørelser 150	avgift 21
Total	150	٠		٠		150	21
2019	Styrehonorar	Lønn	Natural-	Pensjon	Andre	Sum	Arbeidsgiver-
Oddbjørn Lende, Chairman	150	٠	) telsel	•		904(9)20(5)30(150)	g G
Total	150	•		•		150	21

#### LÂN TIL ANSATTE

Det er pr 31.12.2020 ikke gitt lån eller stilt sikkerhet for medlemmer av ledergruppen eller styret.

#### **OPSJONER**

SuperOffice AS hadde ved utgangen av 2020 ingen løpende opsjonsprogram.

#### GODTGJØRELSE TIL STYRET OG ADMINISTRERENDE DIREKTØR

Oddbjørn Lende satt som styreleder i SuperOffice AS inntil selskapet ble solgt den 08.05.2020. Kun styreleder har mottatt godtgjørelse. Ved oppsigelse fra arbeidsgiver før oppnådd pensjonsalder har Chief Executive Officer rett på 12 måneder etterlønn.

# ERKLÆRING OM FASTSETTELSE AV LØNN OG ANNEN GODTGJØRELSE TIL LEDENDE ANSATTE I SUPEROFFICE AS

Denne erklæringen er utarbeidet med basis i Aksjeloven § 6-16a vedrørende lønn og annen godtgjørelse til ledende ansatte, og gjelder for ledergruppen i SuperOffice AS. Ledergruppen i SuperOffice AS består av Chief Executive Officer, Chief Product Officer, Chief Marketing Officer og Chief Financial Officer.

Erklæringen redegjør for selskapets retningslinjer for fastsettelse av lønn og annen godtgjørelse for det kommende regnskapsåret samt hovedprinsippene for selskapets lederlønnspolitikk.

- Det er i selskapets interesse og det er selskapets policy at lønn og andre ytelser skal være konkurransedyktige slik at SuperOffice er en attraktiv arbeidsgiver som kan tiltrekke og beholde kompetente personer i ledelsen av konsernet.
- Lønnen til ledere skal være konkurransedyktig og reflektere den enkelte leders ansvar og prestasjon.
- Styret i SuperOffice AS fastsetter l
  ønnen til administrerende direktør, og administrerende direktør
  fastsetter l
  ønnen til andre medlemmer av ledergruppen i samråd med styrets leder.
- SuperOffice tilbyr ledende ansatte en variabel bonusordning utover basislønnen. Den variable godtgjørelsen er basert på de resultater SuperOffice oppnår, og er koblet til utvalgte finansielle nøkkelindikatorer for selskapet som for eksempel omsetning og driftsresultat.
- SuperOffice tilbyr ledergruppen fri bil. Andre naturalytelser er i samsvar med ytelser som tilbys til hele eller deler av SuperOffice AS, og omfatter blant annet fri mobiltelefon, bredbånd, fri avis, ulykkesforsikring og reiseforsikring.
- Ledelsen i SuperOffice AS har ingen utestående opsjoner eller tegningsretter til aksjer.
- SuperOffice AS har inngått en etterlønnsavtale med administrerende direktør som bare gjelder dersom arbeidsgiver sier opp arbeidsavtalen. I så tilfelle har administrerende direktør rett til etterlønn tilsvarende 12 måneders lønn og bonus basert på et gjennomsnitt av utbetalt lønn og bonus til administrerende direktør de siste tre regnskapsår før fratreden. Det vil ikke bli beregnet feriepenger av etterlønnen.
- Ledergruppen i SuperOffice AS er en del av den generelle pensjonsordningen som gjelder for alle ansatte i SuperOffice AS. Det er ikke etablert noen spesiell pensjonsordning for ledende ansatte fra for eksempel 62 år, men fraværet av en slik ordning kompenseres direkte slik at den enkelte leder kan etablere en egen pensjonsordning.

#### **GODTGJØRELSE TIL REVISOR**

Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Lovpålagt revisjon	456	297
Andre attestasjonstjenester	200	200
Andre tjenester utenfor revisjon	-	50
Skatterådgivning	90	110
Total	746	658

Alle tall er eks mva

#### NOTE 17 - FINANSIELL RISIKO

Den finansielle risiko for SuperOffice AS relaterer seg hovedsakelig til:

#### Valutarisiko

Utvikling i konsernmellomværende utgjør en valutarisiko da SuperOffice AS har fordringer og gjeld til konsernselskapene i deres lokale valuta. SuperOffice AS avregner også inntekter fra datterselskapene i lokal valuta.

#### Kredittrisiko

Risiko for at motparter ikke har økonomisk evne til å oppfylle sine forpliktelser anses lav siden det historisk sett har vært lite tap på fordringer.

#### Rente- og likviditetsrisiko

SuperOffice AS er hovedsakelig finansiert gjennom egenkapital, og den eneste rentebærende gjeld er konserninterne lån. Overskuddslikviditet plasseres hovedsakelig som bankinnskudd.

#### NOTE 18 - NÆRSTÅENDE PARTER

SuperOffice AS har følgende nærstående parter:

Fra 08.05.2020:

# SuperOffice Group AS

SuperOffice Group AS er fra 08.05.2020 morselskapet til SuperOffice AS og eier 100 % av aksjene i selskapet. Det er ingen ansatte i SuperOffice Group AS og ansatte i SuperOffice AS utfører alle regnskaps- og administrative oppgaver knyttet til dette selskapet.

## SuperOffice Holding I AS

SuperOffice Holding I AS eier 100% av aksjene i SuperOffice Group AS. Det er ingen ansatte i SuperOffice Holding I AS og ansatte i SuperOffice AS utfører alle regnskaps- og administrative oppgaver knyttet til dette selskapet.

## SuperOffice Holding II AS

SuperOffice Holding II AS eier 100% av aksjene i SuperOffice Holding I AS. Det er ingen ansatte i SuperOffice Holding II AS og ansatte i SuperOffice AS utfører alle regnskaps- og administrative oppgaver knyttet til dette selskapet.

#### SuperOffice Holding III AS

SuperOffice Holding III AS eier 91,5% av aksjene i SuperOffice Holding II AS. Det er ingen ansatte i SuperOffice Holding III AS og ansatte i SuperOffice AS utfører alle regnskaps- og administrative oppgaver knyttet til dette selskapet.

#### Axcel

Axcel er et dansk private equity investeringsselskap. Fire fond i Axcel eier 100% av aksjene i SuperOffice Holding III AS.

Til 08.05.2020:

#### SuperInvest AS

SuperInvest AS var morselskapet til SuperOffice AS fram til 08.05.2020, og eide 100% av aksjene fram til selskapet ble overdratt til SuperOffice Group AS.

#### Uneco AS

Uneco AS eier 60,2% av aksjene i SuperInvest AS. Majoritetsaksjonær i Uneco AS er Wenche Reinemo Amundsen.

#### Visma AS

Visma AS eier 22,2 % av aksjene i SuperInvest AS. Visma AS er i tillegg en partner som selger SuperOffice produkter og en hosting partner for SuperOffice Online produkter, samt Application Service Provider for noen av SuperOffice's interne systemer.

Hele 2020:

#### Wergelandsveien 27 AS

Wergelandsveien 27 AS er eid 100% Uneco AS. Ole Erlend Vormeland, CFO i SuperOffice AS, er styreleder i selskapet og Wenche Reinemo Amundsen, Madeleine Amundsen og Une Joachim Amundsen er styremedlemmer. SuperOffice AS har en leiekontrakt med selskapet om leie av eiendommen Wergelandsveien 27. Kontrakten løper over 15 år fra 1. august 2015, med opsjon til å forlenge leiekontrakten med 5 + 5 år. SuperOffice flyttet inn i lokalene i august 2015. To ansatte i SuperOffice AS utfører administrativt arbeid for Wergelandsveien 27 AS, og en andel av deres lønnskostnad er belastet Wergelandsveien 27 AS.

#### Styret og ledende ansatte

For informasjon om godtgjørelse og lån gitt til medlemmer av styret og ledende ansatte, se note 16.

#### Datterselskap

Se note 8 for full oversikt over datterselskapene. SuperOffice AS har distribusjonsavtaler med de fleste av datterselskapene. Distribusjonshonoraret blir bokført som inntekt i resultatregnskapet.

UAB SuperOffice yter teknisk støtte til SuperOffice-gruppen, og fakturerer SuperOffice AS for kost +7%.

InfoBridge B.V. ble kjøpt av SuperOffice AS den 01.09.2020. InfoBridge leverer vedlikeholdstjenester, og prisene er satt på en armlengdes avstand.

Det beregnes renter på mellomværende mellom datterselskapene og SuperOffice AS kvartalsvis. Nærmere spesifikasjon av transaksjonene med datterselskapene er presentert separat til slutt i denne noten.

#### TRANSAKSJONER MED NÆRSTÅENDE PARTER

Alle tall i TNOK	2020	<u>2019</u>
Salg av varer og tjenester:		
Uneco AS	250	513
SuperInvest AS	325	225
Wergelandsveien 27 AS	258	181
Sum	833	919
Alle tall i TNOK	<u>2020</u>	<u>2019</u>
Kjøp av varer og tjenester:		
Visma AS	5 111	13 406
Wergelandsveien 27 AS	13 809	10 950
Axcel	31	-
Sum	18 950	24 356
5.		
Balanseposter som følge av kjøp og salg av	varer og tjenester	
Alle tall i TNOK	<u>2020</u>	2019
, mo tam i mort	<u> 2020</u>	<u> 2010</u>
Kundefordringer på nærstående parter:		
Uneco AS	-	52
Wergelandsveien 27 AS	1	1
Sum	1	53
Leverandørgjeld til nærstående parter:		
\/; AQ		4.550
Visma AS	-	1 550
Wergelandsveien 27 AS	3 410	3 410
Axcel	31	-
Sum	3 441	4 960
Kortsiktig gjeld til nærstående parter		
Alle tall i TNOK	<u>2020</u>	<u>2019</u>
		<del></del>
Konsernbidrag til SuperInvest AS	-	109 026
C		
Sum	-	109 026

Kortsiktig gjeld til nærstående parter		
I have five Oversom Office a Oversom A O	<u>2020</u>	<u>2019</u>
Lån fra SuperOffice Group AS Balanseført gjeld 01.01.		
Lån tilbakebetalt i løpet av året	-	-
Konsernbidrag til SuperOffice Group AS	12 521	<u>-</u>
Økt lån i løpet av året	51 363	_
Renter belastet	249	_
Renter mottatt	-	_
Balanseført gjeld 31.12.	64 134	-
Kortsiktig fordring på nærstående parter		
Alle tall i TNOK	2020	<u>2019</u>
Lån til SuperInvest AS:		
Balanseført verdi 01.01.	79 026	74 296
Lån tilbakebetalt i løpet av året	79 975	-
Økt lån i løpet av året	-	606
Renter belastet	-	-
Renter mottatt	949	4 124
Balanseført verdi 31.12.	-	79 026
Lån til SuperOffice Holding II AS:		
Balanseført verdi 01.01.	-	-
Lån tilbakebetalt i løpet av året	- 07	-
Økt lån i løpet av året	97	-
Renter belastet Renter mottatt	-	-
Balanseført verdi 31.12.	1 98	-
Dalanscight verui 31.12.	90	-

Renter på mellomværende med konsernselskap kalkuleres med gjennomsnittlig NIBOR 3 mnd for perioden +2 %.

#### TRANSAKSJONER MED DATTERSELSKAP

#### Alle tall i TNOK

#### Inntekter:

2020	Distribusjons-	Administrasjons-
	inntekt	honorar
SuperOffice Norge AS	103 225	1 433
SuperOffice Sweden AB	22 329	1 312
SuperOffice Danmark AS	17 840	725
SuperOffice Benelux B.V.	19 267	819
SuperOffice Software Ltd.	5 603	224
SuperOffice AG	(749)	542
SuperOffice GmbH	2 866	933
SuperOffice Business Solutions AB	-	545
UAB SuperOffice	-	1 396
Total	170 382	7 929

2019	Distribusjons-	Administrasjons-
	inntekt	honorar
SuperOffice Norge AS	98 496	1 271
SuperOffice Sweden AB	18 947	1 113
SuperOffice Danmark AS	13 237	621
SuperOffice Benelux B.V.	16 552	759
SuperOffice Software Ltd.	4 662	176
SuperOffice AG	866	423
SuperOffice GmbH	16 219	812
SuperOffice Business Solutions AB	-	487
UAB SuperOffice	-	1 195
Total	168 979	6 858

Kostnader:

2020

	Personalkostnader	Varekostnader
UAB SuperOffice	21 501	-
InfoBridge B.V.	-	789
Total	21 501	789

2019

	Personalkostnader	Varekostnader
UAB SuperOffice	18 918	-
Total	18 918	-

#### KORTSIKTIG FORDRING/GJELD DATTERSELSKAP

Netto kortsiktig fordring/gjeld mellom datterselskapene og SuperOffice AS blir renteberegnet kvartalsvis. Renter kalkuleres med gjennomsnittlig NIBOR 3 mnd for perioden +2%.

#### Alle tall i TNOK

2020	Kortsiktig	Kortsiktig	Netto	Renter
	fordring	gjeld	melloværende	belastet/(betalt)
SuperOffice Norge AS	-	64 430	(64 430)	(2 330)
SuperOffice Sweden AB	-	36 369	(36 369)	(925)
SuperOffice Danmark AS	-	24 795	(24 795)	(513)
SuperOffice GmbH	-	7 682	(7 682)	(36)
SuperOffice Benelux B.V.	-	16 294	(16 294)	(297)
SuperOffice Software Ltd.	413	1 351	(938)	(34)
SuperOffice Business Solutions AB	-	26 825	(26 825)	(941)
SuperOffice AG	50 636	-	50 636	1 123
UAB SuperOffice	-	1 014	(1 014)	(20)
National Securities AS	2	508	(505)	-
InfoBridge B.V.	-	1 047	(1 047)	-
Totalt pr 31.12.20	51 052	180 315	(129 263)	(3 972)

2019	Kortsiktig	Kortsiktig	Netto	Renter
	fordring	gjeld	melloværende	belastet/(betalt)
SuperOffice Norge AS	12 220	61 606	(49 386)	(3 045)
SuperOffice Sweden AB	1 998	36 464	(34 466)	(1 211)
SuperOffice Danmark AS	6 326	24 958	(18 632)	(1 302)
SuperOffice GmbH	1 320	12 823	(11 503)	(553)
SuperOffice Benelux B.V.	1 282	10 715	(9 433)	(341)
SuperOffice Software Ltd.	1 008	-	1 008	(17)
SuperOffice Business Solutions AB	37 990	-	37 990	1 057
SuperOffice AG	3 281	1 630	1 651	(23)
UAB SuperOffice	986	1 583	(596)	(28)
National Securities AS	1	-	1	-
Totalt pr 31.12.19	66 414	149 778	(83 364)	(5 462)

#### NOTE 19 - PANT OG SIKKERHETSSTILLELSE

Aksjene i SuperOffice AS er pantsatt i forbindelse med låneopptak i SuperOffice Group AS.

## NOTE 20 - HENDELSER ETTER BALANSEDAGEN

Det har ikke vært hendelser etter balansedagen som påvirker regnskapet i vesentlig grad.



# Årsregnskap

## Signers:

Name	Method	Date
Jentoft, Gisle	BANKID_MOBILE	2021-06-01 15:51
Christian Bamberger Bro	NEMID	2021-06-01 19:40
Björn Erik Larsson	BANKID	2021-06-15 17:30













Til generalforsamlingen i Superoffice AS

# Uavhengig revisors beretning

## Uttalelse om revisjonen av årsregnskapet

### Konklusjon

Vi har revidert Superoffice AS' årsregnskap som består av balanse per 31. desember 2020, resultatregnskap og kontantstrømoppstilling for regnskapsåret avsluttet per denne datoen og noter til årsregnskapet, herunder et sammendrag av viktige regnskapsprinsipper.

Etter vår mening er det medfølgende årsregnskapet avgitt i samsvar med lov og forskrifter og gir et rettvisende bilde av selskapets finansielle stilling per 31. desember 2020, og av dets resultater og kontantstrømmer for regnskapsåret avsluttet per denne datoen i samsvar med regnskapslovens regler og god regnskapsskikk i Norge.

#### Grunnlag for konklusjonen

Vi har gjennomført revisjonen i samsvar med lov, forskrift og god revisjonsskikk i Norge, herunder de internasjonale revisjonsstandardene International Standards on Auditing (ISA-ene). Våre oppgaver og plikter i henhold til disse standardene er beskrevet i Revisors oppgaver og plikter ved revisjon av årsregnskapet. Vi er uavhengige av selskapet slik det kreves i lov og forskrift, og har overholdt våre øvrige etiske forpliktelser i samsvar med disse kravene. Etter vår oppfatning er innhentet revisjonsbevis tilstrekkelig og hensiktsmessig som grunnlag for vår konklusjon.

#### Øvrig informasjon

Ledelsen er ansvarlig for øvrig informasjon. Øvrig informasjon omfatter informasjon i årsrapporten bortsett fra årsregnskapet og den tilhørende revisjonsberetningen.

Vår uttalelse om revisjonen av årsregnskapet dekker ikke øvrig informasjon, og vi attesterer ikke den øvrige informasjonen.

I forbindelse med revisjonen av årsregnskapet er det vår oppgave å lese øvrig informasjon med det formål å vurdere hvorvidt det foreligger vesentlig inkonsistens mellom øvrig informasjon og årsregnskapet, kunnskap vi har opparbeidet oss under revisjonen, eller hvorvidt den tilsynelatende inneholder vesentlig feilinformasjon.

Dersom vi konkluderer med at den øvrige informasjonen inneholder vesentlig feilinformasjon er vi pålagt å rapportere det. Vi har ingenting å rapportere i så henseende.

#### Styrets og daglig leders ansvar for årsregnskapet

Styret og daglig leder (ledelsen) er ansvarlig for å utarbeide årsregnskapet i samsvar med lov og forskrifter, herunder for at det gir et rettvisende bilde i samsvar med regnskapslovens regler og god regnskapsskikk i Norge. Ledelsen er også ansvarlig for slik internkontroll som den finner nødvendig for å kunne utarbeide et årsregnskap som ikke inneholder vesentlig feilinformasjon, verken som følge av misligheter eller utilsiktede feil.



Ved utarbeidelsen av årsregnskapet må ledelsen ta standpunkt til selskapets evne til fortsatt drift og opplyse om forhold av betydning for fortsatt drift. Forutsetningen om fortsatt drift skal legges til grunn for årsregnskapet så lenge det ikke er sannsynlig at virksomheten vil bli avviklet.

#### Revisors oppgaver og plikter ved revisjonen av årsregnskapet

Vårt mål med revisjonen er å oppnå betryggende sikkerhet for at årsregnskapet som helhet ikke inneholder vesentlig feilinformasjon, verken som følge av misligheter eller utilsiktede feil, og å avgi en revisjonsberetning som inneholder vår konklusjon. Betryggende sikkerhet er en høy grad av sikkerhet, men ingen garanti for at en revisjon utført i samsvar med lov, forskrift og god revisjonsskikk i Norge, herunder ISA-ene, alltid vil avdekke vesentlig feilinformasjon som eksisterer. Feilinformasjon kan oppstå som følge av misligheter eller utilsiktede feil. Feilinformasjon blir vurdert som vesentlig dersom den enkeltvis eller samlet med rimelighet kan forventes å påvirke økonomiske beslutninger som brukerne foretar basert på årsregnskapet.

For videre beskrivelse av revisors oppgaver og plikter vises det til: <a href="https://revisorforeningen.no/revisjonsberetninger">https://revisorforeningen.no/revisjonsberetninger</a>

## Uttalelse om andre lovmessige krav

## Konklusjon om årsberetningen

Basert på vår revisjon av årsregnskapet som beskrevet ovenfor, mener vi at opplysningene i årsberetningen om årsregnskapet og forutsetningen om fortsatt drift er konsistente med årsregnskapet og i samsvar med lov og forskrifter.

### Konklusjon om registrering og dokumentasjon

Basert på vår revisjon av årsregnskapet som beskrevet ovenfor, og kontrollhandlinger vi har funnet nødvendig i henhold til internasjonal standard for attestasjonsoppdrag (ISAE) 3000 «Attestasjonsoppdrag som ikke er revisjon eller forenklet revisorkontroll av historisk finansiell informasjon», mener vi at ledelsen har oppfylt sin plikt til å sørge for ordentlig og oversiktlig registrering og dokumentasjon av selskapets regnskapsopplysninger i samsvar med lov og god bokføringsskikk i Norge.

Oslo, 31. mai 2021 **PricewaterhouseCoopers AS** 

Øystein Sandvik Statsautorisert revisor (elektronisk signert)



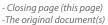
# Revisjonsberetning

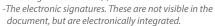
Signers:

NameMethodDateSandvik, Øystein BlåkaBANKID\_MOBILE2021-05-31 21:37











# Annual report 2019 SuperOffice

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## SUPEROFFICE EXECUTIVE MANAGEMENT

#### **GISLE JENTOFT**

CEO - Chief Executive Officer

Gisle Jentoft has worked for SuperOffice since 1992 and became CEO of SuperOffice in 2006. As CEO, he is responsible for setting the company's vision and strategy. He was a key driving force in the international expansion of SuperOffice into 7 European markets, as well as building a strong partner and services network. His work is split between growing the Company and working with the team on all areas of product, R&D, sales, and customer loyalty. When he's not working, Gisle loves to play tennis. He says he used to be quite good (he played Davis Cup for Norway back in the days).

#### **GUTTORM NIELSEN**

CPO - Chief Product Officer

Guttorm has held this position since 1997. Together with his very competent R&D team he is responsible for future proofing the SuperOffice CRM applications as well as the cloud (online) platform. Guttorm was instrumental in taking the Company on a terrific journey from the Windows based software in the 90's, thru the web applications from 2000 and into the SaaS era that we currently are in. Guttorm also holds the position as the Company's Information Security Officer – an area we consider to be vital for the position of SuperOffice as a leading, solid and secure European CRM alternative. His favorite leisure activity is trekking or skiing in the high mountains of Norway - or elsewhere in Europe.

#### **OLE ERLEND VORMELAND**

CFO - Chief Financial Officer

Ole Erlend Vormeland has worked as CFO for SuperOffice since 2006. As the CFO, he mainly focuses on all areas related to managing the financial risks of the SuperOffice Group, including compliance, record-keeping, financial planning, analysis, cash management and financial reporting. In addition, he facilitates financial processes that improve the customer's long term relationship with SuperOffice. Outside of work he is a strong fan of outdoor activities, especially cross-country skiing and bicycling. He participates in a local ski club on a voluntary basis, and hopes that the next generation will be just as enthusiastic about outdoor activities.

#### JENNIFER LIM LUND

CMO - Chief Marketing Officer

Jennifer joined SuperOffice in 2007 as the Director Marketing. At the time, SuperOffice was looking for a creative and internationally experienced marketing person. Jennifer came to Norway from Texas "on the wings of love" and brought solid and highly relevant experience from Dell Computers in Austin, Texas.

Since then Jennifer has taken us on a great and very exciting digital marketing journey, earning us awards and recognition in the market. Jennifer is responsible for brand, communication, lead generation, digital marketing, product- and customer marketing. These are obviously vital areas and components of our business and that is why Jennifer is a natural member of the management team.

When she is not working, Jennifer loves running, hard work outs and has a thing for action movies. After all these years in Norway, she is still trying to figure out how to become awesome in skiing.

#### STATEMENT OF THE BOARD OF DIRECTORS

#### **ACTIVITIES**

SuperOffice AS is a CRM (Customer Relationship Management) software company with head office in Oslo, and subsidiaries in Norway, Sweden, Denmark, Germany, the Netherlands, Switzerland, UK and Lithuania.

SuperInvest AS owns 100 % of the shares in SuperOffice AS. SuperInvest AS is not included in the SuperOffice Group's financial statements. A separate set of financial statements are made for the SuperInvest Group accounts.

#### GOING CONCERN ASSUMPTION

In accordance with the Norwegian Accounting Act, the Board confirms that the accounts have been prepared in conformity with the going concern assumption and that this assumption is valid. For 2019 the SuperOffice Group is preparing its Group accounts in accordance with IFRS, while the Financial Statements for SuperOffice AS have been prepared in accordance with the Norwegian General Accepted Accounting Principles (NGAAP). In the Board's opinion, the Financial Statements provide an accurate view of the Group's and the Company's financial position at the end of the fiscal year.

#### FINANCIAL STATEMENTS - GROUP

#### Income statement

The SuperOffice Group has during 2019 continued its focus on developing and selling CRM software in the European market. The product development has continued with undiminished strength in 2019.

The total operating revenues in 2019 were MNOK 449,6 compared to MNOK 416,4 in 2018. SuperOffice's main revenue derives from online subscriptions, sale of software licenses and software maintenance.

The total license revenues in 2019 ended at MNOK 385,6 compared to MNOK 356,6 in 2018, which represents an increase of 8,1 % from 2018. Revenues from subscription models increased by 40,6 % from 2018 to 2019 and came to MNOK 196,3 in 2019 (MNOK 139,6 in 2018).

Revenues generated from consulting services came to MNOK 62,1 in 2019 compared to MNOK 57,8 in 2018.

Total operating expenses increased by 5,0 %, from MNOK 368,2 in 2018 to MNOK 386,5 in 2019. The increase in operating costs are related to increased personnel expenses and purchase of materials and services. The implementation of IFRS 16 has led to a reduction of other operating expenses and an increase in depreciation and financial cost.

The Group's operating profit in 2019 ended at MNOK 63,1 compared to MNOK 48,2 in 2018. EBITDA in 2019 came to MNOK 96,5 from MNOK 67,1 in 2018. The implementation of IFRS 16 has resulted in an improvement of the EBITDA of MNOK 20. The operating margin (EBIT margin) for 2019 was 14.0 % and 11,6 % in 2018.

#### Development

In 2019 the Company has continued the development of its software, and features and technology have been presented in the course of the year. A total of MNOK 59,0 (2018: MNOK 59,0) has been charged to the income statement related to development costs. In accordance with IFRS the development of new solutions has been capitalised. In 2019 the Group capitalised

MNOK 15,5 in development and received MNOK 1,6 in funding from The Research Council of Norway (Forskningsrådet).

#### Cash Flow

In 2019 positive cash flow from operating activities ended at MNOK 106,4 compared to MNOK 91,7 in 2018. The difference between the operating result of the year and the cash flow from operating activities is related to depreciation and an increase in short term liabilities. The increase of sale of subscription based models lead to an increase in prepaid revenues in the balance sheet of MNOK 25,5 from 2018 to 2019.

Investing activities in 2019 related to the development of software and purchase of intangible assets came to MNOK 14,0 and investment in fixed assets was TNOK 2,7. Net cash to investing activities amounted to MNOK 16,9. At the end of the year 2019 SuperOffice had a receivable on SuperInvest AS amounting to MNOK 79,0 which is an increase of MNOK 4,7 from 2018.

The group contribution paid to SuperInvest AS (including tax liability) amounted to MNOK 74,3 in 2019. Payment of principal portion of lease liabilities came to MNOK 14,8. The introduction of IFRS 16 has led to an increase in paid interest and payment of lease liabilities, and a reduction of operating expenses compared to 2018.

#### Balance sheet - GROUP

SuperOffice had total assets of MNOK 411,9 at 31 December 2019. The Board's assessment is that the underlying values in the Company are higher than the book values. The total current assets are MNOK 144,6. The equity ratio was 21,0 %. As at 31 December 2019 the Company had a MNOK 79,0 loan to the parent company. In the Board's opinion, the financial position of SuperOffice remains solid.

#### FINANCIAL STATEMENTS - PARENT COMPANY

In 2019 SuperOffice AS had total operating revenues of MNOK 182,1 compared to MNOK 167,5 in 2018. The growth in operating revenue is mainly from an increase in distribution fee from the subsidiaries. In 2019 operating costs ended at MNOK 147,5 compared to MNOK 137,3 in 2018. Operating profit came to MNOK 34,6 in 2019 from MNOK 30,2 in 2018.

#### Events after the balance sheet date

After the balance sheet date the Covid-19 virus has had an effect on all the countries where SuperOffice is represented. Starting a week before the signing of the annual report all SuperOffice employees are now working from home. The SuperOffice Group is financially solid. More than 80 % of the Group's revenue are from subscriptions/recurring revenues. Most of the subscriptions/recurring revenues are paid in advance for a 12 month period. The group has a very limited dependence on the delivery of physical good as we sell software and not physical products. It is too early to say how the Covid-19 virus will impact SuperOffice over time. At the signing date of this report all the companies within the group have managed to maintain an activity level close to normal.

#### Allocation of the profit and dividend basis

The Group's net profit for 2019 was MNOK 48,3 compared to MNOK 38,6 in 2018. SuperOffice AS's profit of the year in 2019 was MNOK 53,2 (2018: MNOK 48,3). The Board will propose to the general assembly that there will be no payment of dividend for 2019, but a group contribution of MNOK 109,0 (before tax) will be paid to SuperInvest AS. The equity in SuperOffice AS at 31 December 2019 was MNOK 16,3 (after group contribution).

#### **External environment**

The Company does not pollute the external environment beyond what ensues from normal office operations.

The main operations of SuperOffice do not contribute to any negative impact on the environment. The input to the development of our products and services - software and consulting services - is people and knowledge. Nevertheless, we have developed an environmental policy that addresses how SuperOffice as a Group, our employees and our choices will contribute to a better environment.

SuperOffice is systematically working to keep its CO2 emissions at the lowest possible level. Our offices shall be located so that employees and visitors can easily use public transportation.

SuperOffice is actively using video conferencing equipment to facilitate a significant reduction in the number of flights between our offices in seven countries. SuperOffice shall endeavour to become a climate neutral business.

#### Corporate Governance

A description of the Company's Corporate Governance principles is in the Company's Annual Report. The Company's principles for Corporate Governance are reviewed on an annual basis.

#### Working environment

The Board deems the working environment in SuperOffice as good. There were no personal injuries, accidents or absences from work of a significant nature. In 2019, absence due to sickness in SuperOffice was 3,9 % compared to 3,7 % in 2018.

## Equal opportunities

The Group's board consists of four men and the Group's executive management consists of three men and one woman. Half of the country managers are women. At the end of 2019 1/3 of the employees in the SuperOffice group are women. SuperOffice's human resources policy is based on equal rights for men and women and there should not be any difference in treatment based on gender in terms of salary, promotion and recruitment. SuperOffice also seeks to allow for the best possible ways to accommodate for different life situations and individual needs among its employees.

SuperOffice recognises that on average basis the male employees have higher salaries compared to the female employees. In the positions with a high share of bonus and commission, such as sales and consultancy, SuperOffice has many male employees. SuperOffice also have a considerable RnD department with a high share of men. SuperOffice is actively working to recruit more women to these positions. Over the last few years the Group has had a positive development in recruiting female country managers and all the Scandinavian subsidiaries and the UK office now have female management.

#### Financial market risks

The Company's financial market risks relate essentially to the fact that the Company operates internationally and that 59,4 % of its 2019 turnover (2018: 59,9 %) was in foreign currencies. Exchange rate fluctuations affect, in the main, transactions with, and the preparation of the accounts of, the foreign subsidiaries.

The credit risk of counterparties being unable to meet their liabilities has been considered to be low. Historically, the Group has experienced few losses of accounts receivables. However, with the recent outbreak of the Covid-19 virus the credit risk has increased. The liquidity risk is considered to be low since the Group has no interest-bearing debt and the liquidity position throughout the year has been mainly positive.

In 2019 the Company did not employ any financial instruments related to forward contracts for currency exchanges. The Company's financial activities are managed and controlled by Group management in Oslo, Norway.

#### OUTLOOK

Entering 2020, the Board remains positive about the Group's overall growth prospects, driven by its strong SuperOffice CRM software offerings in combination with the increasing demand in the European market for subscription based CRM software. External analysts expect a strong growth for CRM software in the markets where SuperOffice operate in the coming years, and SuperOffice aims to strengthen its position as a leading supplier of CRM solutions in Europe. SuperOffice as a company and the SuperOffice CRM software is in compliance with the General Data Protection Regulation (GDPR) that were introduced with effect within EU from May 25, 2018. The Board is of the opinion that the new GDPR regulations will further increase the focus and market for CRM software also in the coming years.

There are no main changes to the group's strategy, and the strong commitment to further development of own software continues.

The Board stresses that, despite the positive outlook, there is uncertainty related to the assessment of future conditions.

Oslo, 19 March 2020

Oddbjørn Lende

Chairman of the Board

**Guttorm Nielsen** 

Board member

ne Joachim Amundsen Board member

Øystein Moan

Board member

Gisle Jentoft CEO

## THE SUPEROFFICE BOARD OF DIRECTORS

#### ODDBJØRN LENDE

Chairman of the Board

Oddbjørn Lende (b. 1964) has more than 15 years of experience in the IT-industry. First as co-founder and CFO of HøyskoleData as in 1988. Later as CEO of Office line ASA from 1994 to 2001, and COB from 2001 to 2005. Mr. Lende has from 2003 to 2019 been employed at Lorentzens Skibs Management AS, working with investments whitin shipping, real estate, private equity, private and listed companies and tourism. Mr. Lende holds numerous board positions within these sectors. Mr. Lende studied to become "Siviløkonom" at Handelshøyskolen BI, but never finished due to the founding of HøyskoleData as.

#### **GUTTORM NIELSEN**

Board member

Guttorm Nielsen (b. 1958) has held this position since 1997. Together with his very competent R&D team he is responsible for future proofing the SuperOffice CRM applications as well as the cloud (online) platform. Mr. Nielsen was instrumental in taking the Company on a terrific journey from the Windows based software in the 90's, thru the web applications from 2000 and into the SaaS era that we currently are in. Mr. Nielsen also holds the position as the Company's Information Security Officer – an area we consider to be vital for the position of SuperOffice as a leading, solid and secure European CRM alternative. His favorite leisure activity is trekking or skiing in the high mountains of Norway - or elsewhere in Europe.

#### **UNE JOACHIM AMUNDSEN**

Board member

Une Joachim Amundsen (b. 1977) is representing the Amundsen family and the family controlled Uneco AS. Mr. Amundsen has from early age been working for Une Amundsen's various businesses. From 1998 until 2007 Une Joachim worked in the sales team of SuperOffice Norway. In 2007, he joined the establishment of Keyforce AS, a company specializing in the development of integration software between SuperOffice CRM and market leading ERP solutions.

#### ØYSTEIN MOAN

Board member

Øystein Moan (b. 1959) is educated Cand. scient at the University in Oslo with computer science as main subject. Mr Moan is earlier founder and Managing Director of Cinet AS, and he has been CEO of the Visma Group since October 1997.

## CORPORATE GOVERNANCE

SuperOffice AS practices a strong commitment to principles of good Corporate Governance. These principles are considered important tools, contributing to achieve the corporate policy of open communication between the Board of Directors, management and the shareholder.

Corporate Governance is an important integrated part of SuperOffice AS's everyday business.

The Norwegian Code of Practice for Corporate Governance is issued by the Norwegian Corporate Governance Board. Adherence to the practice in force at the time is based on the "comply or explain" principle. The Corporate Governance documents at SuperOffice are reviewed and revised on a yearly basis to comply with the recommendations and requirements from the Norwegian Corporate Governance Board.

A key concept in SuperOffice AS's approach to Corporate Governance is the equal treatment of shareholders.

- All shares in the Company carry equal voting rights and are freely transferable. The shareholders exercise the highest authority in the Company through the General Meeting.
- All shareholders are entitled to submit items to the agenda, meet, speak, and vote at the General Meeting.

#### STATEMENT ON CORPORATE GOVERNANCE

The Corporate Governance principles applied by SuperOffice AS have been outlined and approved by the Board of Directors of SuperOffice AS.

SuperOffice AS is hardwired to a set of values, which guides the way we develop our products, as well as interact with our customers, partners, and investors.

SuperOffice AS views the development of high standards of Corporate Governance as a continuous process and will continue to focus on improving the level of Corporate Governance.

#### THE BUSINESS

The business objectives of SuperOffice AS are set out in the Company's Articles of Association § 4: "The Company's purpose is to develop and sell software, trade, consult and service and all other related business activities, including participation in other businesses and companies".

The SuperOffice vision is to deliver solutions which positively influence the individual user, by making their daily tasks more efficient, easier and fun.

#### **EQUITY AND GROUP CONTRIBUTION**

#### Equity

Based on the Group's objectives, strategy and risk profile, the Board considers the equity at December 31, 2019 to be satisfactory.

#### **Group Contribution**

SuperOffice AS paid group contributions to the parent company SuperInvest AS in 2017, 2018 and 2019 respectively in the amounts of MNOK 38,5, MNOK 65,4 and MNOK 98,4 after tax.

# EQUAL TREATMENT OF SHAREHOLDERS AND TRANSACTIONS WITH CLOSE ASSOCIATES

#### Equal treatment

A key concept in SuperOffice AS's approach to Corporate Governance is the equal treatment of shareholders: All shares have equal right, and all shares are Class A shares.

#### Transactions with related parties

Any transactions between SuperOffice and other businesses controlled by members of the board and the management of SuperOffice AS are at arm length basis. Members of the Board and management must report to the Board that they commit SuperOffice to any other company where they have a major interest. Please refer to the financial statements for details on transactions with related parties in 2019.

#### FREELY NEGOTIABLE

The shares in SuperOffice AS are freely negotiable, and the articles of association do not impose any restrictions on transfer of shares.

#### **GENERAL MEETINGS**

#### Annual General Meetings at SuperOffice AS

Through the Annual General Meeting the shareholders exercise the highest authority in the company. All shareholders are entitled to submit items to the agenda, meet, speak and vote at General Meetings.

#### The Annual General Meeting

The Annual General Meeting is held each year before the end of June. Extraordinary General Meetings may be called by the Board of Directors at any time. The Company's auditor or shareholders representing at least ten percent of the total share capital may demand that an Extraordinary General Meeting is called. General Meetings are convened by written notice to all shareholders with known addresses no later than 14 days prior to the date of the meeting. Proposed resolutions and supporting information will be distributed to the shareholders no later than the date of the notice. The Board decides on the agenda. The main agenda items are determined by the requirements of the Public Limited Liability Companies Act.

#### Participation

Shareholders must give written notice of their intention to attend the Annual General Meeting, either by post, or e-mail. Shareholders who are unable to attend the meeting may appoint a proxy. The Board attends the Annual General Meeting together with the management group. The auditor must at least be available by phone.

#### **ELECTION COMMITTEE**

SuperOffice AS has no election committee. The board members nominate jointly new members to the board, and a thorough evaluation process of potential candidates is performed before they are proposed for the Annual General Meeting. New members to the board are elected by the Annual General Meeting.

# BOARD OF DIRECTORS – COMPOSITION AND INDEPENDENCE Members of the Board of Directors

In accordance with the Company's Articles of Association the Board of Directors shall consist of 3-7 members following a decision by the General Meeting. At present, the Board consists of 4 persons. The term of office for members of the Board of Directors is two years.

#### Elections to the Board

The Chairman and the members of the Board are elected by the Annual General Meeting.

#### The Composition and the independence of the Board

It is the Company's intention that the members of the Board of Directors will be selected in the light of an evaluation of the Company's needs for expertise, capacity and balanced decision making, and with the aim of ensuring that the Board of Directors can operate independently of any special interests.

#### **BOARD WORK**

#### Overall responsibilities and mandate of the Board

The Board of Directors has the ultimate responsibility for the management of the Group. This includes the responsibility of supervising and exercising control of the Company's activities. The proceedings and responsibilities of the Board of Directors are governed by a set of rules of procedure. The Board has currently no separate committees. The Chairman of the Board is responsible for ensuring that the work of the Board is carried out in an effective manner. The Board carries out an annual evaluation of its own performance and competence.

#### Mandate for the Chief Executive Officer (CEO)

The Board is responsible for the appointment of the CEO, and the CEO reports to the Board of Directors. The CEO is responsible for the day-to-day management of the Company. The CEO is responsible for ensuring that the Company's accounts are in accordance with existing Norwegian legislation and regulations and other relevant laws, and that the assets of the Company are soundly managed. The powers and responsibilities of the CEO are defined in instructions adopted by the Board of Directors.

#### **Internal Control**

The responsibility of the internal control is delegated to the management group on a day to day basis. It is the management group's responsibility to prepare a budget that highlights the strategy and risk for the coming year, and the board of directors is directly involved in the process. SuperOffice continuously monitors threats to product quality, delivery standards, its financial status and changes in the market conditions. SuperOffice has a constant focus on risk factors and means for reducing the risks.

SuperOffice has a continuous focus on improving in all aspects of internal control, and the main areas of focus for improvement are discussed with the Board of Directors.

#### Financial Reporting

The Board of Directors receives monthly financial reports on the Group's economic and financial status. The monthly report highlights potential risk areas, and the means that are employed to reduce the risk.

#### REMUNERATION OF THE BOARD OF DIRECTORS

The remuneration paid to the Board of Directors is decided by the Annual General Meeting. For further information on the remuneration of the Board of Directors please refer to the financial statements. There is no option programme for the members of the Board.

#### REMUNERATION OF LEADING EMPLOYEES

In accordance with the Norwegian Public Limited Companies Act a statement will be presented to the Annual General Meeting on the remuneration policies for leading employees of SuperOffice AS. The Board decides the annual compensation for the CEO. There is no outstanding share option scheme for the management team. See the notes to the financial report for further information on the compensation to the leading employees.

#### INFORMATION AND COMMUNICATIONS

The shareholders shall not be exposed to differential treatment that lacks a factual basis in the Company's and the shareholders common interest, and the Company's information policy shall be based on openness and equal treatment of all shareholders.

#### TAKE-OVERS

The Articles of Association do not contain any restrictions or limitations on acquiring the SuperOffice shares. The Board of Directors will evaluate all potential offers on the Company and the shareholders shall not be exposed to differential treatment that lacks a factual basis in the Company's and the shareholders common interest.

#### **AUDITOR**

The Company's auditor is elected by the Annual General Meeting based on a recommendation from the Board of Directors. The Company's auditor is available at Board Meetings that consider the annual accounts, and the Board of Directors receives a management letter from the auditor following the yearend audit. The auditor participates at meetings where it is deemed necessary by the Board of Directors. The Board of Directors has approved that the auditor can be used for certain consultancy work. The fees paid to the Company's auditor are presented in the annual accounts.

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# FINANCIALS – SUPEROFFICE GROUP (IFRS) SuperOffice Group - IFRS

# Consolidated income statement

All figures in TNOK		JED0	IEDO
	Note	IFRS 2019	IFRS 2018
REVENUES	14016	2013	2010
Operating income	2	449 559	416 391
Total revenues		449 559	416 391
ODEDATING EXPENSES			
OPERATING EXPENSES  Purchase of materials and services	3	60 739	53 750
Payroll and related expenses	4, 18, 20	230 187	217 081
Other operating expenses	5	42 365	60 419
Marketing expenses		18 944	17 211
Bad debts	13	872	856
Depreciation and write-down	6, 8, 9	33 393	18 882
Total operating expenses	2	386 499	368 198
Operating profit		63 060	48 192
FINANCIAL ITEMS			
Financial income		3 778	3 356
Interest income from SuperInvest AS	11	4 124	3 267
Financial expenses	8.3	8 308	4 663
Net financial items	10	(407)	1 960
		200000 200000000	
Profit before income tax		62 654	50 152
I a company to a c	10	14 279	11 520
Income tax expenses	12	14 378	11 539
Profit for the year		48 276	38 613
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Total average number of shares	17	19 533	19 533
Earning per share of the profit attributable during the year	to the equity hold	ers of the company	,
Basic, NOK per share	17	2,47	1,98

# Consolidated statement of comprehensive income

All figures in TNOK

	Note	2019	<u>2018</u>
Profit for the year Other comprehensive income:		48 276	38 613
Currency translation differences (may be reclassified)		(800)	1 332
Total comprehensive income for the year		47 476	39 945

# Consolidated balance sheet - assets

# All figures in TNOK

ASSETS	Note	IFRS 31.12.2019	IFRS 31.12.2018
Non-current assets			
Deferred tax assets	12	9 198	9 112
Intangible assets	6, 7	114 468	113 540
Tangible assets	8	12 077	12 712
Right-of-use assets	9	130 522	(=)
Other non-current receivables	13	1 011	3 169
Total non-current assets		267 277	138 533
Current assets			
Account receivables	13	40 735	35 603
Receivables on SuperInvest AS	11	79 026	74 296
Prepaid income tax	12	1 962	1 436
Other current receivables	13	15 018	13 298
Cash and cash equivalents	21	7 895	7 232
Total current assets		144 636	131 865
TOTAL ASSETS		411 913	270 398

# Consolidated balance sheet - equity and liabilities

All figures in TNOK

EQUITY AND LIABILITIES	Note	IFRS 31.12.2019	IFRS 31.12.2018
Equity			
Share capital	16	13 673	13 673
Share premium  Total paid in capital		5 770 19 <b>444</b>	5 770 <b>19 444</b>
Other reserves		67 059	84 960
Total equity		86 503	104 404
Non-current liabilities			
Deferred tax liabilities	12	15 723	14 101
Pension liabilities	18	291	282
Non-current lease liabilities	9	117 371	¥
Other long term debt	20	600	12
Total non-current liabilities		133 985	14 395
Current liabilities			
Trade payable	19	18 801	13 006
Current income tax payable	12	505	526
Tax witholding and VAT		18 895	19 443
Prepayments from customers	19	106 144	80 594
Current lease liabilities	9	15 079	
Other current liabilities	19	32 001	38 031
Total current liabilities		191 425	151 600
TOTAL EQUITY AND LIABILITIES		411 913	270 398

Oslo, 19.03.2020

Oddbjørn Lende

Board

Une Joachim

Amundsen

Board member

Chairman of the

Guttorm Nielsen

Board member

Øystein Moan

Board

member

Gisle

Jentoft CEO

# Consolidated statement of changes in equity

All figures in TNOK						
		Share	Share	Currency	Other	Total
	Note	capital	premium	difference	equity	equity
2019						
Equity 01.01		13 473	5 770	1 251	83 910	104 404
Profit (loss) for the period		1 <del>-</del>	:=::	=	48 276	48 276
Currency translation effects		8. <del>-</del> /		(800)	-	(800)
Total comprehensive						
income for the period		_	<b>2</b> 3	(800)	48 276	47 476
Transactions with owners in						
their capacity as owners:						
Group contribution to SuperInves	st AS	8-8	- 1	-	(65 376)	(65 376)
Equity 31.12		13 473	5 770	450	66 809	86 503
2018						
Equity 01.01		13 573	5 770	(143)	83 702	102 903
Profit (loss) for the period		1 <del></del> 1	=	-	38 613	38 613
Currency translation effects		-	-	1 393		1 393
Total comprehensive						
income for the period		=	<u> </u>	1 393	38 613	40 006
Transactions with owners in						
their capacity as owners:						
Group contribution to SuperInves	t AS	(*)	=	(F=)	(38 506)	(38 506)
Equity 31.12		13 473	5 770	1 251	83 910	104 404

# SuperOffice Group - IFRS

# Consolidated statement of cash flows

All figures in TNOK	Note	2019	<u>2018</u>
Cash flows from operating activities:	14	116 210	96 175
Interest paid Income tax paid	10	(5 584) (4 211)	(195) (4 301)
Net cash generated from operating activities		106 415	91 679
Cash flows from investing activities: Purchase of property, plant and equipment (PPE)	8	(2 733)	(2 622)
Development and purchase of intangible assets	6	(13 967)	(23 776)
Change in loans granted to SuperInvest AS Sale of shares	11	(4 730) -	(31 693) 264
Interest received Dividend received	10 10	4 485	3 534 165
Other	10	72	(223)
Net cash used in investing activities		(16 873)	(54 350)
Cash flows from financing activities:  Payment of principal portion of lease liabilities		(14 776)	_
Group contribution to SuperInvest AS		(74 295)	(42 603)
Net cash used in financing activities		(89 071)	(42 603)
Net (decrease)/increase in cash, cash			
equivalents and bank overdrafts		472	(5 274)
Cash and cash equivalents at beginning of year Exchange gains/(losses) on cash and bank overdrafts		7 232 192	12 396 111
CASH AND CASH EQUIVALENTS AT END OF YEAR		7 895	7 232

#### Notes to the consolidated accounts

# SuperOffice Group - IFRS NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### 1.0 GENERAL INFORMATION

SuperOffice AS is a limited liability company incorporated and domiciled in Norway. The address of its registered office is Wergelandsveien 27, P.O. Box 1884 Vika, NO-0124 Oslo. SuperOffice is owned 100% by SuperInvest AS.

SuperOffice is Europe's leading supplier of CRM software solutions to the professional business-to-business market. SuperOffice's solutions are delivered and implemented through subsidiaries, distributors and value added resellers. In addition to providing software solutions, SuperOffice also delivers consulting services related to strategic CRM issues, implementation, integrations and user education.

#### 1.1 BASIS FOR PREPARATION OF THE ANNUAL ACCOUNTS

The consolidated financial statements for the SuperOffice Group have been prepared in accordance with IFRS as adopted by the EU, and interpretations stated by the International Accounting Standards Board. The consolidated financial statements have been prepared based on uniform accounting principles for similar transactions and events under otherwise similar circumstances.

#### 1.2 CONSOLIDATION PRINCIPLES

#### Subsidiaries

The Group's consolidated financial statements comprise SuperOffice AS and companies in which SuperOffice AS has a controlling interest. A controlling interest is normally attained when the Group owns, either directly or indirectly, more than 50% of the shares in the Company and has the power of exercising control over the Company. Minority interests are included in the Group's equity. The purchase method of accounts is applied when accounting for business combinations. Companies which have been acquired or sold during the year are consolidated from the date control is obtained or ceased.

#### Other

All other investments are accounted for in accordance with IAS 39, "Financial Instruments: Recognition and measurement", and additional information provided in the notes.

Intra-group transactions and balances, including internal profits and unrealised gains and losses are eliminated in the consolidation. Unrealised gains that have arisen due to transactions with associates are eliminated against the Group's share in the entity. Unrealised losses are correspondingly eliminated, but only to the extent that there are no indications of a decrease in value of the asset that has been sold intragroup.

#### 1.3 USE OF ESTIMATES WHEN PREPARING THE ANNUAL ACCOUNTS

Management has used estimates and assumptions that have affected assets, liabilities, revenues, expenses and information on potential liabilities. Future events may lead to changes in these estimates. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

The Group tests annually whether goodwill has suffered any impairment. The recoverable amount of cash generating units has been determined based on value in use calculations.

The value of the pension obligations depends on several aspects that are determined on an actuarial basis using several assumptions. Any changes in these assumptions will impact the carrying amount of pension obligations.

The Group is subject to income taxes in numerous jurisdictions. Significant judgement is required in determining the provision for income tax. There are many transactions and calculations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group recognises

liabilities for anticipated tax audit issues based on estimates of whether additional taxes will be due. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions in the period in which such determination is made.

The Groups management determines the estimated useful lives and related depreciation charges for its equipment and intangibles. These estimates are based on projected lifecycles and could change significantly as a result of innovations and competitor actions in response to severe industry cycles. Management will increase depreciation where useful lives are less than previously estimated, or it will make write-offs or write-downs.

If the changes also affect future periods, the effect is distributed over the current and future periods. Estimates and assumptions are continuously reviewed. Such changes will be recognised in the period new estimates can be determined with certainty. If the changes relate to other than the current period, the effects are allocated to the current and future periods respectively.

#### 1.4 FOREIGN CURRENCY

The Group presents its financial statements in NOK. This is also the parent company's functional currency. Each subsidiary has the local currency of their market as the functional currency. For consolidation purposes, the balance sheet figures for subsidiaries with a different functional currency have been translated at the rate applicable at the balance sheet date. The income statement has been translated at the average rate for each month. Exchange rate differences are recognised in equity. Changes to exchange rates are recognised in the statement of comprehensive income as they occur during the period. When investments in foreign subsidiaries are sold, the accumulated exchange rate differences relating to the subsidiary are recognised in the income statement.

#### 1.5 REVENUE FROM CONTRACT WITH CUSTOMERS

At contract inception, SuperOffice identifies the promised licenses and services within the contract and determine which of those are separate performance obligations. SuperOffice performance obligation within the contracts are described below. SuperOffice recognises revenue when we satisfy the identified performance obligations by transferring the promised licenses or service to the customer. The timing of the transfer is determined based on when the customer obtains control of the delivered licenses or services.

The SuperOffice group has the following types of contracts:

License revenue:

- On premises license agreements (right to use)
- Cloud subscriptions (right to access)
- Onsite subscriptions (right to access)
- Maintenance and support for on premises license agreements.

Sale of license subscriptions (right to access) are recognised over time, as the customer simultaneously receives and consumes the benefits of the services. Revenue from sale of on premises licenses (right to use) are recognised at the point in time when the customer get access to the software.

Maintenance and support related to on premises license agreements are delivered and recognised over the maintenance period.

Services:

Service agreements

The performance obligations within services are typically consulting hours which are performed and the customer simultaneously receives and consumes the benefit of the services. The SuperOffice Group has decided to recognise the revenue linear over the service agreement period as a simplified approach and thereby the service agreements are recognised over time.

Other operating revenue:

Other

Other operating revenue are revenues from contracts not related to the core business. Recognition of revenue from these contracts are considered individually.

Interests on bank deposits are recognised in the income statement when they are earned. Group contributions and dividends are recognised in the income statement when the shareholders' right to receive the group contribution has been determined by the Annual General Meeting.

#### Significant financing component

The Group receives short-term advances from its customers. Using the practical expedient in IFRS 15, the Group does not adjust the promised amount of consideration for the effects of a significant financing component if it expects, at contract inception, that the period between the transfer of the promised good or service to the customer and when the customer pays for that good or service will be one year or less.

## Contract costs

Under IFRS 15 there are two types of contract costs where an asset needs to be recognised:

- Incremental cost of obtaining a contract
- Cost incurred in fulfilling a contract.

Incremental costs of obtaining a contract (e.g. sales commission) will be recognised as an asset if the Group expects to recover them through the inherent margin of the contract. Cost such as bid costs, negotiations, meetings and contract writing are not considered incremental and are expensed as incurred.

IFRS 15 requires these costs to be recognised as an asset and amortised on a systematic basis that is consistent with the transfer to the customer of the goods and services to which the assets relates.

#### 1.6 SEGMENTS

SuperOffice management operates under one segment: Development and sale of CRM software. The segment is consequently equal to ordinary consolidated income statement.

## 1.7 CURRENT AND DEFERRED INCOME TAX

The income tax expense consists of tax payable and changes to deferred tax. Deferred tax liability/tax assets are calculated on all taxable temporary differences, except for goodwill for which amortisation is not deductible for tax purposes.

Deferred tax assets are recognised when it is probable that the Company will have a sufficient profit for tax purposes to utilise the tax asset. SuperOffice recognises formerly unrecognised deferred tax assets to the extent that it has become probable that the Group can utilise the deferred tax asset. Similarly, the Company will reduce its deferred tax assets to the extent that it can no longer utilise these.

Deferred tax liabilities and deferred tax assets are measured based on the expected future tax rates applicable to the companies in the Group where temporary differences have arisen. Deferred tax liabilities and deferred tax assets are recognised at their nominal value and are classified as non-current liabilities or non-current assets in the balance sheet. The tax payable and deferred taxes are recognised directly in equity to the extent that they relate to equity transactions.

#### 1.8 TANGIBLE ASSETS

Non-current assets are carried at cost less accumulated depreciation and impairment losses. When assets are sold or disposed of, the gain or loss is recognised in the income statement and the carrying amount is derecognised. Repairs and maintenance are charged to the income statement during the financial period in which they incurred.

The depreciation period and method are assessed each year to ensure that the method and period used harmonise with the financial reality of the non-current asset. Depreciation is calculated using the straight-line method to allocate their cost or re-valued amounts to their residual values over the estimated useful lives as follows:

Operating equipment 3 years
Furniture and fittings 3-10 years
Fittings rented office locations lease period

#### 1.9 INTANGIBLE ASSETS

Intangible assets are recognised in the balance sheet if there are probable future economic benefits that can be attributed to the asset which is owned by the Group and the asset's cost price can be reliably estimated. Intangible assets with indefinite economic life are annually tested for impairment. Intangible assets with a definite useful life are recognised at their cost price less accumulated depreciation and impairment losses. Depreciation is carried out using the straight-line method over the estimated useful life. The amortisation estimate and method applied are subject to an annual assessment. Intangible assets consist of goodwill, customer relationships, development and software.

#### Development

Costs associated with developing or maintaining computer software programmes are recognised as an expense as incurred. Expenses relating to development are capitalised and reported as intangible assets in the balance sheet if the following criteria are met in full:

- the product or process is clearly defined and its cost can be identified and measured reliably
- the technical solution for the product has been demonstrated
- the product or process will be sold or used in the Company's operations
- the asset will generate future economic benefit; and
- sufficient technical, financial and other resources for completing the project are present

The Group starts to capitalise the costs related to a project when the criteria above has been met in full.

The directly attributable costs that are capitalised as part of the software product include the software development employee costs and an appropriate portion of the relevant overheads.

Amounts invested in product development are capitalised and depreciated under the straight-line method over the expected useful life of the product. The expected useful life for capitalised development is 3-5 years.

Amount paid for source code is capitalised and depreciated in a straight line over the estimated useful life. The estimated useful life for source codes is 5 years.

#### Rights

For several years, SuperOffice AS has had a partner with exclusive rights to sell SuperOffice products on the American market. In 2018 SuperOffice AS purchased the rights to the American market. The investment generates a positive cash flow and is depreciated over 7 years. Rights are tested for impairment annually.

#### Goodwill

Excess value on the purchase of operations that cannot be allocated to assets or liabilities on the acquisition date is recognised as goodwill in the balance sheet. Goodwill is recognised in the balance sheet at cost price less accumulated impairment losses. Goodwill is not amortised, but allocated to cash flow generating units and assessment is made annually as to whether the carrying amount can be justified by future earnings. If there are indications of any need to recognise impairment losses relating to goodwill, an assessment will be made of whether the discounted cash flow relating to the goodwill exceeds the carrying amount of goodwill. If the discounted cash flow is less than the carrying amount, goodwill will be written down to its fair value. Goodwill is tested for impairment annually.

#### Software

Purchase of software licenses for internal use is capitalised and reported as intangible assets. The software is depreciated over the expected useful life, under the straight-line method.

#### 1.10 FINANCIAL ASSETS

The Group classifies its financial assets in the following categories: at fair value through profit or loss and loans and receivables. The classification depends on the purpose for which the financial assets were acquired. Management determines the classification of its financial assets at initial recognition.

## Financial assets at fair value through profit and loss

Financial assets at fair value through the profit or loss are financial assets held for trading. A financial asset is classified in this category if acquired principally for selling them in the short term, Derivatives are also categorised as held for trading unless they are designated as hedges. Assets in this category are classified as current assets if expected to be settled within 12 months, otherwise they are classified as non-current.

#### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are included in current assets, except for maturities greater than 12 months after the end of the reporting period. These are classified as non-current assets. The Group's loan and receivables compromise "trade and other receivables" and "cash and cash equivalents" in the balance sheet.

#### Recognition and measurement

Regular purchases and sales of financial assets are recognised on the trade-date – the date on which the Group commits to purchase or sell the assets. Investments are initially recognised at fair value plus transaction cost for all financial assets not carried at fair value through profit or loss. Financial assets carried at fair value through profit and loss are initially recognised at fair value, and transaction costs are expensed in the income statement. Financial assets are derecognised when the right to receive cash flows from the investments have expired or have been transferred and the Group has transferred substantially all risks and rewards of ownership. Loans and receivables are subsequently carried at amortised cost using the effective interest method.

Gains or losses arising from changes in the fair value for the "financial asset at fair value through profit or loss" category is presented in the income statement within "Net financial item" in the period in which they arise.

Exchange gain and losses related to loans, cash and cash equivalents are presented as financial income or financial cost in the profit and loss statement.

#### 1.11 LEASING

The Group has applied IFRS 16 using the modified retrospective approach. The impact of changes in accounting policies and impact of the initial application is disclosed in note 9.

#### Identifying a lease

At the inception of a contract, The Group assesses whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

#### The Group as a lessee

For contracts that constitute, or contain a lease, the Group separates lease components if it benefits from the use of each underlying asset either on its own or together with other resources that are readily available, and the underlying asset is neither highly dependent on, nor highly interrelated with, the other underlying assets in the contract. The Group then accounts for each lease component within the contract as a lease separately from non-lease components of the contract.

#### Recognition of leases and exemptions

At the lease commencement date, the Group recognises a lease liability and corresponding right-of-use asset for all lease agreements in which it is the lessee, except for the following exemptions applied:

- Short-term leases (defined as 12 months or less)
- Low value assets (defined as less than TNOK 75)

For these leases, the Group recognises the lease payments as other operating expenses in the statement of profit or loss when they incur.

#### Lease liabilities

The lease liability is recognised at the commencement date of the lease. The Group measures the lease liability at the present value of the lease payments for the right to use the underlying asset during the lease term that are not paid at the commencement date. The lease term represents the non-cancellable period of the lease, together with periods covered by an option either to extend or to terminate the lease when the Group is reasonably certain to exercise this option.

The lease payments included in the measurement comprise of:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives receivable
- Variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date.
- Amount expected to be payable by the Group under residual value guarantees
- The exercise price of a purchase option, if the Group is reasonably certain to exercise that option
- Payments of penalties for terminating the lease, if the lease term reflects the Group exercising an option to terminate the lease.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability, reducing the carrying amount to reflect the lease payments made and remeasuring the carrying amount to reflect any reassessment or lease modifications, or to reflect adjustments in lease payments due to an adjustment in an index or rate.

The Group does not include variable lease payments in the lease liability. Instead, the Group recognises these variable lease expenses in profit or loss.

The Group presents its lease liabilities as separate line items in the statement of financial position.

#### Right-of-use assets

The Group measures the right-of use asset at cost, less any accumulated depreciation and impairment losses, adjusted for any remeasurement of lease liabilities. The cost of the right-of-use asset comprise:

- The amount of the initial measurement of the lease liability recognised
- Any lease payments made at or before the commencement date, less any incentives received
- Any initial direct costs incurred by the Group. An estimate of the costs to be incurred by the Group
  in dismantling and removing the underlying asset, restoring the site on which it is located or
  restoring the underlying asset to the condition required by the terms and conditions of the lease,
  unless those costs are incurred to produce inventories.

The Group applies the depreciation requirements in IAS 16 Property, Plant and Equipment in depreciating the right-of-use asset, except that the right-of-use asset is depreciated from the commencement date to the earlier of the lease term and the remaining useful life of the right-of-use asset.

The Group applies IAS 36 Impairment of Assets to determine whether the right-of-use asset is impaired and to account for any impairment loss identified.

#### The Group as a lessor

For a contract that contains a lease component and one or more additional lease or non-lease components, The Group allocates the consideration in the contract applying the principles in IFRS 15 Revenue from Contracts with Customers.

#### Recognition of leases and income

For contracts where the Group acts as a lessor, it classifies each of its leases as either an operating lease or a finance lease. A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of an underlying asset. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership of an underlying asset.

The group as a lessor does not have any finance leases.

#### Operating leases

For operating leases, the Group recognises lease payments as other income, mainly on a straight-line basis. The Group recognises costs incurred in earning the lease income in other operating expenses. The Group adds initial direct costs incurred in obtaining an operating lease to the carrying amount of the underlying asset and recognises those costs as an expense over the lease term on the same basis as the rental income.

#### 1.12 IMPAIRMENT OF ASSETS

The Group's assets, with exception of deferred tax assets, are reviewed at each balance sheet date to disclose any indication of decrease in value. If any indication of decrease in value is identified, the assets recoverable amount is estimated the book value adjusted accordingly.

#### Determination of recoverable amount

The recoverable amount is the higher of the fair value less costs to sell and value in use. Cash flow from continued use is estimated by discounting expected future cash flow to net present value. The discount rate applied reflects the time value of money for the asset determined in the market. Recoverable amount for assets with no independent cash flow are determined by the cash flow from the cash generating unit the asset is allocated to.

#### Reversal of impairment

Except for goodwill, impairment losses for other assets recognised in the income statements for previous periods are reversed when there is information that the need for the impairment loss no longer exists or is not as great as it was. Any reversal of previous impairment losses is only recognised to the extent that it does not exceed what the amortised cost would have been if the impairment loss had not been recognised.

#### Impairment of financial assets

Losses from impairment of liabilities and receivables valued at amortised cost are reversed directly in the income statement if a subsequent increase in recoverable amount can be related to an event after the impairment was recognised in the income statement.

When a decline in the fair value of a loan or a receivable has been recognised, it will be recognised in the income statement. The accumulated loss recognised in the income statement represents the difference between the acquisition cost and the fair value, adjusted for potential impairments of the financial asset accounted for in the income statement in previous periods. Events considered to identify impairment are:

- Receivables not paid within 90 days of the due date.
- Information that a customer has financial difficulties and agreements of delayed payment because of a customer's financial problems.

#### 1.13 TRADE RECEIVABLES

Trade receivables are amounts due from customers for goods sold or services performed in the ordinary course of business. If collection is expected in one year or less they are classified as current asset. If not, they are presented as non-current asset. Trade receivables are recognised at amortized cost less provision for impairment.

#### 1.14 CASH AND CASH EQUIVALENTS

Cash includes cash at hand and in the bank.

#### 1.15 EARNINGS PER SHARE

Basic earnings per share are determined by profit for the year allocated to parent company equity holders and the average number of shares in the period. Diluted earnings per share are determined by profit for the year allocated to parent Company equity holders and the average number of shares in the period adjusted for any dilution by share options.

#### 1.16 EQUITY

Financial instruments are classified as liabilities or equity in accordance with the underlying financial reality. Interest, dividends, gains and losses relating to a financial instrument classified as a liability will be presented as an expense or revenue. Amounts distributed to holders of financial instruments which are classified as equity will be recognised directly in equity.

When treasury shares are acquired, the purchase price, including direct costs, is accounted for as a change in equity. These shares are classified as treasury shares and are presented as a negative equity element. Losses or gains on transactions involving treasury shares are not recognised in the income statement.

Cost of equity transactions are recognised directly in equity net of tax expenses.

When rights and obligations relating to how amounts are distributed from financial instruments depend on certain types of contingent events in the future and lie outside both the issuer's and holder's control, the financial instrument will be classified as a liability unless the probability of the issuer having to pay cash or other financial assets is remote at the time of issuance. In such case, the financial instrument is classified as equity.

#### 1.17 EMPLOYEE BENEFITS

The Group operates various post-employment schemes, including both defined benefit and defined contribution pension plans.

#### Pension obligations

A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. The Group has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods. A defined benefit plan is a pension plan that is not defined contribution.

Typically, defined benefit plans define an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors such as age, years of service and compensation.

The liability recognised in the balance sheet in respect of defined benefit pension plans is the present value of the defined benefit obligation at the end of the reporting period less the fair value of the plan assets. The defined benefit obligation is calculated annually by independent actuaries using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future cash outflows using interest rates recommended in the marked where the liability has incurred. Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to equity in other comprehensive income in the period in which they arise. Past-service costs are recognised immediately in income.

For defined contribution plans, the Group pays contributions to privately or publicly administrated pension insurance plans on a mandatory, contractual or voluntary basis. The Group has no further payment obligations once the contributions have been paid. The contributions are recognised as employee benefit expense when they are due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction of future payments is available.

#### Termination benefits

Termination benefits are payable when employment is terminated by the Group before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these benefits. The Group recognises termination benefits at the earlier of the following dates: (a) when the Group can no longer withdraw the offer of those benefits; and (b) when the entity recognisees cost for a restructuring that is within the scope of IAS 37 and involves the payment of terminations benefits. Benefits falling due more than 12 months after the end of the reporting period are discounted to their present value.

#### 1.18 PROVISIONS

Provisions are recognised when, and only when, the Group has a valid liability (legal or estimated) because of events that have taken place and it can be proven probable (more probable than not) that a financial settlement will take place, as a result of this liability, and that the size of the amount can be measured reliably.

#### 1.19 TRADE PAYABLES

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liability.

#### 1.20 CONTINGENT LIABILITIES AND ASSETS

Contingent liabilities and assets are not recognised in the annual accounts but are disclosed if significant and probable.

#### 1.21 GOVERNMENT GRANTS

Government grants are recognised when it is reasonably certain that the company will meet the conditions stipulated for the grants and that the grants will be received. Operating grants are recognised systematically during the grant period. Grants are deducted from the cost which the grant is meant to cover. Investment grants are capitalised and recognised systematically over the asset's useful life. Investment grants are recognised either as deferred income or as a deduction of the asset's carrying amount.

## 1.22 CHANGES IN ACCOUNTING POLICIES AND DISCLOUSURES

The following new and amended standards and interpretations have been implemented for the first time in 2019:

#### IFRS 16 Leases

IFRS 16 was issued in January 2016 and it replaces IAS 17 Leases, IFRIC 4 Determining whether an Arrangement contains a Lease, SIC-15 Operating Leases-Incentives and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease.

#### The Group as a lessee

IFRS 16 sets out the principles for the recognition, measurement, presentation and disclosure of leases and requires lessees to account for most leases under a single on-balance sheet model. At the commencement date of a lease, a lessee will recognise a liability to make lease payments and an asset representing the right to use the underlying asset during the lease term ("right-of-use asset"). The standard includes a number of optional practical expedients related to recognition and initial application. Lessees will be required to separately recognise the interest expense on the lease liability and the depreciation expense on the right-of-use asset.

Effective 1 January 2019 the Group adopted IFRS 16 using the modified retrospective approach and accordingly comparative information has not been restated. The Group recognised the cumulative effect of initially applying this Standard as an adjustment to the opening balance of retained earnings.

## Leases previously classified as operating leases under IAS 17

At the date of initial application of IFRS 16, the Group measured lease liabilities at the present value of the remaining lease payments, discounted using the Group's incremental borrowing rate at 1 January 2019.

Further, the Group recognised right-of-use assets at an amount equal to the lease liability adjusted by the amount of any prepaid or accrued lease payments.

The Group has applied the following practical expedients to leases previously classified as operating leases at the date on initial application:

- Exemption for short-term leases (defined as 12 months or less)
- Exemption for low value assets (defined as TNOK 75 or less)
- Excluded any initial direct costs from the measurement of the right-of-use asset
- Applied hindsight when determining the lease term for contracts containing options.

#### Leases previously classified as finance leases under IAS 17

For leases that were classified as finance leases under IAS 17, the carrying amount of the right-of-use asset and the lease liability at 1 January 2019 was determined to be the carrying amount of the lease asset and lease liability at the date if initial application of IFRS 16

#### IFRS 16 impact on the consolidated financial statements

On transition to IFRS 16, the Group recognised MNOK 143,8 in right-of-use assets and MNOK 143,4 as lease liabilities.

Reconciliation of lease commitments to lease liabilities 01.01.		143 430
Operating lease commitments 31 December 2019		140 894
+ Extension options reasonably certain to be exercised		48 687
- Practical expedient related to short-term leases	¥	1 995
- Practical expedient related to short-term leases	-	2 142
- Discounting using the incremental borrowing rate	π.	42 014
Lease liabilities recognised at initial application		143 430
The weighted average incremental borrowing rate applied:		3,98 %
Right-of-use assets recognised at initial application		143 843

#### 1.22 EVENTS AFTER THE BALANCE SHEET DATE

New information about the Company's financial position which becomes known after the balance sheet date is recorded in the annual financial statements. Events after the balance sheet date that do not affect the Company's position, but which will affect the Company's position in the future are stated if significant.

# SuperOffice Group - IFRS NOTE 2 - REVENUES FROM CONTRACTS WITH CUSTOMERS AND OPERATING EXPENSES

#### All figures in TNOK

OPERATING INCOME GEOGRAPHICALLY	2019	<u>2018</u>
Norway	182 745	167 014
Sweden	93 359	93 227
Denmark	40 325	33 450
Germany	49 488	47 534
Netherlands	47 272	43 835
Great Britain	11 607	10 189
Switzerland	24 764	21 141
Total	449 559	416 391

In 2019 59,4 % of the revenue is in foreign currency (59,9 % in 2018).

Revenues are recognised according to IFRS 15 and all revenues are from customer contracts.

OPERATING INCOME BY TYPE	2019	2018
On premises licenses	21 121	27 080
Maintenance and support	168 171	189 912
Onsite subscriptions	39 174	26 852
Cloud subscriptions	157 091	112 734
License revenue	385 557	356 577
Services	62 104	57 848
Other income	1 898	1 965
Total	449 559	416 391
TIMING OF REVENUE RECOGNITION	<u>2019</u>	2018
At a point in time	21 121	27 080
Over time	428 439	389 311
Total	449 559	416 391

## CONTRACT ASSETS AND CONTRACT LIABILITIES

The timing of revenue recognition, invoicing and cash collections results in invoiced accounts receivables (contract assets), prepayments from customers (contract liabilities) and prepaid contract costs (contract assets). Accounts receivable are recognised when the right to conditional consideration becomes unconditional. Contract liabilities are recognised as revenue as (or when) SuperOffice preforms under the contracts.

Contract liabilities consists of prepaid amounts from the customers. Contract assets consists of prepaid contract costs (sales commission) and accounts receivables.

#### NET CONTRACT ASSETS/-LIABILITIES CONSISTS OF THE FOLLOWING:

All figures in TNOK	Note	2019	2018
Contract assets:			
Accounts receivables	13	40 735	35 603
Prepaid contract costs	13	3 209	3 488
Contract liabilities:			
Prepayments from customers	19	106 144	80 594
Net contact assets/-liabilities		(62 200)	(41 503)

Customer contracts are invoiced on the following intervals: monthly, quarterly, bi-annually and annually. The invoicing period does not exceed 12 months. Prepayments from customers at 31 December 2018 of TNOK 80 594 has been recognised as revenue in 2019. The prepayment from customers of TNOK 106 144 at 31 December 2019 will be recognised as revenue upon delivery in 2019. Prepaid contract costs are recognised in the income statement over a running 12 months period.

OPERATING EXPENSES GEOGRAPHICALLY	2019	2018
Norway	186 494	175 967
Sweden	66 596	67 653
Denmark	25 846	23 983
Germany	31 746	29 978
Netherlands	29 222	27 418
Great Britain	6 391	6 969
Switzerland	22 604	20 166
Lithuania	17 600	16 065
Total	386 499	368 198

#### SuperOffice Group - IFRS NOTE 3 - PURCHASE OF MATERIALS AND SERVICES

All figures in TNOK	<u>2019</u>	<u>2018</u>
Direct operating cost	39 549	33 496
Third party consultants	8 704	7 545
Third party products	11 875	10 590
Other	611	2 119
Total	60 739	53 750

#### SuperOffice Group - IFRS NOTE 4 - PAYROLL AND RELATED EXPENSES

All figures in TNOK	Note	2019	2018
Salaries and holiday pay		144 361	133 724
Bonuses		24 557	25 081
Payroll tax		27 071	28 233
Pension cost, defined benefit plans	18	2 425	2 429
Pension cost, defined contribution plans	18	12 092	11 725
Other payroll expenses		19 680	15 890
Total payroll cost		230 187	217 081
Average man-year		230	227
Absence due to sickness		3,9 %	3,7 %

## SuperOffice Group - IFRS NOTE 5 - OTHER OPERATING EXPENSES

All figures in TNOK	2019	<u>2018</u>
Consultancy	9 970	10 143
Location cost/rent	8 168	23 731
Lease expenses	3 279	3 281
Fixtures not capitalised	1 925	2 384
Maintenance software and equipment	6 530	5 122
Office cost general	1 521	1 517
Communication cost	2 388	2 682
Company cars expenses	4 750	7 609
Travel expenses	3 833	3 951
Total	42 365	60 419

The implementation of if IFRS 16 (note 9) has reduced the operating expenses from 2018 to 2019 and increased the depreciations and financial expenses. IFRS 16 has reduced location cost by MNOK 16,6, company cars expenses by MNOK 3,3 and maintenance software & equipment by MNOK 0,2.

# SuperOffice Group - IFRS NOTE 6 - INTANGIBLE ASSETS

All figures in TNOK 2019	Goodwill	Rights	Development	Software	Total
Cost 01.01 Additions Disposals Cost 31.12	192 787 - - - 192 787	15 874 - - 15 874	88 376 13 884 - 102 260	3 539 83 (1) 3 620	300 576 13 967 (1) 314 541
Acc. depreciation and write downs 01.01 Depreciation of the year Acc. disposal Acc. depreciation and write downs 31.12 Translation effects CARRYING AMOUNT 31.12	135 680 - - 135 680 (28) 57 079	1 890 2 268 - 4 157 - 11 716	46 322 10 574 - 56 896 - 45 364	3 103 188 - 3 292 (20) 308	186 995 13 030 - 200 025 (48) 114 468
Rates of depreciation Depreciation method Economic lifetime	N/A Infinite	Linear 7 years	Linear 3-5 years	Linear 3-4 years	
2018	Goodwill	Rights	Development	Software	Total
Cost 01.01 Additions Disposals Cost 31.12	192 787 - - 192 787	15 874 - 15 874	80 840 7 536 - 88 376	3 302 367 (129) 3 539	288 159 23 776 (11 359) 300 576
Acc. depreciation and write downs 01.01 Depreciation of the year Write downs of the year Acc. depreciation and write downs 31.12 Translation effects CARRYING AMOUNT 31.12	135 680 - - 135 680 (28) 57 079	1 890 - 1 890 - 13 984	33 662 12 660 - 46 322 - 42 054	2 733 454 46 3 103 (12) 423	183 304 15 004 46 186 995 (40) 113 540
Rates of depreciation Depreciation method Economic lifetime	N/A Infinite	Linear 7 years	Linear 3-5 years	Linear 3-4 years	

## Goodwill:

See note 7

#### Rights

For several years, SuperOffice AS has had a partner with exclusive rights to sell SuperOffice products on the American market. In 2018 SuperOffice AS purchased the rights to the American market. The investment generates a positive cash flow and is depreciated over 7 years. Rights are tested for impairment annually.

#### **Development Cost**

The SuperOffice Group has capitalised expenses related to new development activities that are technically and commercially viable for the business according to IAS 38. Activities related to maintenance of existing software have not been capitalised but is recognised in the consolidated income statement.

The SuperOffice Group has capitalised MNOK 15,5 in development cost during 2019 and received MNOK 1,6 in funding from The Research Council of Norway (Forskningsrådet). Depreciations and write downs came to MNOK 12,7 in 2019. MNOK 58,8 (MNOK 59,0 in 2018) has been recognised as development cost in the income statement. The development cost derives from SuperOffice AS, SuperOffice Business Solutions AB and SuperOffice AG.

The directly attributable development costs that are capitalised as part of the software product include the software development employee costs and an appropriate portion of the relevant overhead costs.

The costs of product development not fulfilling the criteria of capitalisation are expensed over the income statement. Amortisation of capitalised development projects are included in other operation expenses in the table below.

SPECIFICATION OF EXPENSED DEVELOPMENT COST	<u>2019</u>	<u>2018</u>
Wages and personnel expenses	39 764	39 329
Consultancy	5 612	5 092
Other operating expenses	13 420	14 545
Total expenses	58 797	58 966

#### SuperOffice Group - IFRS NOTE 7 - IMPAIRMENT TESTING OF GOODWILL

#### Impairment testing of goodwill:

The Group's goodwill is related to shares purchased by SuperOffice AS. The goodwill is related to the customer relationship, marketing and technology. The acquisitions occurred in the period 1999 to 2007. Impairment testing of the goodwill is carried out at the end of the year for the respective cash generating units to which goodwill relates to. Recoverable amount is determined based on an assessment of the respective cash generating units' value in use. The values in use are estimated based on discounting expected future cash flows before tax, discounted at an appropriate discount rate before tax that takes into account the maturity and risk. Recoverable amount will therefore demonstrate what the value of the asset is expected to contribute to the business.

#### Cash flows:

Future cash flows are based on best estimates for 2020 and forecasts for the four subsequent years. Cash flows are determined based on historical figures for the respective cash generating units. For the period after 2024, it is assumed a growth rate of 2,5 %. A growth of 2,5 % in the terminal value is assumed to be reasonable as the demand for CRM products and the company's products is expected. EBIT margins are based on historical data, and expectations for the coming years. The interest rate (WACC) used for discounting cash flow is 13,93 % for the entire period compared to 13,95 % at end of 2018. The WACC has been calculated based on the guidelines in IAS 36.55-57 and IAS 36. A15-A21.

The most significant part of goodwill is related to acquisitions of eJournal AS (TNOK 28 033), and SuperOffice AG (TNOK 12 772). The goodwill for these companies amounts to TNOK 40 805 (71,5 % of total goodwill). SuperOffice eJournal AS was merged with SuperOffice AS in 2014. It is still possible to identify the cash flows generated from the products that generated the goodwill at the time of the acquisition. Following are the applied growth factors during the period 2020-2024:

#### SuperOffice eJournal:

- Revenue growth: 5,0 %,
- Cost: On average 4,0 %
- Terminal Value: 2,5 %

#### SuperOffice AG:

- Revenue growth: 4,2%-10 %

- Cost: 2.0 %

- Terminal Value: 2,5 %

The growth in SuperOffice eJournal is related to the product Service and this product has a growth which is higher than the average in the group.

The growth in SuperOffice AG is related to growth in recurring revenues from subscription models.

The estimated fair value based on a value in use calculation for SuperOffice eJournal is TNOK 213 246 and the fair value for SuperOffice AG is TNOK 29 280. The fair values calculated for goodwill are significantly above the carrying amounts of the goodwill of respectively TNOK 28 033 and TNOK 12 772.

The risk related to the estimated value in use and a potential impairment for SuperOffice eJournal, is considered to be low as both revenues and costs in the estimates applied are quite predictable. Revenues are mainly recurring revenues from the existing customer base, and in a historic perspective conservative growth in revenue from new customers. The cost base is predictable.

The risk related to the estimated value in use for SuperOffice AG and a potential impairment is mainly related to assumed growth. With no growth and the same cost base a potential write-down will have to be considered.

Based on sensitivity analyses performed the risk related to a write down of the goodwill is considered to be low. A write down must be considered if the growth is negative over several years, and with a negative growth rate in the terminal value.

#### CASH GENERATING UNITS (CGU) CONSISTS OF:

CompanyGroupSuperOffice GroupTechnology

SuperOffice GmbH, Dortmund Central European Market SuperOffice AG Central European Market

SuperOffice Sweden AB
SuperOffice Business Solutions AB
Swedish Market
SuperOffice eJournal AS
Swedish Market
European Market

#### All figures in TNOK

GOODWILL CONSISTS OF	Group	2019	2018
eJournal	European Market	28 033	28 033
CAB	Central European Market	7 717	7 717
SuperOffice AG	Central European Market	12 772	12 772
Caesar	Swedish Market	8 557	8 557
CARRYING AMOUNT 31.12.		57 079	57 079

# SuperOffice Group - IFRS NOTE 8 - TANGIBLE ASSETS

# All figures in TNOK

2019	Capitalised Expenses	Operating Equipment	Total
Cost 01.01	117	40 613	40 730
Additions	-	2 733	2 733
Disposals	-	(62)	(62)
Cost 31.12	117	43 284	43 401
Acc depreciation and write downs 01.01	6	30 248	30 254
Depreciation of the year	24	3 307	3 331
Acc. Deprecation disposal	-	(73)	(73)
Acc. Depreciation and write downs 31.12	29	33 482	33 512
Translation effects	373	2 188	2 188
CARRYING AMOUNT 31.12	87	11 990	12 077
Depreciation method:	Linear	Linear	
	Over the		
Economic lifetime:	lease period	3-10 years	
2018	Capitalised	Operating	Total
2010	Expenses	Equipment	Total
Cost 01.01	- Lxperises	39 567	39 567
Additions	117	2 505	2 622
Disposals	-	(1 459)	(1 459)
Cost 31.12	117	40 613	40 730
003(01.12	A-363	10010	10 700
Acc depreciation and write downs 01.01	<b>₩</b> 3	27 782	27 782
Depreciation of the year	6	3 636	3 642
Write downs of the year	### ### ### ### ### ### ### ### #### ####	165	165
Acc. Deprecation disposal	<b>₩</b> 3	(1 334)	(1 334)
Acc. Depreciation and write downs 31.12	6	30 248	30 254
Translation effects	¥3	2 236	2 236
CARRYING AMOUNT 31.12	111	12 601	12 712
December 1 the second of	Lincor	Lincor	
Depreciation method:	Linear	Linear	
- Company of the December of the Company of the Com	Over the	2.40	
Economic lifetime:	lease period	3-10 years	

# SuperOffice Group - IFRS NOTE 9 - LEASES

The Group leases several assets such as offices, cars and office equipment. The Group's right-of-use assets are categorized and presented in the table below:

# All figures in TNOK

RIGHT-OF USE ASSETS	Office space	Office Equipment	Motor Vehicles	Total
Balance at 01.01.2019	136 756	907	6 180	143 843
Additions		. <del>-</del> 0	3 732	3 732
Depreciations	(13 670)	(220)	(3 141)	(17 032)
Adjustments	227	-	87	313
Currency exchange differences	(287)	(15)	(32)	(335)
Balance at 31.12.2019	123 025	673	6 824	130 522
Lower of remaining lease term or economic life	1-15 years	3-5 years	1-4 years	
Depreciation method	Linear	Linear	Linear	

# LEASE LIABILITIES

Undiscounted lease liabilities and maturity of cash outflows	Total
Less than 1 year	19 950
1-2 years	17 387
2-3 years	13 971
3-4 years	11 040
4-5 years	9 409
More than 5 years	98 910
Total undiscounted lease liabilities at 31.12	170 668

Summary of the lease liabilities		Total
At initial application 01.01.2019		143 430
New lease liabilities recognised in the year		4 045
Cash payments for the principal portion of the lease liability	150	14 769
Cash payments for the interest portion of the lease liability	2	5 324
Interest expense on lease liabilities		5 324
Currency exchange differences	-	249
Total lease liabilities at 31.12		132 457
Current lease liabilities		15 079
Non-current lease liabilities		117 378
Total cash outflows for leases		20 099
Summary of other lease expenses recognised in profit or loss		Total
Operating expenses related to short-term leases (including short-term low value assets)		1 796
Operating expenses related to low value assets (excluding short-term leases included		
above)		1 307
Total lease expenses included in other operating expenses		3 103

#### Practical expedients applied

The Group also leases some personal computers, office equipment and furniture with contract terms of 1 to 3 years. The Group has elected to apply the practical expedient of low value assets for some of these leases and does not recognise lease liabilities or right-of-use assets. The leases are instead expensed when they incur. The Group has also applied the practical expedient to not recognise lease liabilities and right-of-use assets for short-term leases, presented in the table above.

#### Variable lease payments

In addition to the lease liabilities above, the Group is committed to pay variable lease payments for some of their leases. The variable lease payments are expensed as incurred.

#### Extension and termination options

The Group's lease of the office in Oslo has a lease term running until August 2030 with options to extend the lease for 5 + 5 years. The first 5 year option is included in the calculation. The second 5 year option is not included in the calculations. The discounted lease obligation for the office in Oslo is MNOK 108,8 at 31 December. The 5 year option included in the lease obligation is not yet committed.

The office locations in the UK and Denmark has been included in the liability with lease terms of 2,5 and 3 years. However, these contract may be terminated with 3-6 months' notice.

## Leases not yet commenced to which the Group is committed

As at 31 December 2019 the Group has entered into two lease contracts of offices where the commencement date is in 2020. A three year lease contract of SuperOffice Business Solutions AB's offices in Gothenburg has commencement date 1 January 2020. SuperOffice GmbH in Dortmund have commencement date 1 October 2020 on a ten year contract of new offices in Dortmund. The lease obligation and the right-of-use asset will be included in the balance sheet from the commencement date.

The lease contract of the offices of SuperOffice Business Solutions AB in Gothenburg expired 31 December 2019. As there was less than 12 months left of the contract at the implementation of IFRS 16, the contract was not included in the calculated lease liability and right of use asset from 1 January 2019.

#### The Group as a lessor

SuperOffice AS has a lease contract of the office building in Wergelandsveien 27 in Oslo, a part of the building is being sublet to an external party. The lease contract is running to 30 September 2023 and the lessee has an option to extend the lease for additional 5 years. The sublease is classified as an operating lease and the monthly revenue from the lease is recognised as Other Operating Revenue as they incur. The revenue from the agreement was TNOK 1 353 in 2019, the amount includes the lease, service cost and electricity.

# SuperOffice Group - IFRS NOTE 10 - FINANCE INCOME AND COSTS

All figures in TNOK

NET FINANCIAL ITEMS CONSISTS OF:	Note	2019	<u>2018</u>
Interest income:			
- Bank deposits		217	139
- From loans to SuperInvest AS		4 124	3 267
- Other interest income		144	128
Dividend from investment in shares		<u>'</u> ≅	165
Foreign exchange gains		2 972	2 529
Other financial income		444	395
Total financial income		7 902	6 623
Interest expense:			
- Bank borrowings		119	170
- Interest lease agreements	9	5 324	(+)
- Other interest expense		141	195
Loss on sales of shares		<u>-</u> -	1 784
Foreign exchange losses		2 353	2 066
Other financial expenses		372	618
Total financial costs		8 308	4 663
Net financial items		(407)	1 960

## SuperOffice Group - IFRS NOTE 11 - RELATED PARTIES

The related parties of the SuperOffice Group are as follows:

#### SuperInvest AS

SuperInvest AS is the parent company of SuperOffice AS and holds 100 % of the shares in the Company. There are no employees in SuperInvest AS and employees in SuperOffice AS do the administrative work and accounting related to SuperInvest AS.

#### Uneco AS

Uneco AS is owned by Wenche Reinemo Amundsen (majority shareholder), Madeleine Amundsen and Une Joachim Amundsen. Uneco AS owns 60,2 % of the shares in SuperInvest AS.

#### Visma AS

Visma AS owns 22,2 % of the share of SuperInvest AS. Visma AS and its subsidiaries are also a partner selling SuperOffice products and a "hosting partner" for the SuperOffice Online subscription products as well as Application Service Provider for parts of SuperOffice's internal systems. Visma AS from time to time also provides software, consultancy and training services to SuperOffice.

#### Keyforce AS

Une Joachim Amundsen is a member of the board of Directors in Keyforce AS. He holds 18 % of the shares in Uneco AS and is a member of the board of directors of SuperOffice AS and SuperInvest AS. Transactions with the subsidiaries Keyforce Norway AS and Keyforce Consulting AS are included in the figures. Keyforce is a customer of SuperOffice.

#### Wergelandsveien 27 AS

Wergelandsveien 27 AS is owned by Uneco AS (100 %). Ole Erlend Vormeland, the CFO of SuperOffice AS, is the chairman of the board of directors and Wenche Reinemo Amundsen, Madeleine Amundsen and Une Joachim Amundsen are board members. SuperOffice AS has a leasing agreement of the property Wergelandsveien 27. The contract is running for 15 years from 1 August 2015, with a 5+5 year option to extend the lease period. SuperOffice AS preforms accounting and administrative services for Wergelandsveien 27 AS

#### Singita AS

Uneco AS has a controlling interest in Singita AS. There has not been any transactions between Super-Office and Singita AS in 2018 or 2019.

#### Key management

For information on remuneration and loans given to members of the executive management of the Group and the Board of Directors please see note 20.

#### All figures in TNOK

TRANSACTIONS WITH RELATED PARTIES	<u>2019</u>	<u>2018</u>
Sales of goods and services:		
Keyforce AS	51	-
SuperInvest AS	225	225
Uneco AS	513	575
Visma AS	2 298	4 045
Wergelandsveien 27 AS	181	176
Total	3 268	5 020
Purchases of goods and services:		
Keyforce AS	2	147
Visma AS	31 228	24 253
Wergelandsveien 27 AS	10 950	10 388
Total	42 179	34 788

#### All figures in TNOK

YEAR-END BALANCES ARISING FROM SALES/PURCHASES OF GOODS AND SERVICES:	2019	2018
Receivables from related parties:		
Uneco AS	52	.=.
Visma AS	30	20
Wergelandsveien 27 AS	1	1
Payables to related parties:		
Keyforce AS	-	30
Visma AS	4 313	2 349
Wergelandsveien 27 AS	3 410	1 <del>7</del> .8
All fauros in TNOV		
All figures in TNOK		
LOAN/(DEBT) TO RELATED PARTIES	<u>2019</u>	<u>2018</u>
Loan to SuperInvest AS:		
At 1 January	74 296	42 603
Increase in Ioan to SuperInvest AS	606	28 426
Interest charged to SuperInvest AS	4 124	3 267
At 31 December	79 026	74 296

SuperOffice AS has granted a loan to SuperInvest AS. The interest on the loan is calculated based on 3 month NIBOR + the same margin as SuperInvest AS has on its loan facility with DNB Bank ASA.

# SuperOffice Group - IFRS NOTE 12 – ACCOUNTING TREATMENT OF TAX

## All figures in TNOK

INCOME TAX EXPENSE	2019	<u>2018</u>
Current tax on profits for the year:	12 841	7 942
Adjustment in respect of prior years Total current tax	12 841	(9) 7 <b>933</b>
Total current tax	12 041	7 333
Change in deferred tax	1 696	3 765
Change in deferred tax due to change in tax rate	(159)	(159)
Total deferred tax	1 536	3 606
Income tax expense	14 377	11 539

Current tax on profits for the year amounts to TNOK 12 841, and taxes payable in the balance is TNOK 505 and a prepayment of income tax of TNOK 1 962. The deviation relates mainly to SuperOffice AS, SuperOffice Business Solutions AB and SuperOffice Sweden AB. SuperOffice AS pays a group

contribution to the parent company SuperInvest AS, and the tax liability is transferred to SuperInvest AS (TNOK 10 587). The two Swedish and the Dutch entities have prepaid taxes exceeding their current tax and have a receivable (TNOK 1 436).

The tax on the Group's profit before tax differs from the theoretical amount that would arise using the weighted average tax rate to profits of the consolidated entities as follows:

All figures in TNOK	<u>2019</u>	<u>20</u>	018
Profit before income tax Estimated income tax at nominal rate (22 %)	62 654 13 784	50 1: 11 5:	7.15°
Tax effects of: Non-deductible costs/income not subject to tax Adjustments from previous years Tax rate differences Other Tax charge	301 - 572 (280) 14 377	(4:	02 (9) 57) 68 <b>39</b>
Effective tax rate	22,9 %	23,0	) %
All figures in TNOK			
DEFERRED TAXES	1	201 <u>9</u>	2018
Deferred tax assets: Deferred tax assets to be recovered after more than 12 months Deferred tax asset to be recovered within 12 months Total deferred tax asset	9	198 - 198	9 112 - 9 <b>112</b>
Deferred tax liabilities: Deferred tax liabilities to be recovered after more than 12 months Deferred tax liabilities to be recovered within 12 months Total deferred tax liability		723 - <b>723</b>	14 101 - 14 101
Net deferred tax	(6	525)	(4 988)
The gross movement on the deferred income tax account is as follows:	i i	<u>2019</u>	<u>2018</u>
Net deferred tax value 01.01. Income statement charge Adjustment related to previous years Exchange rate fluctuations Deferred tax group contribution	. (	988) (251) 73 309 667)	(1 382) 579 296 341 (4 822)
Net deferred tax	(6	525)	(4 988)

DEFERRED TAX LIABILITIES	Operating Equipment	Financial Assets	Gain/Loss Receivables Account	eceivables	Tax Losses	Other	Total
At 1 January 2018 Charged/(credited) to the income statement Charged directly to equity Group contribution Exchange differences At 31 December 2018 Charged/(credited) to the income statement Charged directly to equity Net change group contribution Exchange differences At 31 December 2019	47 (3) 44 151 194	552 (552)	84 (20) - ' (43) - ' ' 51	26 2 2 29	1 3 6 6 1 1 1 1 1 1 1 1	9 443 21 (160) 4 822 (135) 13 991 (139) (140) 1 667 67	10 152 (578) (160) 4 822 (135) 14 101 28 (140) 1 667 67
DEFFERRED TAX ASSETS  At 1 January 2018 Charged/(credited) to the income statement Exchange differences At 31 December 2018 Charged/(credited) to the income statement Exchange differences At 31 December 2010	Operating Equipment 70 (48) - 22 (28) 87	Financial Assets	Gain/Loss Receivables Account - 132 - 115 - (69) - (69) - (54)	132 115 (69) 179 (54)	Tax Losses 8 566 (78) 410 8 899 (141) 235	Other 2 11 13 (13)	Total 8 770 341 9112 (223) 309

The Group has a deferred tax asset not recognised in the balance sheet of TNOK 4 363 and TNOK 4 503 in 2019 and 2018 respectively. These deferred tax assets are related to losses carried forward in the subsidiary in Germany and they are considered to involve risk of not being utilised.

The deferred tax liability "Other" includes the deferred tax liability related to Group contribution. This is classified according to IFRS as a deferred tax liability until the general meeting has been held in SuperOffice AS in 2020. The deferred tax liability related to the group contributions amounts to TNOK 10 587, while the remaining relates mainly to the profit allocation funds in the Swedish entities.

#### SuperOffice Group - IFRS NOTE 13 - TRADE AND OTHER RECEIVABLES

Prepaid contract cost (commissions on sales)

All figures in TNOK

ACCOUNTS RECEIVABLE	2019	2018
Accounts receivables	41 854	36 513
Accounts receivables 31.12	41 854	36 513
Provisions for bad debt 01.01	(910)	(668)
Provision for bad debt during the period	(1 119)	(791)
Reversed provision during the period	910	549
Total provisions 31.12	(1 119)	(910)
Net accounts receivables 31.12	40 735	35 603

Losses for bad debt are classified as operating expenses in the income statement. In 2019 TNOK 872 has been expensed as bad debt (TNOK 856 in 2018).

Impairment of accounts receivables are assessed on an individual basis. As at 31 December 2019 trade receivables amounting to MNOK 19,7 were past due. Overdue accounts receivables are mainly related to slow processing of accounts payables with some of our customers. They are not related to any general problems with the ability or willingness to pay. Provisions have been made for the receivables that most likely will not be collected.

As at 31 December 2019 trade receivables of TNOK 1 119 were impaired and provided for. The impairment is based on an individual assessment of outstanding trade receivables.

Aging of accounts receivable as of 31 December, excluding impaired receivables were as follows:

Year	Not due	1 - 30 days	31-60 days	61-90 days	> 91 days	Total
2019	21 056	17 988	873	274	542	40 735
2018	21 001	12 364	1 134	212	891	35 603
THER CURR	RENT RECEIVABL	.ES		2019	2018	
Prepaid expen	ses			10 974	8 456	

3 209

3 488

Accrued revenue/(deferred revenue) Other short term receivables	(703) 1 537	(380) 1 734
Total other current receivables	15 018	13 298
OTHER NON-CURRENT RECEIVABLES	2019	2018
Deposits	831	834
Other long term receivables	180	2 334
Total other non-current receivables	1 011	3 169

The implementation of IFRS 9 Financial Instruments has not had any impact on the figures for 2019.

#### SuperOffice Group - IFRS NOTE 14 - CASH GENERATED FROM OPERATIONS

All figures in TNOK	Note	2019	2018
Profit before income tax		62 654	50 152
Adjustments for:			
Depreciation and write down	6, 8, 9	33 393	18 882
Finance costs	10	407	(1 959)
Change in retirment benefit obligations	18	8	13
Forreign exchange losses/(gains) on operating activites		416	219
Changes in working capital (excluding the effects of			
acquistion and exchange differences on consolidation):			
Trade and other receivables	13	(5 132)	(6 514)
Trade and other payables	19	5 777	1 842
Movement in other liabilities	19	18 687	33 539
CASH GENERATED FROM OPERATIONS		116 210	96 175

# SuperOffice Group - IFRS NOTE 15 - LIST OF SUBSIDIARIES

The following subsidiaries are included in the consolidated financial statements:

Company Name	City of incorporation	Industry	Ownership interest	Voting power
SuperOffice Norge AS	Oslo	Software	100 %	100 %
SuperOffice Sweden AB	Stockholm	Software	100 %	100 %
SuperOffice Business Solutions AB	Gothenburg	Software	100 %	100 %
SuperOffice Danmark A/S	Copenhagen	Software	100 %	100 %
SuperOffice Benelux B.V.	Eindhoven	Software	100 %	100 %
SuperOffice Software Ltd.	London	Software	100 %	100 %
SuperOffice AG*	Basel	Software	100 %	100 %
UAB SuperOffice	Vilnius	Software	100 %	100 %
National Securities AS	Oslo	Software	100 %	100 %
SuperOffice KK**	Tokyo	Software	75 %	75 %

<sup>\*</sup> SuperOffice AG owns 100% of SuperOffice GmbH in Germany. \*\* There is no operational activity in SuperOffice KK.

#### SuperOffice Group - IFRS NOTE 16 - SHARE CAPITAL AND SHAREHOLDERS

As at 31 December 2019 SuperOffice AS had a share capital of NOK 13 673 237 distributed on 19 533 195 shares, each with a nominal value of NOK 0,70. All issued shares are held by SuperInvest AS.

#### SuperOffice Group - IFRS NOTE 17 – EARNINGS PER SHARE AND DIVIDENDS

Number of shares in thousands		<u>2019</u>	<u>2018</u>
Ordinary shares, nominal amount NOK 0,7 Number of shares outstanding 31.12.		19 533 <b>19 533</b>	19 533 <b>19 533</b>
Earnings per share: In thousands			
2019 Ordinary shares, nominal amount NOK 0,7 Shares outstanding 31.12	Number of shares 19 533 19 533	Ytd average 19 533 19 533	Number of days 365
2018 Ordinary shares, nominal amount NOK 0,7 Shares outstanding 31.12	Number of shares 19 533 19 533	Ytd average 19 533 19 533	Number of days 365
In thousands		2019	2018
Profit for the year due to holders of ordinary s Average numbers of shares - basic EPS - Basic, NOK per share	shares	48 276 19 533 2,47	38 613 19 533 1,98

# SuperOffice Group - IFRS NOTE 18 - RETIREMENT BENEFIT OBLIGATIONS

The companies within the SuperOffice Group have a variety of pension schemes. The schemes are generally funded through payments to insurance companies. Except for, SuperOffice AG, all companies in the Group have defined contribution plans.

In accordance with IAS 19 the Group has a defined benefit plan for 11 employees in SuperOffice AG in Switzerland. The scheme provides an entitlement to defined future benefits. The pensions depend primarily on the number of years of earnings, the salary level on retirement and the National Insurance benefits. The future obligation of the pension plan has been calculated by an actuary and has been recognized with TNOK 291 in the balance sheet compared to TNOK 282 in 2018.

Pension plans in other countries are contribution based and in accordance with local legislation. At year end 2019 a total of 189 of the Group's employees were included in a contribution based pension plan.

2019	2018
291 <b>291</b>	282 <b>282</b>
12 092 2 425 14 517	11 725 2 429 14 153
	291 291 12 092 2 425

## SuperOffice Group - IFRS NOTE 19 - TRADE PAYABLES AND OTHER CURRENT LIABILITIES

All figures in TNOK

TRADE PAYABLES	2019	<u>2018</u>
Accounts payable Total trade payables	18 801 18 801	13 006 13 006
PREPAYMENTS FROM CUSTOMERS	2019	2018
Prepayment from customers - maintenance Prepayment from customers - subscriptions Prepayment from customers - other Total prepayments from customers	1 623 103 843 678 106 144	1 579 78 181 834 80 594
OTHER CURRENT LIABILITIES	2019	<u>2018</u>
Accrued expenses Accrued salaries Accrued vacation pay Other current liabilities Total other current liabilities	5 696 12 065 14 223 17 32 001	13 690 9 936 14 369 35 38 031

# SuperOffice Group - IFRS NOTE 20 - REMUNERATION AND FEES TO DIRECTORS AND EXECUTIVES

All figures in TNOK

REMUNERATIONS TO EXECTUTIVES

2019	Salary	Bonus	Benefits	Pension	Other	Total	Employee	Severance Options	Options
			in kind	cost	remuneration	remuneration	contribution	package	
Gisle Jentoff, Chief Executive Officer	2 981	469	24	100	377	3 952	252	Yes	°Z
Guttorm Nielsen, Chief Product Officer	2 590	375	12	100	137	3 214	453	°Z	Š
Ole Erlend Vormeland, Chief Finance Officer	1 952	375	24	100	246	2 697	380	8	Š
Jennifer Lim Lund, Chief Marketing Officer	1 422	71	=	100		1 604	226	8 N	°Z
Total	8 945	1 290	71	401	760	11 466	1 617		
2018	Salary	Bonus	Benefits	Pension	Other	Total	Employee	Severance	Options
			in kind	cost	remuneration	remuneration	contribution	package	
Gisle Jentoff, Chief Executive Officer	2 893	504	19	46	198	3 711	523	Yes	N <sub>o</sub>
Guttorm Nielsen, Chief Product Officer	2 551	440	25	46	136	3 249	458	N <sub>o</sub>	8 8
Ole Erlend Vormeland, Chief Finance Officer	1 893	447	27	46	245	2 708	382	<sub>N</sub>	8 N
Jennifer Lim Lund, Chief Marketing Officer	1 193	78	13	46	Е	1 381	195	<sub>N</sub>	8 N
Total	8 529	1 468	84	389	629	11 050	1 558		
REMUNERATIONS TO THE BOARD OF DIRECTORS	ECTORS								
2019	Board	Salary	Benefits	Pension	Other	Total	Employee		
	remuneration		in kind	cost	remuneration	remuneration	contribution		
Oddbjørn Lende, Chairman	150		•		1	150	21		
Guttorm Nielsen, Board Member	ī	1	ï	ĵ	ī	T	1		
Øystein Moan, Board Member	ī	t	×	1	ï	r	ì		
Une Joachim Amundsen, Board Member	Î,	ti	ı	ı,	Č	E	į,		
Total	150	ti.	ľ	Ü	ř	150	21		
2018	Board	Salary	Benefits	Pension	Other	Total	Employee		
	remuneration		in kind	cost	remuneration	remuneration	contribution		
Oddbjørn Lende, Chariman	150	39	•	i		150	21		
Guttorm Nielsen, Board Member	1	1		I		a	1		
Øystein Moan, Board Member	•	1	1	1		ā	ı		
Une Joachim Amundsen, Board Member		2	1	1		1	i		
Total	150	•	ı	1	ī	150	21		

#### LOAN TO EMPLOYEES

2019	Payment plan	Outstanding amount	Interest rate
Gisle Jentoft, Chief Executive Officer, SuperOffice AS Total		2 <u></u>	2,50 %
2018	Payment plan	Outstanding amount	Interest rate
Gisle Jentoft, Chief Executive Officer, SuperOffice AS Total	Due 10.03.2020	2 058 <b>2 058</b>	2,50 %

# REMUNERATION TO THE BOARD OF DIRECTORS AND MANAGING DIRECTOR

The Board proposes to the General Meeting that the chairman of board will receive a fee of TNOK 150 for 2019. If the employer terminates the employment, the Chief Executive Officer in SuperOffice AS has an agreement which gives him the right to compensation after termination of employment before retirement equal to 100 % salary for the first 12 months.

SuperOffice has by the end of 2019 no outstanding option schemes.

# STATEMENT TO THE ANNUAL GENERAL MEETING ON THE SETTING OF SALARIES AND OTHER REMUNERATION TO SUPEROFFICE AS'S EXECUTIVE MANAGEMENT

This statement has been prepared based on the new Public Companies Act (Aksjeloven) § 6-16a concerning salaries and other remuneration to executive management and applies to the executive management of SuperOffice AS. The executive management of SuperOffice AS consists of the Chief Executive Officer, Chief Product Officer, Chief Marketing Officer and Chief Financial Officer.

The statement describes the Company's guidelines for setting salaries and other remuneration for the forthcoming financial year, as well as the guiding principles for the Company's management remuneration policy.

- It is in the Company's interest and its policy for salaries and other benefits to be competitive, so that SuperOffice is an attractive employer, able to attract and retain competent individuals in the Group's management.
- Managers' remuneration must be competitive and reflect the individual manager's responsibility and performance.
- The Board of Directors of SuperOffice AS sets the remuneration for the Chief Executive Officer and the Chief Executive Officer sets the remuneration to the other members of the executive management in consultation with the Chairman of the Board.
- In addition to a basic salary, SuperOffice may offer executive management a variable bonus scheme. This variable remuneration is based on the results SuperOffice achieves and is linked to selected financial key performance indicators such as the Company's turnover and operating profit. The variable bonus may also be linked directly to specific targets for the individual manager.
- SuperOffice also offers company cars to the executive management Group. Other benefits in kind correspond to benefits offered to all or parts of SuperOffice AS and include free mobile phones, broadband, free newspapers, and accident and travel insurance.
- The executive management of SuperOffice AS has no outstanding share options or subscription rights.
- SuperOffice AS has signed a severance pay agreement with the Chief Executive Officer which
  applies only if the employer terminates the employment contract. In this case, the Chief Executive
  Officer is entitled to severance pay equivalent to 12 months' salary and bonus based on an

- average of salary and bonus paid to the Chief Executive Officer in the three financial years preceding termination. Holiday pay will not be included in the severance pay.
- SuperOffice AS's executive management is included in the general pension scheme that applies to all SuperOffice AS employees. There is no special pension scheme for executive management from, for example, the age of 62, but the absence of such a scheme is being compensated for directly, in order to allow the individual manager to set up his or her own pension scheme.

REMUNERATION TO THE AUDITORS	2019	2018
Statutory audit	1 222	1 108
Other assurance services	200	47
Other non-assurance services	119	175
Tax consultant services	237	142
Total	1 778	1 471
All amounts are excl. VAT.		

#### SuperOffice Group - IFRS NOTE 21 - FINANCIAL INSTRUMENTS

The activities of the SuperOffice Group are mainly exposed to the following financial risks: currency risk, credit risk, interest rate and liquidity risk, and pension. The Group has a close focus on the different risk factors and to the extent possible tries to minimise potential adverse effects on the Group's financial performance. The use of financial derivatives is limited.

Risk management is carried out by the Group's central finance department in close co-operation with the Group's Board of Directors.

#### Currency risk

The Group's operations are international in nature and 59,4 % of the revenues in 2019 (59,9 % in 2018) were in foreign currencies. The currency risk relates primarily to Euro, Swedish and Danish Kroner, Swiss Francs and British Pounds.

The operating units have their income and expenses in their operational currency, and the underlying currency risk for the respective operating unit is limited. The foreign currency exchange risk is mainly related to the translation to the Group presentation currency, and translation of foreign currency to finance the parent Company's development costs. In 2019, no financial instruments were employed to hedge the translation risk, but some forward contracts were employed to secure translations.

The following table sets the Group's sensitivity for potential adjustments in NOK exchange rates, with all the other variables held constant. The calculation is based on equal adjustments in all relevant currencies.

All figures in MNOK	Adjustment in exchange rate	Effect on total revenue	Effect on EBIT
2019	+10%	(29)	(9)
2019	-10%	29	9
2018	+10%	(27)	(7)
2018	-10%	27	7

#### Translation differences

The Group has investments in foreign subsidiaries in which net assets are exposed to currency risk when converted. The development in intra-group liabilities also comprises a currency risk. Exchange rate exposure of the Group's net investments in foreign currency is not secured.

#### Credit risk

The risk of counterparties having insufficient financial capacity to meet their obligations is considered to be low, as there have been historically few losses on receivables. The Group has guidelines for credit-checking of new customers/partners and routines for ensuring that sales are only made to customers/partners who have not had significant previous payment problems.

#### Liquidity and interest rate risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Groups approach to managing liquidity is to ensure that it always have sufficient liquidity to meet its liabilities when due. Interest rate risk is the risk that interest rates vary, and that the changes might impact the financial position of the Group.

The Company is financed primarily through equity. The short-term liabilities are due within one year, and are not interest bearing.

Excess liquidity is primarily held as bank deposits, and the terms of the deposits are monitored on a continuing basis.

#### Price risk

Price risk is the risk that prices will change over time. The Group is not exposed to any specific price risk or risk related to underlying commodities, but prices might change over time due to changes in the business environment.

#### FINANCIAL INSTRUMENTS BY CATEGORY

#### All figures in TNOK

Assets as per balance sheet 31.12.2019	Loans and receivables	Assets at fair value through the profit and loss	Total
Accounts receivables	40 735		40 735
Receivables on SuperInvest	79 026	85	79 026
Cash and cash equivalents	7 895	-	7 895
Total	127 656	. S.	127 656
Assets as per balance sheet 31.12.2018	Loans and receivables	Assets at fair value through the profit and loss	Total
Accounts receivables	35 603		35 603
Receivables on SuperInvest	74 296	=	74 296
Cash and cash equivalents	7 232	=	7 232
Total	117 131	-2	117 131

Liabilities as per balance sheet 31.12.2019	Other financial liabilities at amortised cost	Liabilities at fair value through the profit and loss	Total
Derivative financial instruments *)	( <del>-</del> )	N <del></del> :	
Trade payable	18 801	-	18 801
Lease Obligation	132 450		132 450
Total	151 251	-	151 251
Liabilities as per balance sheet	Other financial	Liabilities at fair	
31.12.2018	liabilities at	value through the	Total
31.12.2010	amortised cost	profit and loss	
Trade payable	13 006	( <del>-</del> )	13 006
Total	13 006	\$ <b>=</b> .	13 006

The carrying amounts of the Group's accounts receivables and payables including SuperInvest AS are denominated in the following currencies:

ACCOUNTS RECEIVABLE		
	2019	2018
NOK	15 847	10 319
EUR	8 450	8 769
SEK	10 952	11 144
DKK	3 745	3 949
GBP	1 046	570
CHF	695	853
Total accounts receiveable	40 735	35 603
RECEIVABLES ON SUPERINVEST		
NEGETY IDEED ON GOT ENWYED.	2019	2018
NOK	79 026	74 296
Total	79 026	74 296
ACCOUNTS PAYABLE		
ACCOUNTSTATABLE	2019	2018
NOK	13 622	8 523
EUR	1 245	770
SEK	3 097	3 453
DKK	271	189
GBP	150	46
CHF	417	25

Total accounts payable

The list below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:

18 801

- Quoted prices (unadjusted) in active markets for identical assets or liabilities. (Level 1)
- Inputs other than quoted prices included within level 1 that are observable for the asset or the liability, either directly (that is as prices) or indirectly (that is, derived from prices). (Level 2)

13 006

Inputs for the asset or liability that are not based on observable market data (that is, unobservable inputs). (Level 3).

Fair value of short term receivables and loans is equal to the balance sheet value as the effect of amortisation is insignificant.

#### SuperOffice Group - IFRS NOTE 22 - EVENTS AFTER THE BALANCE SHEET DATE

After the balance sheet date the Covid-19 virus has had an effect on all the countries where SuperOffice is represented. Starting a week before the signing of the annual report all SuperOffice employees are now working from home. The SuperOffice Group is financially solid. More than 80 % of the Group's revenue are from subscriptions/recurring revenues. Most of the subscriptions/recurring revenues are paid in advance for a 12 month period. The group has a very limited dependence on the delivery of physical good as we sell software and not physical products. It is too early to say how the Covid-19 virus will impact SuperOffice over time. At the signing date of this report all the companies within the group have managed to maintain an activity level close to normal.

# SuperOffice Group - IFRS NOTE 23 - CHANGES IN STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE

#### Amendments to IFRS 3 Definition of a Business

The amendments will help companies determine whether an acquisition made is of a business or a group of assets. The amended definition emphasises that the output of a business is to provide goods and services to customers, whereas the previous definition focused on returns in the form of dividends, lower costs or other economic benefits to investors and others. In addition to amending the wording of the definition, the Board has provided supplementary guidance.

The amendments must be applied to transactions for which the acquisition date is on or after the first the beginning of the first annual reporting period beginning on or after 1 January 2020. Early application is permitted. The Group does not intend to early adopt the amendments.

It is expected that the amendments may have an effect if SuperOffice acquires new businesses.

## Amendments to IAS 1 and IAS 8 - Definition of Material

The International Accounting Standards Board has issued amendments to its definition of material to make it easier for companies to make materiality judgements. The definition of material, an important accounting concept in IFRS Standards, helps companies decide whether information should be included in their financial statements. The updated definition amends IAS 1 and IAS 8.

The amendments are a response to findings that some companies experienced difficulties using the old definition when judging whether information was material for inclusion in the financial statements.

The amendments clarify the definition of material and how it should be applied by including in the definition guidance that until now has featured elsewhere in IFRS Standards. In addition, the explanations accompanying the definition have been improved. Finally, the amendments ensure that the definition of material is consistent across all IFRS Standards.

The changes are effective for annual periods beginning on or after 1 January 2020, but companies can decide to apply them earlier. The Group does not intend to early adopt the amendments.

The amendments are expected to have a limited effect on the SuperOffice Group.

# FINANCIALS - SUPEROFFICE AS (NGAAP)

# SuperOffice AS

# Income statement

All figures in TNOK	Note	NGAAP 2019	NGAAP 2018
REVENUES Operating income Distribution fee Total revenues	18 <b>2</b>	13 152 168 979 <b>182 131</b>	13 099 154 409 <b>167 508</b>
OPERATING EXPENSES Cost of goods sold Payroll and related expenses Other operating expenses Marketing expenses Bad debts Depreciation and amortisation Total operating expenses	3, 16 4 10 5, 6	13 813 79 031 26 972 11 817 - 15 884 147 517	10 850 75 232 25 178 9 995 (2 378) 18 446 <b>137 323</b>
Operating profit		34 613	30 185
FINANCIAL ITEMS Financial income Financial expenses Net financial items	7	41 194 12 154 <b>29 041</b>	38 604 12 161 <b>26 443</b>
Profit before income tax		63 654	56 628
Income tax expense	9	10 428	8 295
Profit for the year		53 226	48 333
ALLOCATION Group contribution before tax Group contribution after tax Equity allocation		109 026 98 439 (45 213)	74 296 65 376 (17 043)

# SuperOffice AS - NGAAP

# Balance sheet - assets

All figures in TNOK	Note	NGAAP 31.12.2019	NGAAP 31.12.2018
ASSETS	14010	01.12.2010	01.12.2010
Non-current assets			
Intangible assets	5 6	69 819 6 114	70 446 5 768
Tangible assets Investment in subsidiaries	8	67 976	67 976
Other non-current receivables	10	180	2 334
Total non-current assets	(35)75)	144 088	146 524
Current Assets			
Accounts receivables	10	478	506
Receivables - parent company	18	79 026	74 296
Receivables - subsidiaries	18	66 414	60 911
Other short term receivables	10	5 555	4 923
Cash and cash equivalents	19	4 838	5 293
Total current assets		156 311	145 928
TOTAL ASSETS		300 400	292 453

# SuperOffice AS - NGAAP

# Balance sheet - equity and liabilities

All figures in TNOK	Note	NGAAP 31.12.2019	NGAAP 31.12.2018
EQUITY AND LIABILITIES	Note	31.12.2019	31.12.2010
Equity			
Paid in capital Share capital Share premium Total paid in capital		13 673 5 770 19 444	13 673 5 770 19 444
Other reserves Total equity	12	(3 188) 16 256	42 025 61 468
Liabilities			
Non Current Liabilities			
Deferred tax liabilities Total non-current liabilities	9	2 887 2 887	3 047 3 047
Current liabilities			
Trade payable Short term payables - subsidiaries Short term payables - parent company Provision for social security/VAT Other current liabilities	14 18 18	9 265 149 778 109 026 1 736 11 451	6 187 125 908 74 296 2 368 19 178
Total current liabilities  TOTAL LIABILITIES		281 257 284 144	227 937 230 984
TOTAL EQUITY AND LIABILITIES		300 400	292 453

Oslo, 19 March 2020

Oddbjørn Lende Chairman of the Board

Une Joachim Amunesen Board member

**Guttorm Nielsen** 

Board member

Øystein Moan Board member

Gisle Jentoft CEO

# SuperOffice AS - NGAAP

# Cash flow statement

All	figures	in	TNOK
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CASH FLOW FROM OPERATING ACTIVITIES	Note	2019	2018
Profit before income tax Depreciation Movement in receivables Movement in payables Movement in other current liabilities Net cash flow from operating activities	5,6 10 14	63 654 15 884 27 3 078 43 282 125 926	56 628 18 446 (71) 2 278 (55 703) 21 578
CASH FLOW FROM INVESTING ACTIVITIES			
Purchase of operating assets Exchange gains/losses Invested in intangible assets SuperInvest receivables Net cash flow from investing activities	6 7 5	(1 636) (1 752) (13 967) (34 730) (52 085)	42 529
CASH FLOW BEFORE FINANCING ACTIVITIES		73 841	37 672
CASH FLOW FROM FINANCING ACTIVITIES			
Payment of group contribution  Net cash flow from financing activities		(74 296) (7 <b>4 296</b> )	(42 603) (42 603)
NET CHANGE IN LIQUID RESOURCES CASH AND CASH EQUIVALENTS AT 01.01 CASH AND CASH EQUIVALENTS AT 31.12		( <b>455</b> ) 5 293 4 838	(4 931) 10 224 5 293

## Notes

#### SuperOffice AS - NGAAP

NOTE 1 - ACCOUNTING AND CONSOLIDATION PRINCIPLES

#### 1.0 GENERAL

SuperOffice AS is domiciled in Norway. The financial statements are prepared in accordance with accounting principles generally accepted in Norway (NGAAP).

#### 1.1 FOREIGN CURRENCY

Transactions in foreign currency are translated at the rate applicable on the transaction date. Monetary items in a foreign currency are translated into NOK using the exchange rate applicable on the balance sheet date. Non-monetary items that are measured at their historical price expressed in a foreign currency are translated into NOK using the exchange rate applicable on the transaction date. Non-monetary items that are measured at their fair value expressed in a foreign currency are translated at the exchange rate applicable on the balance sheet date. Changes to exchange rates are recognised in the income statement as they occur during the accounting period.

#### 1.2 REVENUE RECOGNITION

Sales of goods, program licenses, support, consultancy services and courses are recorded as income on the date of delivery. Delivery has taken place when the software is made accessible to the customer. Income from maintenance and support contracts are accounted for on an accrual basis and booked as income over the term of the contract.

#### 1.3 INCOME TAX

The tax expense consists of the tax payable and changes to deferred tax. Deferred tax/tax assets are calculated on all differences between the book value and tax value of assets and liabilities. Deferred tax is calculated as 22 percent of temporary differences and the tax effect of tax losses carried forward. Deferred tax assets are recorded in the balance sheet when it is more likely than not that the tax assets will be utilized.

#### 1.4 CLASSIFICATION IN THE BALANCE SHEET

Assets and liabilities related to the circulation of goods are classified as current assets and current debt respectively. Accounts receivable and debt that are not attached to the circulation of goods are classified as current assets and current debt respectively if they fall due within a year after the date for the closing of the accounts. Other assets and liabilities are classified as non-current items.

#### 1.5 RIGHTS

SuperOffice AS capitalise expenses that are related to new development projects that are technically and commercially viable for the business. Activities related to the development of existing software are recognised in the income statement on a continuing basis.

### 1.6 INTANGIBLE ASSETS

Costs for development of new software and improvement of existing programs are recorded costs in the accounts on a continuous basis. Acquired goodwill is recorded in the balance sheet at cost and is written off on a straight-line basis over the estimated useful life. Each individual acquisition is valued on an individual basis.

#### 1.7 SUBSIDIARIES AND ASSOCIATED COMPANIES

Subsidiaries and associated companies are treated in accordance with the cost method. Investments are valued as initial cost for shares unless a write-down has been necessary. In cases where a decrease in value is considered to be permanent, according to NGAAP, subsidiaries and associated companies are

written down to fair value. A potential write-down is reversed when the basis for a write down is no longer present. Dividends, group contributions and other distributions from subsidiaries are recognised in the same year as they are recognised in the financial statement of the provider. If dividends/group contribution are exceeding the withheld profits after the acquisition date, the excess amount represents repayment of invested capital, and the distribution will be deducted from the recorded value of the acquisition in the balance sheet for the parent company.

#### 1.8 RECEIVABLES

Receivables have been entered at nominal value after provisions for bad debts.

### 1.9 NON-CURRENT ASSETS

Non-current assets are capitalised at historical initial cost and are depreciated linearly over the life of the asset. Investments connected with the acquisition of computer equipment with an estimated useful life of less than three years have been recorded as costs on a continuous basis. In connection with sales of non-current assets, gains are recorded as operating income and losses are booked as operating cost. Costs related to leasing of premises are recorded as costs over the term of the lease.

#### 1.10 SHARES

Shares intended for permanent ownership are entered in the balance sheet as non-current assets at initial cost. The shares are written down if their actual value is lower than the initial cost and this is not regarded as a temporary difference.

#### 1.11 PENSIONS

The Company has a defined contribution plan for all employees. Contributions to the pension plan are recorded as expenses.

#### 1.12 CASH FLOW STATEMENT

The cash flow statement is presented using the indirect method. Cash and cash equivalents includes cash, bank deposits and other short-term liquid investments with maturities of three months or less.

## 1.13 USE OF ESTIMATES WHEN PREPARING THE ANNUAL FINANCIAL STATEMENTS

The management has used estimates and assumptions that have affected assets, liabilities, incomes, expenses and information on potential liabilities. This particularly applies to the depreciation of tangible fixed assets, evaluation of goodwill and evaluations related to acquisitions and pension commitments. Future events may lead to these estimates being changed. Estimates and their underlying assumptions are reviewed on a regular basis and are based on best estimates and historical experience. Changes in accounting estimates are recognised during the period when the changes take place. If the changes also apply to future periods, the effect is divided among the present and future periods.

## 1.14 LEASING

The Company has operating leases where most of the risk and return associated with the ownership of the asset have not been transferred to the Company are classified as operating leases. Lease payments are classified as operating costs and are recognised in the income statement on a straight-line basis over the period of the contract.

Leases where the Company assumes most of the risk and return associated with the ownership of the asset are classified as financial leases. At the inception of the lease, finance leases are recognised at the lower of their fair value and the present value of the minimum lease payments, minus accumulated depreciation and impairment losses. When calculating the lease's present value, the implicit interest cost in the lease is used if it is possible to calculate this. If this cannot be calculated, the Company's marginal borrowing rate is used. Direct costs linked to establishing the lease are included in the asset's cost price.

## SuperOffice AS - NGAAP NOTE 2 - SPECIFICATION OF OPERATING INCOME

All figures in TNOK	<u>2019</u>	<u>2018</u>
Licence revenues	749	694
Services	225	225
Other operating income	5 320	5 320
Distrubution fee	168 979	154 409
Management fee	6 858	6 860
Total	182 131	167 508

## SuperOffice AS - NGAAP NOTE 3 - PAYROLL AND RELATED EXPENSES

All figures in TNOK	Note	2019	2018
Salaries and holiday pay Bonuses and commision Payroll tax Pension cost Other payroll expenses Total payroll cost	13	37 081 2 320 7 845 3 491 28 294 79 031	36 687 3 438 7 648 3 429 24 031 75 232
Average man-year Absence due to sickness in %		57 4,3 %	56 2,8 %

## SuperOffice AS - NGAAP NOTE 4 - OTHER OPERATING EXPENSES

All figures in TNOK	<u>2019</u>	<u>2018</u>
Consultancy	7 217	7 153
Location cost/rent	11 934	11 493
Lease expenses	1 112	853
Fixtures not capitalised	486	670
Maintenance software & equipment	2 941	1 657
Office cost general	346	451
Communication expenses	586	613
Company cars expenses	1 582	1 576
Travel expenses	769	712
Total other operating expenses	26 972	25 178

### SuperOffice AS - NGAAP NOTE 5 - INTANGIBLE ASSETS

All	figures	in	TNOK
20	40		

2019					
	Goodwill	Rights	Software	Development	Total
Acquisition cost 01.01	33 634	15 874	3 056	88 376	140 940
Additions		2	83	13 884	13 967
Acquisition cost 31.12	33 634	15 874	3 138	102 260	154 906
Acc. depreciation and write downs 01.01	19 340	1 890	2 943	46 322	70 494
Amortisation of the year	1 682	2 268	70	10 574	14 594
Acc. depreciation and write downs 31.12	21 022	4 157	3 013	56 896	85 088
CARRYING AMOUNT 31.12.	12 613	11 716	125	45 364	69 819
Rates of depreciation	5 %	14 %	25 %	20-33 %	
Depreciation method	linear	linear	linear	linear	
Economic lifetime	20 years	7 years	4 years	3-5 years	
2018					
	Goodwill	D:-L-1-	Software	Development	Total
	Goodwiii	Rights	Sollware	Development	iotai
Acquisition cost 01.01	33 634	Rights -	3 018	80 840	117 492
Acquisition cost 01.01 Additions		+ Rights - 15 874			
1.50		<u> </u>	3 018	80 840	117 492
Additions	33 634 -	15 874	3 018 38	80 840 7 536	117 492 23 448
Additions Acquisition cost 31.12	33 634 - 33 634	15 874	3 018 38 <b>3 056</b>	80 840 7 536 88 376	117 492 23 448 140 940
Additions Acquisition cost 31.12  Acc. depreciation and write downs 01.01	33 634 - 33 634 17 658	15 874 15 874	3 018 38 <b>3 056</b> 2 499	80 840 7 536 <b>88 376</b> 33 662	117 492 23 448 <b>140 940</b> 53 818
Additions Acquisition cost 31.12  Acc. depreciation and write downs 01.01 Amortisation of the year	33 634 - 33 634 17 658 1 682	15 874 15 874 - 1 890	3 018 38 3 056 2 499 444	80 840 7 536 <b>88 376</b> 33 662 12 660	117 492 23 448 <b>140 940</b> 53 818 16 675
Additions Acquisition cost 31.12  Acc. depreciation and write downs 01.01 Amortisation of the year Acc. depreciation and write downs 31.12	33 634 - 33 634 17 658 1 682 19 340	15 874 15 874 15 874 - 1 890 1 890	3 018 38 3 056 2 499 444 2 943	80 840 7 536 88 376 33 662 12 660 46 322	117 492 23 448 140 940 53 818 16 675 70 494
Additions Acquisition cost 31.12  Acc. depreciation and write downs 01.01 Amortisation of the year Acc. depreciation and write downs 31.12 CARRYING AMOUNT 31.12.	33 634 - 33 634 17 658 1 682 19 340 14 295	15 874 15 874 15 874 - 1 890 1 890 13 984	3 018 38 3 056 2 499 444 2 943 113	80 840 7 536 88 376 33 662 12 660 46 322 42 054	117 492 23 448 140 940 53 818 16 675 70 494

Goodwill in SuperOffice AS relates to the acquisition of SuperOffice eJournal AS in 2007, and the subsequent merger with SuperOffice AS in 2014. The estimated lifetime of the goodwill is estimated to 20 years, and at end of 2019 the estimated remaining lifetime is 7,5 years. The goodwill is impairment tested at the end of each year, or if there are any indicators of impairment. The source code and the product are generating a positive cash flow beyond book value. The estimated lifetime of the goodwill is based on the source code and its subsequent value for SuperOffice AS and the SuperOffice Group.

The impairment test is based on the budget for 2020 and estimates for the period up to the end of 2024. The cash flow for testing the goodwill is based on best estimates for 2020 and forecasts for the four subsequent years. For the period after 2024, it is assumed a growth rate of 2,5 %. The cost base and EBIT margins are based on historical data for SuperOffice eJournal as a separate legal entity. The interest rate (WACC) used for discounting cash flows is 13,95 %.

SuperOffice AS has capitalised expenses related to new development projects that are technically and commercially viable for the business. Activities related to development of existing software are recognized in the income statement. SuperOffice AS has capitalised MNOK 15,5 in development cost during 2019 and received MNOK 1,6 in funding from The Research Council of Norway (Forskningsrådet). Depreciations were MNOK 10,6 in 2019 in Development. An expense of MNOK 48,9 (MNOK 48,6 in 2018) has been recognised in the income statement related to development activities in SuperOffice AS.

## All figures in TNOK

## SPECIFICATION OF DEVELOPMENT COST IN THE INCOME STATEMENT

	2019	2018
Wages and personnel expenses	31 277	30 275
Consultancy	5 534	5 025
Other	12 180	13 314
Total	48 991	48 614

## SuperOffice AS – NGAAP NOTE 6 - TANGIBLE ASSETS

## All figures in TNOK

±8	Operating
2019	Equipment
Cost 01.01	12 462
Additions	1 636
Cost 31.12	14 098
Acc. depreciation and write downs 01.01	6 696
Amortisation of the year	1 290
Acc. depreciation and write downs 31.12	7 987
CARRYING AMOUNT 31.12	6 111
Rates of depreciation	10-33 %
Depreciation method	linear
Economic lifetime	3-10 years

## All figures in TNOK

All ligures in THOIC	Operating
2018	Equipment
Cost 01.01	12 386
Additions	743
Disposals	(667)
Cost 31.12	12 462
Acc. depreciation and write downs 01.01	5 594
Amortisation of the year	1 770
Acc. deprecation disposal	(667)
Acc. depreciation and write downs 31.12	6 696
CARRYING AMOUNT 31.12	5 766

Rates of depreciation	10-33 %
Depreciation method	linear
Economic lifetime	3-10 years

# SuperOffice AS - NGAAP NOTE 7 - FINANCIAL ITEMS

All figures in TNOK	2019	<u>2018</u>
Income from investment in subsidiaries	28 677	25 174
Interest income	223	169
Interest received from group companies	5 211	4 068
Foreign exchange gains	7 083	9 193
Total financial income	41 194	38 604
Interest expense	10	127
Interest paid to group companies	6 549	4 976
Foreign exchange losses	5 331	6 949
Other financial costs	146	109
Total financial expense	12 036	12 161
Net financial items	29 158	26 443

## SuperOffice AS - NGAAP NOTE 8 - INVESTMENTS IN SUBSIDIARIES

## All figures in TNOK

Subsidiary	Currency	31.12.2019	Ownership	31.12.2019	31.12.2018
		Share	interest	Carrying	Carrying
		Capital		Amount	Amount
SuperOffice GmbH, Dortmund *	EUR	-	100 %	-	-
SuperOffice Software Ltd, London	GBP	201	100 %	8	15.
SuperOffice Danmark AS, Copenhagen	DKK	1 000	100 %	1 092	1 092
SuperOffice Benelux B.V., Eindhoven	EUR	127	100 %	1 017	1 017
SuperOffice Norge AS, Oslo	NOK	200	100 %	17 662	17 662
SuperOffice Sweden AB, Stockholm	SEK	1 058	100 %	28 756	28 756
SuperOffice Business Solutions AB,					
Gothenburg	SEK	100	100 %	83	83
SuperOffice AG, Basel	CHF	200	100 %	19 342	19 342
SuperOffice KK, Tokyo **	JPY	22	75 %	=	-
National Securities AS	NOK	876	100 %	=	-
UAB SuperOffice	EUR	3	100 %	24	24
Total				67 976	67 976

<sup>\*</sup>SuperOffice AG owns 100 % of SuperOffice GmbH in Germany. 
\*\* SuperOffice KK is dormant company with no activity.

## SuperOffice AS – NGAAP NOTE 9 - ACCOUNTING TREATMENT OF TAX

## All figures in TNOK

## THE TAX COST FOR THE YEAR IS ACCOUNTED AS FOLLOWS:

THE TOXOGOTT ON THE TEXTURE PROCESSIVED THE TOTAL PROCESSIVE	2019	<u>2018</u>
Tax payable	10 587	8 920
Changes in deferred tax 22 %	(160)	(486)
Changes in deferred tax due to change in tax rate	2	(138)
Tax on profits on ordinary activities	10 428	8 295
	2010	
Reconciliation from nominal to actual tax rate:	<u>2018</u>	<u>2018</u>
Profit before income tax	63 654	56 628
Estimated income tax at nominal rate (22 %)	14 004	13 025
Tax effect on following items:		
Non-deductible costs/income not subject to tax	(3 576)	(4 591)
Changes in deferred tax due to change in tax rate	-	(138)
Tax cost	10 428	8 295
Effective tax rate	16,4 %	14,6 %

# SPECIFICATION OF THE TAX EFFECT OF TEMPORARY DIFFERENCES AND LOSS TO BE CARRIED FORWARD

	2019		2018	
	Asset	Liability	Asset	Liability
Operating equipment	-	3 000	=	3 191
Other items to be carried forward	143	30	191	47
Total	143	3 030	191	3 238
Deferred asset/liability in balance sheet		2 887		3 047

SuperOffice has given a group contribution for 2019 of TNOK 109 026. TNOK 60 902 is a group contribution without tax effect and TNOK 48 124 has been given with a tax effect of TNOK 10 587 The payable tax in SuperOffice AS has been reduced by TNOK 10 587.

### SuperOffice AS - NGAAP NOTE 10 - TRADE AND OTHER RECEIVABLES

All figures in TNOK	2019	2018
Accounts receivables 31.12	478	506
Net accounts receivables 31.12.	478	506

Losses for bad debt are classified as operating expenses in the income statement.

Aging of accounts receivables as of 31 December were as follows:

	Total	Not due	<30 d	30-60d	60-90d	<u>&gt;90d</u>
2019	478	426	52	3. <b>-</b>	81 <del>7</del> 0	=
2018	506	500	3	3	114	22
Other Short Term	Receivabl	es			2019	2018
Prepaid expense	s				5 552	4 923
Total other currer	nt receivabl	es			5 552	4 923
Other Non-curren	t Receivab	les			2019	<u>2018</u>
Loan to employe	es				180	2 334
Total other non-c	urrent rece	ivables			180	2 334

### SuperOffice AS - NGAAP NOTE 11 - SHAREHOLDERS

As at 31 December 2019 SuperOffice AS had a share capital of NOK 13 673 237 distributed on 19 533 195 shares, each with a nominal value of NOK 0,70. All the issued shares are held by SuperInvest AS.

## SuperOffice AS - NGAAP NOTE 12 - OWNERS EQUITY AND SHARES

In TNOK	Share capital	Share premium	Other reserves	Total
Equity 31.12.2018	13 673	5 770	42 025	61 468
Profit for the year	19 <b>-</b> 1	-	53 226	53 226
Group contribution after tax	7/2	Pal	(98 439)	(98 439)
Equity 31.12.2019	13 673	5 770	(3 188)	16 256
Number of shares in thousands		2019	2018	
Number of issued shares		19 533	19 533	
Outstanding shares		19 533	19 533	

## SuperOffice AS - NGAAP NOTE 13 - RETIREMENT BENEFIT OBLIGATIONS

SuperOffice AS has a defined contribution plan in accordance with Norwegian legislation. The defined contribution plan covers all employees and contributions comprise between 6 % and 14 % of salaries. As at 31 December 2019 has a defined contribution scheme for 63 employees. The payment to the scheme in 2019 was TNOK 3 491 and this amount has been treated as a cost in the income statement.

The contribution plan fulfils the requirements of the law (Lov om tjenestepensjon).

Total amounts (in TNOK) recognised in the income statement:	2019	2018
Defined contribution plan	3 491	3 429
Total pension cost	3 491	3 429

## SuperOffice AS - NGAAP NOTE 14 - TRADE PAYABLES AND OTHER CURRENT LIABILITIES

All figures in TNOK	2019	2018
Accounts payable Trade payables	9 265 <b>9 265</b>	6 187 6 187
Other Current Liabilities	<u>2019</u>	<u>2018</u>
Prepaid revenue Accrued expenses Accrued salaries Accrued vacation pay Total other current liabilities	323 1 770 3 959 5 398 11 <b>451</b>	313 9 881 3 752 5 232 19 178

## SuperOffice AS - NGAAP NOTE 15 - LEASE AGREEMENTS

SuperOffice AS has several different operational lease agreements for cars, locations and other facilities. Most of the operational leases contain an option to extend the lease period. The future minimum lease payments fall due as follows:

## All figures in TNOK

2019

2010			Machines and	
Operating leases	Office location	Company cars	equipment	Total
No later than 1 year	9 402	824	64	10 289
Later than 1 year and no later than 5 years	37 625	415	117	38 157
Later than 5 years	51 750	(2)	2	51 750
Total	98 777	1 239	181	100 197
2018			Machines and	
Operating leases	Office location	Company cars	equipment	Total
No later than 1 year	9 335	1 033	105	10 473
Later than 1 year and no later than 5 years	37 340	1 260	181	38 781
Later than 5 years	61 456	22	2	61 456
Total	108 131	2 293	286	110 710

SuperOffice AS has a 15-year contract with Wergelandsveien 27 AS for the leasing of office location in Wergelandsveien 27 AS. The contract commenced in August 2015.

SuperOffice AS has no financial lease agreements.

SuperOffice AS - NGAAP NOTE 16 - REMUNERATION AND FEES

All figures in TNOK

REMUNERATIONS TO EXECTUTIVES

2019	Salary	Bonus	Benefits	Pension	Other	Total	Employee	Severance Options	Options
			in kind	cost	remuneration	remuneration	contribution	package	
Gisle Jentoft, Chief Executive Officer	2 981	469	24	100	377	3 952	557	Yes	No No
Guttorm Nielsen, Chief Product Officer	2 590	375	12	100	137	3 2 1 4	453	8 8	No
Ole Erlend Vormeland, Chief Finance Officer	1 952	375	24	100	246	2 697	380	N <sub>o</sub>	<sub>N</sub>
Jennifer Lim Lund, Chief Marketing Officer	1 422	71	7	100	ï	1 604	226	8	8
Total	8 945	1 290	71	401	760	11 466	1 617		
2018	Salary	Bonus	Benefits	Pension	Other	Total	Employee	Severance	Options
			in kind	cost	remuneration	remuneration	contribution	package	
Gisle Jentoff, Chief Executive Officer	2 893	504	19	97	198	3 711	523	Yes	8
Guttorm Nielsen, Chief Product Officer	2 551	440	25	76	136	3 249	458	<sup>o</sup> N	8 N
Ole Erlend Vormeland, Chief Finance Officer	1 893	447	27	76	245	2 708	382	<sub>S</sub>	8 N
Jennifer Lim Lund, Chief Marketing Officer	1 193	78	13	97	<b>S</b>	1 381	195	<sub>N</sub>	oN N
Total	8 529	1 468	84	389	579	11 050	1 558		
REMUNERATIONS TO THE BOARD OF DIRECTORS	ECTORS								
2019	Board	Salary	Benefits	Pension	Other	Total	Employee		
	remuneration		in kind	cost	remuneration	remuneration	contribution		
Oddbjørn Lende, Chairman	150	1	ì	3	1	150	21		
Guttorm Nielsen, Board Member	ă.	ì	à	i	31		1		
Øystein Moan, Board Member	ŝ1	1	•	9	31	21 21	1		
Une Joachim Amundsen, Board Member	30	1	•	į	31	1	1		
Total	150		1	•	<b>1</b>	150	21		
2018	Board	Salary	Benefits	Pension	Other	Total	Employee		
	remuneration		in kind	cost	remuneration	remuneration	contribution		
Oddbjørn Lende, Chariman	150		î	j	ଥ	150	21		
Guttorm Nielsen, Board Member	्रा	ğ	ij	ì	<b>31</b>	1	9		
Øystein Moan, Board Member	1	•	1	1	31		ı		
Une Joachim Amundsen, Board Member	1 S		i	1	ı	1	1		
Total	150	1	1	1	ı	150	21		

#### LOAN TO EMPLOYEES

2019	Payment plan	Outstanding amount	Interest rate
Gisle Jentoft, Chief Executive Officer, SuperOffice AS Total			2,50 %
2018	Payment plan	Outstanding amount	Interest rate
Gisle Jentoft, Chief Executive Officer, SuperOffice AS Total	Due 10.03.2020	2 058 2 058	2,50 %

#### OPTIONS

SuperOffice had no outstanding option schemes at the end of year 2019.

#### REMUNERATION TO THE BOARD OF DIRECTORS AND MANAGING DIRECTOR

The Board proposes to the General Meeting that the chairman of the board will receive a fee of TNOK 150 for 2019. If the employer terminates the employment, the Chief Executive Officer in SuperOffice AS has an agreement which gives him the right to compensation after termination of employment before retirement equal to 100% salary the first 12 months.

# STATEMENT TO THE ANNUAL GENERAL MEETING ON THE SETTING OF SALARIES AND OTHER REMUNERATION TO SUPEROFFICE AS'S EXECUTIVE MANAGEMENT

This statement has been prepared on the basis of The Public Companies Act (Aksjeloven) § 6-16a concerning salaries and other remuneration to executive management and applies to the executive management of SuperOffice AS. The executive management of SuperOffice AS consists of the Chief Executive Officer, Chief Product Officer, Chief Marketing Officer and Chief Financial Officer.

The statement describes the Company's guidelines for setting salaries and other remuneration for the forthcoming financial year, as well as the guiding principles for the Company's management remuneration policy.

- It is in the Company's interest and its policy for salaries and other benefits to be competitive, so that SuperOffice is an attractive employer, able to attract and retain competent individuals in the Group's management.
- Managers' remuneration must be competitive and reflect the individual manager's responsibility and performance.
- The Board of Directors of SuperOffice AS sets the remuneration for the Chief Executive Officer and the Chief Executive Officer sets the remuneration to the other members of the executive management in consultation with the Chairman of the Board.
- In addition to a basic salary, SuperOffice AS may offer executive management a variable bonus scheme. This variable remuneration is based on the results that SuperOffice achieves and is linked to selected financial key performance indicators such as the Company's turnover and operating profit.
- SuperOffice also offers company cars to the executive management Group. Other benefits in kind correspond to benefits offered to all or parts of SuperOffice AS and include free mobile phones, broadband, free newspapers, and accident and travel insurance.
- The executive management of SuperOffice AS has no outstanding share options or subscription rights.
- SuperOffice AS has signed a severance pay agreement with the Chief Executive Officer which
  applies only if the employer terminates the employment contract. In this case, the Chief Executive
  Officer is entitled to severance pay equivalent to 12 month's salary and bonus based on an

- average of salary and bonus paid to the Chief Executive Officer in the three financial years preceding termination. Holiday pay will not be included in the severance pay.
- SuperOffice AS's executive management is included in the general pension scheme that applies to all SuperOffice AS employees. There is no special pension scheme for executive management from, for example, the age of 62, but the absence of such a scheme is being compensated for directly, in order to allow the individual manager to set up his or her own pension scheme.

#### AUDITOR'S FEE

All figures in TNOK	2019	<u>2018</u>	
Statutory audit	297	288	
Other assurance services	200	=	
Other services	50	152	
Tax consultant services	110	72	
Total	658	512	
All amounts are excl. VAT.			

## SuperOffice AS - NGAAP NOTE 17 - FINANCIAL INSTRUMENTS

The financial risk for SuperOffice AS relates mainly to:

#### Currency risk

SuperOffice AS has investments in foreign subsidiaries where net assets are exposed to currency risks when converted. The development in intra-group receivables and liabilities also comprises a currency risk.

#### Credit risk

The risk of counterparties having insufficient financial capacity to meet their obligations is considered to be low, as there historically have been few losses on receivables.

## Interest rate and liquidity risk

The Company is financed primarily through equity and the only interest bearing debt are the intra group loans. Excess liquidity is primarily held as bank deposits.

#### Risk related to fair value of financial assets

At year-end 2019, SuperOffice AS had no interest in companies which exposes the parent company to fair value adjustments of financial assets.

### Price risk

Price risk is the risk that prices will change over time. The company is not exposed to any specific price risk or risk related to underlying commodities, but prices might change over time due to changes in the business environment.

#### SuperOffice AS - NGAAP NOTE 18 - RELATED PARTIES

The related parties of SuperOffice AS are as follows:

#### SuperInvest AS

SuperInvest AS is the parent company of SuperOffice AS and holds 100 % of the shares in the Company. There are no employees in SuperInvest AS and employees in SuperOffice AS do the administrative work related to this Company.

#### Uneco AS

The majority shareholder of Uneco AS is Wenche Reinemo Amundsen and Uneco AS owns 60,2 % of SuperInvest AS.

#### Visma AS

Visma AS has a 22,2 % share of SuperInvest AS. Visma AS is also a partner selling SuperOffice products and a "hosting partner" for SuperOffice Online products as well as Application Service Provider for a part of SuperOffice's internal systems.

#### Keyforce AS

Une Joachim Amundsen is a member of the board of Directors in Keyforce AS. He holds 18 % of the shares in Uneco AS and is a member of the board of directors of SuperOffice AS and SuperInvest AS from March 2017.

#### Wergelandsveien 27 AS

Wergelandsveien 27 AS is owned 100 % by Uneco AS. Ole Erlend Vormeland, the CFO of SuperOffice AS is the chairman of the board of directors and Wenche Reinemo Amundsen, Une Joachim Amundsen and Madeleine Amundsen are members of the board. SuperOffice AS has a leasing agreement of the property Wergelandsveien 27. The contract is running for 15 years from 1 August 2015, with a 5+5 year option to extend the lease period. Two employees in SuperOffice AS are doing administrative work for Wergelandsveien 27 AS and a proportion of the salary cost is charged to Wergelandsveien 27 AS.

#### Singita AS

Uneco AS has a controlling interest in Singita AS. There has not been any transaction between SuperOffice and Singita AS in 2018 or 2019.

#### Key management

For information on remuneration and loans given to members of the executive management of SuperOffice AS and the Board of Directors please see note 16.

#### Subsidiaries

For the full list of subsidiaries and ownership details see note 8. SuperOffice AS has commissionaire agreements with some of the subsidiaries. Interest on the intra group balances between SuperOffice AS and its subsidiaries are calculated on a quarterly basis. Details of the transactions with the subsidiaries are presented separately at the end of the note.

## TRANSACTIONS WITH RELATED PARITES

All figures in TNOK	2019	2018
Sales of goods and services: Uneco AS SuperInvest AS Wergelandsveien 27 AS Total	513 225 181 919	225 176
Purchases of goods and services: Visma AS Keyforce AS Wergelandsveien 27 AS Total	13 406 - 10 950 <b>24 35</b> 6	147 10 388
Year-end balances arising from sale/purchase of goods and services		
All figures in TNOK	2019	2018
Receivables from related parties: Uneco AS Wergelandsveien 27 AS Total	52 1 53	1 1
Payables to related parties: Visma AS Keyforce AS Wergelandsveien 27 AS Total	1 550 - 3 410 4 960	1 138 30 - 1 168
Short term debt to related parties		
All figures in TNOK	2019	2018
Group contribution to SuperInvest AS Total	109 026 <b>109 026</b>	74 296 <b>74 296</b>

## Loan to related parties

All figures in TNOK	<u>2019</u>	2018
Loan to SuperInvest AS:		
At 1 January	74 296	42 603
Increase in loan to SuperInvest AS	606	28 426
Interest received	4 124	3 267
At 31 December	79 026	74 296

SuperOffice AS has granted a loan to SuperInvest AS. The interest on the loan is calculated at 3 month NIBOR + the same margin as SuperInvest AS has on its bank facility with DNB Bank ASA.

## TRANSACTIONS WITH SUBSIDIARIES

## All figures in TNOK

2019	Distribution fee	Management fee	Cost + 7%
SuperOffice Norge AS	98 496	1 271	
SuperOffice Sweden AB	18 947	1 113	2
SuperOffice Danmark AS	13 237	621	=
SuperOffice Benelux B.V.	16 552	759	-
SuperOffice Software Ltd.	4 662	176	=
SuperOffice AG	866	423	=
SuperOffice GmbH	16 219	812	-
SuperOffice Business Solutions AB	% <del>=</del> 5	487	
UAB SuperOffice	(.5)	1 195	18 918
Total	168 979	6 858	18 918
2018	Distribution fee	Management fee	Cost + 5%
2018 SuperOffice Norge AS	Distribution fee 94 203	Management fee 1 250	Cost + 5%
William Control of the Control of th			
SuperOffice Norge AS	94 203	1 250	
SuperOffice Norge AS SuperOffice Sweden AB	94 203 18 377	1 250 1 115	
SuperOffice Norge AS SuperOffice Sweden AB SuperOffice Danmark AS	94 203 18 377 8 386	1 250 1 115 595	
SuperOffice Norge AS SuperOffice Sweden AB SuperOffice Danmark AS SuperOffice Benelux B.V.	94 203 18 377 8 386 15 133	1 250 1 115 595 708	
SuperOffice Norge AS SuperOffice Sweden AB SuperOffice Danmark AS SuperOffice Benelux B.V. SuperOffice Software Ltd.	94 203 18 377 8 386 15 133 2 714	1 250 1 115 595 708 228	
SuperOffice Norge AS SuperOffice Sweden AB SuperOffice Danmark AS SuperOffice Benelux B.V. SuperOffice Software Ltd. SuperOffice AG	94 203 18 377 8 386 15 133 2 714 366	1 250 1 115 595 708 228 431	
SuperOffice Norge AS SuperOffice Sweden AB SuperOffice Danmark AS SuperOffice Benelux B.V. SuperOffice Software Ltd. SuperOffice AG SuperOffice GmbH	94 203 18 377 8 386 15 133 2 714 366	1 250 1 115 595 708 228 431 902	

## SHORT TERM PAYABLE/RECEIVABLE ON SUBSIDIARIES

The net payable/receivable on subsidiaries is charged with interest on a quarterly basis. The interest rate used for the calculation is the average of the 3 month NIBOR for the period + 2 %.

## All figures in TNOK

2019	Short term receivable	Short term payable	Net receivable/ payable	Interest charged/(paid)
SuperOffice Norge AS	12 220	61 606	(49 386)	(3 045)
SuperOffice Sweden AB	1 998	36 464	(34 466)	(1 211)
SuperOffice Business Solutions AB	6 326	24 958	(18 632)	(1 302)
SuperOffice Danmark AS	1 320	12 823	(11 503)	(553)
SuperOffice Benelux B.V.	1 282	10 427	(9 144)	(341)
SuperOffice Software Ltd.	1 008	-	1 008	(17)
SuperOffice AG	37 990	3-2	37 990	1 057
SuperOffice GmbH	3 281	1 630	1 651	(23)
UAB SuperOffice	986	1 583	(596)	(28)
National Securities AS	1	-	1	=
Total at 31 December	66 414	149 490	(83 076)	(5 462)

	Short term	Short term	Net receivable/	Interest
2018	receivable	payable	payable	charged/(paid)
SuperOffice Norge AS	7 303	49 553	(42 250)	(2 250)
SuperOffice Sweden AB	2 053	24 488	(22 435)	(972)
SuperOffice Business Solutions AB	5 336	32 909	(27 574)	(1 097)
SuperOffice Danmark AS	1 132	9 844	(8 712)	(363)
SuperOffice Benelux B.V.	1 293	5 665	(4 372)	(250)
SuperOffice Software Ltd.	1 670	19 <u>21</u>	1 670	31
SuperOffice AG	34 153	100	34 153	745
SuperOffice GmbH	6 975	1 727	5 249	(2)
UAB SuperOffice	995	1 722	(727)	(18)
National Securities AS	1	-	1	¥
Total at 31 December	60 911	125 908	(64 997)	(4 175)

## SuperOffice AS - NGAAP NOTE 19 - RESTRICTED ASSETS

As at 31.12.2019 none of the bank deposits in SuperOffice AS are restricted. As at 31.12.2018 SuperOffice AS had bank deposits of TNOK 5 293, and TNOK 27 of this amount was restricted bank deposits on the tax withholding account.

## SuperOffice AS - NGAAP NOTE 20 - EVENTS AFTER THE BALANCE SHEET DATE

After the balance sheet date the Covid-19 virus has had an effect on all the countries where SuperOffice is represented. Starting a week before the signing of the annual report all SuperOffice employees are now working from home. The SuperOffice Group is financially solid. More than 80 % of the Group's revenue are from subscriptions/recurring revenues. Most of the subscriptions/recurring revenues are paid in advance for a 12 month period. The group has a very limited dependence on the delivery of physical good as we sell software and not physical products. It is too early to say how the Covid-19 virus will impact SuperOffice over time. At the signing date of this report all the companies within the group have managed to maintain an activity level close to normal.



To the General Meeting of SuperOffice AS

# Independent Auditor's Report

# Report on the Audit of the Financial Statements

## Opinion

We have audited the financial statements of SuperOffice AS, which comprise:

- The financial statements of the parent company SuperOffice AS (the Company), which
  comprise the balance sheet as at 31 December 2019, the income statement and cash flow
  statement for the year then ended, and notes to the financial statements, including a summary
  of significant accounting policies, and
- The consolidated financial statements of SuperOffice AS and its subsidiaries (the Group),
  which comprise the balance sheet as at 31 December 2019, the income statement, statement of
  comprehensive income, statement of changes in equity and statement of cash flows for the
  year then ended, and notes to the financial statements, including a summary of significant
  accounting policies.

#### In our opinion:

- The financial statements are prepared in accordance with the law and regulations.
- The accompanying financial statements give a true and fair view of the financial position of the Company as at 31 December 2019, and its financial performance and its cash flows for the year then ended in accordance with the Norwegian Accounting Act and accounting standards and practices generally accepted in Norway.
- The accompanying consolidated financial statements give a true and fair view of the financial position of the Group as at 31 December 2019, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the EU.

## Basis for Opinion

We conducted our audit in accordance with laws, regulations, and auditing standards and practices generally accepted in Norway, including International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company and the Group as required by laws and regulations, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



## Other information

Management is responsible for the other information. The other information comprises information in the annual report, except the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

# Responsibilities of the Board of Directors and the Managing Director for the Financial Statements

The Board of Directors and the Managing Director (Management) are responsible for the preparation in accordance with law and regulations, including fair presentation of the financial statements of the Company in accordance with the Norwegian Accounting Act and accounting standards and practices generally accepted in Norway, and for the preparation and fair presentation of the consolidated financial statements of the Group in accordance with International Financial Reporting Standards as adopted by the EU, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's and the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern. The financial statements of the Company use the going concern basis of accounting insofar as it is not likely that the enterprise will cease operations. The consolidated financial statements of the Group use the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

## Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with laws, regulations, and auditing standards and practices generally accepted in Norway, including ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

For further description of Auditor's Responsibilities for the Audit of the Financial Statements reference is made to <a href="https://revisorforeningen.no/revisjonsberetninger">https://revisorforeningen.no/revisjonsberetninger</a>



## Report on Other Legal and Regulatory Requirements

## Opinion on the Board of Directors' report

Based on our audit of the financial statements as described above, it is our opinion that the information presented in the Board of Directors' report concerning the financial statements and the going concern assumption is consistent with the financial statements and complies with the law and regulations.

## Opinion on Registration and Documentation

Based on our audit of the financial statements as described above, and control procedures we have considered necessary in accordance with the International Standard on Assurance Engagements (ISAE) 3000, Assurance Engagements Other than Audits or Reviews of Historical Financial Information, it is our opinion that management has fulfilled its duty to produce a proper and clearly set out registration and documentation of the Company's accounting information in accordance with the law and bookkeeping standards and practices generally accepted in Norway.

Oslo, 19 March 2020 **PricewaterhouseCoopers AS** 

Eivind Nilsen State Authorised Public Accountant



## Revisjonsberetning

Signers:

Name Method Date

Nilsen, Eivind BANKID\_MOBILE 2020-03-19 21:04

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